

SAN ANDREAS REGIONAL CENTER BOARD OF DIRECTORS MEETING NOTICE AGENDA

DATE: Monday, August 17, 2026, 6:00 - 8:00 p.m.
Watsonville Office: 1110 Main Street Watsonville, CA 95076
[Click for Zoom Link](#)



6:00 - 6:02 p.m. I. Call to Order and IntroductionsMaya Bareket



6:02 - 6:05 p.m. II. Vision StatementMaya Bareket



- 6:05 - 6:07 p.m. III. Approval of Minutes
- 1. Board Meeting Minutes - 6/15/26
 - 2. Fiscal Committee Meeting - 6/15/26
 - 3. Program Policy Committee -
 - 4. Board Development Meeting - 8/4/26
 - 5. Executive Committee Meeting - 8/4/26
 - 6. Quality Assurance 6/9/26, 8/11/24
 - 7. SPAC Minutes - 6/11/26, 7/9/26, 8/13/26



6:07- 6:20 p.m. IV. State Council on Developmental Disabilities -
Central CoastJennifer Lucas



6:20- 6:30 V. Presidents ReportMaya Bareket

- 1. Disability Pride Month

Note: Time is allowed for public input on all agenda items prior to board action on that item. Time is also allowed for public input on any issue not included on the agenda. [W&I Code 4660 (c)] People wishing to give input need to fill-out the pink sheet and give it to the administrative assistant then they are invited to speak during "Public Comment", During a virtual meeting send a direct message via chat to the Administrative Assistant stating name, and topic of discussion. The Board appreciates and accepts all input without discussion.



- 6:30 - 6:55 VI. Executive Director's Report Javier Zaldivar
1. Diversity Outreach Update
 2. Employment Programs Update
 3. Adoption of the Performance Contract



- 6:55 - 7:15 VII. Director of Consumer Services ReportMike Keeley
1. New and Closing Programs
 2. Self-Determination Update
 3. Social Recreation Update
 4. Mission Moment



- 7:15 - 7:40 VIII. Committee Reports
1. FiscalGus Maldonado
 2. Program PolicyLisa Lopez
Action Item: Recommendation to adopt the *Standardized Social Recreation, Camping, and Non-Medical Therapies* policy.
 3. Board DevelopmentPam Kerman
Action Item: Recommendation to re-elect Ms. Christine Gianola to her second two-year term in the Board.
 4. Service Provider AdvisoryErika Gonzalez
 5. Quality Assurance AdvisoryRajesh Patel
 6. People's Advisory CommitteeMaya Bareket



- 7:40 - 7:45 IX. Public Comment



- 7:45 - 7:50 X. Board Comment



- 7:50 - 8:00 XI. Announcements
*10/24/26 Service Above Self Awards Dinner



- 8:00 XIII. Adjournment

**SAN ANDREAS REGIONAL CENTER
Board of Directors Meeting Minutes
Via Zoom
June 15, 2026**

Presiding: Maya Bareket Board President

Board Members Present:	Viviana Barnwell	Sherrean Carr
	Christine Kiebert-Boss	Christine Gianola
	Pamela Kerman	Lisa Lopez
	Alicia Mesa	Rajesh Patel
	Nicolas Santos	Uma Venkatesh

Board Members Absent:	Erika Gonzalez	Gus Maldonado
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Staff Present	Gabriela Alvarez	Rosalina Cone
	Karla Cruz	Sandra Diaz-Calderon
	Azelin Ellis	Mia Garza
	Lourdes Gonzalez	Gina Jennings
	Hazel Jordan	Angel Johnson
	Mike Keeley	Monica Martinez
	Arushie Nugapitiya	Phien Phan
	Jennifer Price	Irene de la Rosa
	Francisco Valenzuela	Laura Washington
	Javier Zaldivar	

Community Present:	Jaclyn Balanay (DDS)	Jenica Hadley
	Bertilde Kamana	Jennifer Lucas(SCDD)
	Tracey	

CALL TO ORDER

Ms. Maya Bareket Board President called to order the regularly scheduled business meeting of San Andreas Regional Center at 6:02 p.m. Ms. Bareket also called attention to the note on the agenda stating that time is allowed for public input on any issue not included on the agenda (Welfare and Institutions Code Section 4660 (c)). Self-introductions were made, and Mr. Rajesh Patel read the mission statement.

APPROVAL OF MINUTES

M/S/C Moved to approve the May meeting minutes (Kerman/Lopez/) No further discussions. All in favor, Motion carries.

1. Board Meeting Minutes – 5/18/26
2. Fiscal Committee Meeting Minutes –5/18/26
3. Program Policy Committee Meeting Minutes – 6/2/26
4. Board Development Committee Meeting Minutes – 6/2/26

5. Executive Committee Meeting Minutes – 6/2/26
6. Service Provider Advisory Committee Meeting Minutes
7. Quality Assurance Advisory Committee Meeting Minutes

STATE COUNCIL ON DEVELOPMENTAL DISABILITIES CENTRAL COAST

Ms. Jennifer Lucas General Manager discussed these topics:

- SCDD's 6th Annual "There Should Be a Law" Contest <https://bit.ly/BillIdeas2026> deadline is 6/30/26
- 6/19/26 SCDD Central Coast Regional Advisory Committee Meeting
- SCDD has added two pages to their website:
 - Types of Regional Center Services – a description of services
 - Policy and Legislation – to track SCDD's position on laws.
- 7/29/26 hosting a panel for Pride month

PRESIDENT'S REPORT

Ms. Bareket attended the "*DisCo At the Capitol Conference*" in Sacramento on 5/17-18/26 and she shared her experience as Self-Advocacy in Action.

- They had a March and Rally
- Many were advocating for MediCal issues and food stamps by sharing personal stories
- She met many people including Sofi Sanchez an author of two books on "Advocacy for people with Developmental Disabilities"

ANNOUNCEMENTS

Mr. Francisco Valenzuela thanked those that participated and helped in the Salinas Hero Festival. He shared these upcoming events, which also provide the opportunity to recruit Board members:

- 6/20/26 Crystal Ball Dance
- 6/27/26 Superhero Summer Festival – Santa Cruz
- 7/11/26 Superhero Summer Festival – Hollister
- 7/18/26 African American Conference
- 7/25/26 Superhero Summer Festival/Run – San Jose
- 9/19/26 Spanish Conference
- 10/24/26 Service Above Self Awards Dinner
- 11/12/26 SPAC Vendor Fair
- 11/14/26 Holiday Craft Fair

EXECUTIVE DIRECTOR'S REPORT:

Diversity Outreach Update

Mr. Mike Keeley gave the report:

- All parent support groups are currently active and meeting regularly
 - The Spanish group will have Mr. Armando Alcaraz, speaker, present topics via zoom
- A proposal for continuation of the LACC grant has been submitted to continue outreach

SARC continues to host a variety of culturally focused events.

Planning:

- Crystal Ball Dance
- Superhero Festivals
- Pride Event for staff
- African American Conference

Active Parent Support Groups:

- Watsonville group
- African American
- Filipino
- Hollister in Spanish
- Salinas in Spanish
- San Jose in Spanish
- Vietnamese

Employment Update

Ms. Rosalina Cone Employment Specialist discussed these topics:

- Preparing for the DDS Employment Workshop on 6/16/26
 - A dress for success closet was added from staff donations
 - 49 individuals signed up plus waiting for more walk-ins
- Current participants at 174 vs. last year at 126
- Paid internships (PIPs) POSs will expire on 6/30/26
- Funding for Competitive Integrated Employment stays the same
- DDS is asking for employment feedback to add to the performance measures, it will be tracked through the CDER.
- Doing HCBS monitoring with the employment vendors.
- Implementation of order selection by DOR (Department of Rehabilitation) will wait for more information from an upcoming meeting.

Mr. Zaldivar discussed these topics:

Budget Update:

- Should be signed by midnight on 6/15/26
- The regional center remains generally funded:
 - For growth of service coordinators and incoming individuals

Highlights of NCI (National Core Indicators) & Performance Contract

Mr. Zaldivar shared that on 6/22/2026 a presentation on NCI & Performance Review will be done to discuss these topics:

- NCI:
 -
 - People served
 - Health
 - Services and Supports
 - Service Coordination
- Proposed Measures and Activities
 - Performance Measures
 - Community Integrations
 - Early Start
 - Employment
 - Equity and Cultural Competency
 - Innovation in Service Availability, Delivery, and Technology
 - Individual/Family Experience and Satisfaction
 - Person-Centered Services Planning
 - Service Coordination and Regional Center Operations

SARC welcomes input from the community.

DIRECTOR OF CONSUMER SERVICES REPORT:

Mr. Keeley gave the following updates:

Social Recreation

- SARC Continues to fund activities for individuals
- Focused on the difference between social activities and training education.

Self-Determination (SD) Update:

- The program continues to grow steadily = 471
- SARC has a Self-Determination unit that is very successful
 - Average age is 20
 - Most common ethnicities are Caucasian and Chinese
 - Most common language is English
- The committee is doing outreach by holding monthly luncheons for the community so they can learn about SD

NEW AND CLOSING PROGRAMS

Ms. Mia Garza Community Resource Associate Director gave the report:

New programs: 17 total new programs vended in the month of May

- 2 SPECIAL THERAPEUTIC SRVCS
- SD SUPPORT SERVICES
- OTHER MEDICAL SERV
- 4 PERSONAL ASSISTANCE
- 5 Residential Facilities
- 3 EARLY START SPEC THERAPEUTIC SRVCS

- RES FAC ADULTS-SO
- IN-HOME RESPITE SERV

Closed program: 26 total closed vendors

- 6 vendors
- 20 vendors closed due to lack of use in over 24 months

New programs: 10 total new programs vendored in the month of March

- 3 Supported Living Services
- 2 Residential facilities
- Personal Assistance
- Infant Development
- Art Instructor
- Adaptive Skills
- In-Home Respite

Courtesy Vendored: 5

Closed program: 55 total closed vendors

- 2 closed
- 53 vendors closed due to lack of use in over 24 months

Mission Moment

Mr. Keeley shared that the individuals served will have clothes and a make-up station at the Employment workshop.

COMMITTEE REPORTS

FISCAL

Ms. Uma Venkatesh gave the report:

Fiscal Packet:

1. Purchase of Services (Non-CPP only)

Purchase of Service expenses for April were \$77.5M, bringing the year to date expenses to \$829.5M. The current allocation is \$1.04B.

2. Individuals Served

The number of individuals served as of April 2026 was 22,024, an increase of 1,288 from April 2025.

3. Operations (OPS)

Operating expenses for the month of May were \$6.1M, bringing year-to-date expenses to \$65.7M. The fiscal year allocation is \$73.5M, with expenses projected at \$73.3M. This results in an estimated surplus of approximately \$97.3K.

4. Cash Position

The cash position through the end of May was \$151.5M, a decrease of \$43.2M from April .

5. Donation Fund

The balance in the Donation Fund at the end of May was \$488,454, an increase of \$533 from April . The change is due to interest income, donations, and any disbursements during the month.

Contracts approved:

The Board approved 4 contracts:

- 1. M/S/C Moved to approve the Housing Choices Coalition contract; for FY 2026-2027 totaling \$300,184.56 (Kerman/Bareket) No further discussion. All in favor. Motion carries.**
- 2. M/S/C Moved to approve the Marylinn Reinhardt, DDS (Doctor of Dental Surgery) contract; for FY 2026-2027 totaling \$1,659,636.00 (Kerman/Patel) No further discussion. All in favor. Motion carries.**
- 3. M/S/C Moved to approve the Steve Kerba, DDS (Doctor of Dental Surgery) Inc. contract; for FY 2026-2027 totaling \$816,134.87 (Lopez/Santos) No further discussion. All in favor. Motion carries**
- 4. M/S/C Moved to approve the I Can Too Learning Center assessment contract; for FY 2026-2027, totaling \$1,343,105.34 (Kerman/Santos) No further discussion. All in favor. Motion carries.**

PROGRAM POLICY COMMITTEE

- Ms. Lopez motioned to adopt two policies.

M/S/C Moved to adopt the *Appeals Resolution Policy*. (Venkatesh/Kerman) No further discussion. All in favor. Motion carries.

M/S/C Moved to adopt the *Internet and Social Media Privacy* (Bareket/Kerman) No further discussion. All in favor. Motion carries.

BOARD DEVELOPMENT

- Ms. Kerman motioned to approve Ms. Sherrean Carr to the Board of Directors.

M/S/C Moved to elect Ms. Sherrean Carr to her first two-year term in the Board of Directors (Lopez/Bareket) No further discussion. All in favor. Motion carries.

M/S/C Moved to re-elect Mr. Nicolas Santos to his second two-year term in the Board of Directors (Bareket/ Lopez) No further discussion. All in favor. Motion carries.

SERVICE PROVIDER ADVISORY COMMITTEE (SPAC)

None

QUALITY ASSURANCE COMMITTEE

None

PEOPLE'S ADVISORY COMMITTEE (PAC)

- Ms. Bareket shared that she will be attending the Crystal Ball Dance to represent the Board.

PUBLIC COMMENT

None

BOARD COMMENT

None

Executive Session

ADJOURNMENT

The meeting was adjourned at 7:31 p.m.

Recording Secretary, Ms. Lourdes Gonzalez

Submitted by,

Ms. Lisa Lopez

**San Andreas Regional Center Board of Directors
Fiscal Committee - Meeting Minutes
Via Zoom
June 15, 2026**

Committee Members Present:	Pam Kerman Uma Venkatesh	Lisa Lopez
Committee Member Absent:	Gus Maldonado (chair)	Alicia Mesa
Staff Present:	Gabriela Alvarez Mia Garza Javier Zaldivar	Karla Cruz Lourdes Gonzalez
Community Members:	Cirenia Huerta	Myra Montejano

Meeting called to order at 4:32pm. by Ms. Uma Venkatesh Committee member.

1. Fiscal Packet Review

Ms. Karla Cruz Chief Financial Officer reported the Monthly Fiscal Summary.

1. Purchase of Services (Non-CPP only)

Purchase of Service expenses for April were \$77.5M, bringing the year to date expenses to \$829.5M. The current allocation is \$1.04B.

2. Individuals Served

The number of individuals served as of April 2026 was 22,024, an increase of 1,288 from April 2025.

3. Operations (OPS)

Operating expenses for the month of May were \$6.1M, bringing year-to-date expenses to \$65.7M. The fiscal year allocation is \$73.5M, with expenses projected at \$73.3M. This results in an estimated surplus of approximately \$97.3K.

4. Cash Position

The cash position through the end of May was \$151.5M, a decrease of \$43.2M from April .

5. Donation Fund

The balance in the Donation Fund at the end of May was \$488,454, an increase of \$533 from April . The change is due to interest income, donations, and any disbursements during the month.

2. Contracts Review

The committee reviewed and discussed 5 contracts to recommend to the Board.

1. **M/S/C Moved to recommend to the full Board approval of the Housing Choices Coalition contract; for FY 2026-2027 totaling \$300,184.56 (Kerman/Lopez No further discussion. All in favor. Motion carries.**
2. **M/S/C Moved to recommend to the full Board approval of the Marylinn Reinhardt, DDS (Doctor of Dental Surgery) contract; for FY 2026-2027 totaling \$1,659,636.00 (Kerman/Lopez No further discussion. All in favor. Motion carries.**
3. **M/S/C Moved to recommend to the full Board approval of the Steve Kerba, DDS (Doctor of Dental Surgery) Inc. contract; for FY 2026-2027 totaling \$816,134.87 (Kerman/Lopez No further discussion. All in favor. Motion carries.**
4. **M/S/C Moved to recommend to the full Board approval of the I Can Too Learning Center assessment contract; for FY 2026-2027, totaling \$1,343,105.34 (Kerman/Lopez) No further discussion. All in favor. Motion carries.**
5. The Santa Barbara Transportation Corp dba Student Transportation of America contract was discussed but not approved for recommendation because the committee needed more information. Which will be forthcoming.

3. Other

None

4. Next Meeting Date

August 17, 2026, at 5:00 p.m.

5. Adjournment

With no further discussion the meeting was adjourned at 5:30 p.m.

Recorded by Lourdes Gonzalez

**San Andreas Regional Center
Board of Directors
BOARD DEVELOPMENT COMMITTEE MINUTES
August 4, 2026**

Committee Members Present: Maya Bareket Pamela Kerman (chair)

Committee Members Absent: Christine Gianola Lisa Lopez
Nicolas Santos

Staff Present: Lourdes González Mike Keeley

The Board Development Committee Meeting was called to order at 4:36 p.m., by Ms. Pam Kerman, committee chair via zoom.

1. Confirm Board Education

There will be a Board Education on August 17, 2026, in person at the Watsonville office. The training will be on the “*Whistle Blower Policy*”, and “*Conflict of Interest*”. Mr. Javier Zaldivar Executive Director will do the training.

2. Applicants Update

- A potential Board member was interviewed and not accepted because he has a conflict of interest.
- Another potential Board member is in the interviewing process
- SARC has received several inquiries from interested people we are waiting for their applications.

3. Vacancies

Three Vacancies

- 1 San Benito County
- 1 At-Large
- 1 Monterey County

4. Member Terms

- Ms. Christine Gianola will be re-elected to her second term.

5. Other

6. Next Committee Meeting Date/Time

Tuesday, October 6, 2026, at 4:30 p.m.

7. Adjournment:

There being no further discussion, the meeting was adjourned at 4:45 p.m.

**San Andreas Regional Center Board of Directors
EXECUTIVE COMMITTEE MINUTES
Via Zoom
August 4, 2026**

Committee Members Present:	Maya Bareket (Chair) Pamela Kerman Gus Maldonado	Erika Gonzalez Lisa Lopez Rajesh Patel
Committee Members Absent:		
Staff Present:	Mia Garza Lisa Hartley Arushie Nugapitiya Francisco Valenzuela	Lourdes Gonzalez Mike Keeley Monica Martinez Irene de la Rosa

Ms. Maya Bareket, committee chair, called the meeting to order at 5:03 p.m. via zoom.

1. Risk Assessment Report

Ms. Monica Cosio-Martinez Associate Director presented the SIR report for the month July.

Total Incidents 1078

155 Incidents reportable to DDS.

823 Incidents not reportable to DDS.

12 Deaths

3 Consumers reported missing with 0 not yet located

27 Suspected Abuse/Exploitation

39 Serious Injuries

15 Medical Need/Accident/Other

11 Victim of Crime

14 Suspected Neglect

34 Unplanned hospitalizations

2. Development of the August 17, 2026, Board Meeting in person at the Watsonville Office.

The Board Education will be on “*Whistle Blower Policy*”, and “*Conflict of Interest*”. Mr. Javier Zaldivar Executive Director will do the training.

a. President’s Report: Maya Bareket

1.

b. Executive Director’s Report: Javier Zaldivar

1. Diversity Outreach Update

2. Employment Programs Update

c. Directors of Consumer Services: Mike Keeley

1. New and Closing Programs
2. Self-Determination Update
3. Social Recreation
4. Mission Moment

d. Committee Reports:

Fiscal – There will be a report.

Program Policy – Action Item: Recommendation to adopt “STANDARDIZED SOCIAL RECREATION, CAMPING, AND NON-MEDICAL THERAPIES

Board Development - Action Item: Recommendation to approve the re-election of Ms. Christine Gianola to her second two-year term in the Board.

Quality Assurance Advisory – There will be a report.

Service Provider Advisory – There will be a report

People’s Advisory Committee – There will be a report.

3. Director’s Update

Mr. Mike Keeley Director of Consumer Services updated the committee on the following topics:

4731 Complaints and Whistleblowers submitted.

4731 is a client’s rights violation, SARC must investigate and respond to the complaint within 21 days, The department gets notified as well.

Whistle Blower Complaint allows the individual to report concerns of inappropriate behavior without fear of retaliation. The department does not need to be notified.

Find the policy at:

[Your Rights: Appeals, Complaints, & Whistleblower - San Andreas Regional Center](#)

- Two 4731 complaints reported:
 1. Client complained about a provider that is not our vendor, issue was referred to the appropriate agency.
 2. Individual served complained that his Social Security money is not being delivered properly to him, he believes his parents are stealing it since they are the conservators. Issue is under investigation.
- Two whistleblowers reported:
 1. Two individuals accused an agency of abusing them. The accusation was unsubstantiated and the complaint was withdrawn.
 2. A Supporting Living Agency was accused of breaking confidentiality, it was substantiated, SARC issued a Correction Action Plan (CAP), and continues to overlook the training of the staff.

State Budget/Department's Goals:

- Boost employment rates
- Address Service Access needs
- Help regional centers by adjusting the funding formula

Trailer Bill Language issues:

- The Life Outcomes Improvement System (LOIS) project will standardize service delivery and make the regional centers consistent with each other.
- Monitor delivery of remote services
- Make the Self Determination program more consistent among the regional centers
- DDS will create and provide oversight of a new complaint's process

Public Records Act (PRA) Requests:

1. CPA firm is requesting records about all payments to “vendors, service providers, and contractors” for Fiscal Years 2023-2024, 2024-2025, and 2025-2026, by vendor.

4. Announcements/Events

Mr. Valenzuela shared these events:

- Nominations for Awards Dinner are open
- 9/19/26 Spanish Conference
- 10/24/26 Service Above Self Awards Dinner
- 11/12/26 SPAC Vendor Fair
- 11/14/26 Holiday Craft Fair

5. Other

- The committee agreed to reschedule the Board Retreat to October 3, 2026, to allow members to participate in the ARCA Academy on 9/25-26/2026.

Business Calendar Tasks Discussed:

- COI forms have been submitted to DDS
- Board Composition report will be sent by August 15, 2026

6. Next committee/meeting date

Tuesday, October 6, 2026, at 5:00 p.m.

7. Adjournment

There being no further discussion, the meeting adjourned at 5:40 p.m.

**San Andreas Regional Center
Quality Assurance Advisory Committee via Zoom
June 9, 2026**

Committee Members Present: Maya Bareket
Alicia Mesa
Uma Venkatesh
Pamela Kerman
Rajesh Patel

Committee Members Absent: Lisa Lopez

Staff Present: Laurelyn Bracamontes
Evelyn Contreras
Hazel Jordan
Rae'chel Jensen
Julie Lussier
Irene De La Rosa
Cal Smith
Gina Billeci
Mia Garza
Monica Martinez
Mike Keeley
Arushie Nugapitiya
Liz Schile
Denise Zuniga-Ruiz

Community Present: Mike Nichols

The meeting was called to order by Mr. Rajesh Patel Committee Chair at 4:06 p.m. via zoom.

LEGEND: **APS** = Adult Protective Services; **ARF**= Adult Residential Facility; **ARFPSHN** = Adult Residential Facility for Persons with Special Health Care Needs; **BCBA** = Board Certified Behavioral Analyst; **BX** = Behavior; **CAP** = Corrective Action Plan; **CCH**= Community Crisis Home; **CCL** = Community Care Licensing; **CM** = Case Management; **CPS** = Child Protective Services; **CRA** = Client's Right Advocate; **DFCS** = Department of Family Court Services; **DHOH**= Deaf and Hard Of Hearing; **DOHS** = Department of Health Care Services; **DM** = District Manager; **EC**= Emergency Coordinator; **FHA** = Family Home Agency; **ICF** = Intermediate Care Facility; **IDT** = Interdisciplinary Team; **ILS** = Independent Living Service; **LTCO** = Long Term Care Ombudsman; **M&M** = Mortality & Morbidity Meeting ; **PD** = Police Department; **RCH** = Residential Care Home; **SC** = Service Coordinator; **SP** = Service Provider; **SLS** =Supportive Living Service

I. Special Incident Reports:

A.

859	Total number of incidents.
146	Incidents reportable to DDS
713	Incidents not reportable to DDS
9	Total number of deaths.
1	Consumers reported missing with <u>0</u> not yet located
22	Suspected Abuse/Exploitation
33	Serious Injury (formerly categorized as: Injuries Requiring Treatment Beyond First Aid)

19	Medical Need/Accident/Other
8	Victim of Crime
10	Suspected Neglect
44	Unplanned hospitalizations with <u>16</u> consumers remaining hospitalized.

B. Breakdown of Incident Reports by Residence type:

RCH- 69	ICF- 9	SNF/NF- 2
ILS - 8	SLS - 28	Family Home - 21
Foster Home- 0	Family Home Agency- 2	Psych Treat/Other- 0
Own No ILS/SLS- 0	EBSH- 3	CCH- 4

Highlights: Ms. Zuniga-Ruiz went over the specific details of the incidents that are true, false, unsubstantiated, and under investigation.

II. Quality Assurance (QA): April.

A. QA Facility Monitoring - Residential Care Homes, Level 2 - Level 7

30 Out of 32 scheduled FMs completed.

9 Facilities received recommendations. Seven (7) follow-up visits

0 Facilities received corrective action plans

B. QA Unannounced Visits based on complaint(s)

0 Out of 0 scheduled QAs completed.

 Facilities received recommendations

 Facilities received corrective action plans

C. Adult Residential Facility for Persons with Special Health Care Needs (ARFPSHN) Visits:

13 Out of 13 completed all visits in February 2026

D. Enhanced Behavior Support Homes (EBSH) Quarterly Monitoring Visits. (8 EBSHs)

4 Out of 4 complete.

E. Community Crisis Home (CCH) Quarterly Monitoring Visit.

0 CCH monitoring visit in May

1 Unannounced visit completed

F. QA Evaluation – Day Programs and In-Home-Support Programs

5 Out of 5 scheduled evaluations completed on 5/1/26, 5/1/26, 5/5/26, 5/8/26, and 5/8/26

3-day programs received recommendations, and 0 received follow-up visits.

0 Facilities received a corrective action plan.

G. Trainings:

SARC RSO Training, 5/4/26, 23 attendees.

Service Provider Facility Monitoring Training, 5/7/26, 58 attendees

H. Standing QA Meetings:

Mortality and Morbidity: 6/9/26, 9 Number of deaths

0 Infants 1 Children 3 Adults 5 Elderly

III. Health Services:

A. Health-Related Trainings Presented by San Andreas Health Services Unit:

Class (Max attendance - 25)	Date Completed	Total Attendees	Test 1 Pass/Fail	Test 2 Pass/Fail
Assisting with Medications	May 15	Canceled		
Cerebral Palsy				
Chronic to Hospice				
Dementia in I/DD Population	May 7	Canceled		
Diabetes				
Emergency Planning				
Epilepsy				
Falls Prevention				
Fatal 5				
Hospital Cycle				
Oral Health				
Pressure Injury Prevention & Recognition	May 19	Canceled		
Recognizing Signs of Abuse				
Restricted Health Conditions	May 12	Canceled		
RN Consultant Training				
Signs/Symptoms of Illness/Injury				
Special Incident Reports - San Jose	May 27	18	18/0	---
Special Incident Reports -				
Thinking Ahead				
Totals	1	18	18/0	---

B. Current projects/activities: There was an outbreak of legionnaire disease at Kaiser Santa Clara hospital where 18 cases were discovered. As far as we know none of our staff or individuals were affected. As a preventative and educational moment, HSU sent

a flyer to all San Jose employee educating them on what to know and recognized of they were at Kaiser or if one of their caseloads was at kaiser between May 1 to current. We also encouraged them to share this information with all their providers.

C. Highlights:

Sarc hired Laurelyn Bracamontes, as the Health Services Associate coordinator. Her start date was June 1, 2026.

She will slowly restart the class in July as soon as she gets familiar with their content. SARc HSu will prioritize the classes that are needed to close the CAP (corrective action plan)

HSU is actively recruiting for the 2 RN vacant positions.

IV. Supported Living Services

A. SLS QA's: No SLS QA's were facilitated in May 2026.

B. SLS Roundtable: The SLS/ILS Roundtable is on hold during the transition to the DDS standardized vendorization process per supervisor guidance.

- SARC Policy/Procedure: N/A
- Community Information: N/A

C. Supported Living Orientation for Individuals and Families (SLO)

1 Completed, 3 Total Attendees

D. SLS New Vendor Orientation (SLSNV)

1 Completed, 14 Total Attendees (held quarterly)

Highlights: Vendors shared that this orientation was very beneficial not just to understand the SARC SLS vendorization process, but tangible tools and frameworks to use in service delivery to support individuals with a whole-person approach, align with person-centered practices, and comply with the HCBS Final Rule.

Next Meeting: August 6, 2026

V. Community Services:

Residential Service Orientation (RSO)

1 Completed, 23 Total Attendees (held quarterly)

RSO (mini for FHA)

0 Completed, 0 Total Attendees

VI. Emergency Response Plan Report

Ms. Rae'chel Jense, Emergency Resource Coordinator (ERC) gave the report.

A. Incident Response

- PGE power outage in Santa Clara County impacted individuals served. Outreach was done through Everbridge, to monitor the situation until power was restored.

Hazards Tracked:

- No impact to individuals served due to:
 - Wildfires
 - Hazmat incidents
 - Structure fires
 - Earthquakes
 - Weather

B. Current Projects & Initiatives

- Through partnership with SFCARD (San Francisco Community Agencies Responding to Disaster) 350 emergency kits were obtained and are being distributed to those that need them.

C. Trainings, Planning, and Coordination

- Attendance at the Aptos Emergency Preparedness Fair was very successful.
- PGE training coming for the Watsonville office in August
- Exploring partnership with *If I Need Help* to purchase safety kits for Early Start.

VII. Other:

VIII. Next QAAC meeting is scheduled for:

Tuesday, August 11, 2026

IX. Adjournment:

There being no further discussion, the meeting adjourned at 5:18 p.m.

**San Andreas Regional Center
Quality Assurance Advisory Committee via Zoom
August 11, 2026**

Committee Members Present:	Maya Bareket Alicia Mesa	Pamela Kerman Rajesh Patel
Committee Members Absent:	Lisa Lopez	Uma Venkatesh
Staff Present:	Laurelyn Bracamontes Lisa Hartley Rae'chel Jensen Arushie Nugapitiya Cal Smith	Mia Garza Hazel Jordan Mike Keeley Liz Schile Denise Zuniga-Ruiz
Community Present:	Mike Nichols	

The meeting was called to order by Mr. Rajesh Patel Committee Chair at 4:03 p.m. via zoom.

LEGEND: **APS** = Adult Protective Services; **ARF**= Adult Residential Facility; **ARFPSHN** = Adult Residential Facility for Persons with Special Health Care Needs; **BCBA** = Board Certified Behavioral Analyst; **BX** = Behavior; **CAP** = Corrective Action Plan; **CCH**= Community Crisis Home; **CCL** = Community Care Licensing; **CM** = Case Management; **CPS** = Child Protective Services; **CRA** = Client's Right Advocate; **DFCS** = Department of Family Court Services; **DHOH**= Deaf and Hard Of Hearing; **DOHS** = Department of Health Care Services; **DM** = District Manager; **EC**= Emergency Coordinator; **FHA** = Family Home Agency; **ICF** = Intermediate Care Facility; **IDT** = Interdisciplinary Team; **ILS** = Independent Living Service; **LTCO** = Long Term Care Ombudsman; **M&M** = Mortality & Morbidity Meeting ; **PD** = Police Department; **RCH** = Residential Care Home; **RACC** = Risk Assessment Compliance Coordinator; **SC** = Service Coordinator; **SP** = Service Provider; **SLS** =Supportive Living Service

I. Special Incident Reports:

RASCC Denise Zuniga-Ruiz gave the report.

A.

1078	Total number of incidents.
155	Incidents reportable to DDS
923	Incidents not reportable to DDS
12	Total number of deaths.
3	Consumers reported missing with <u>0</u> not yet located
27	Suspected Abuse/Exploitation
39	Serious Injury
15	Medical Need/Accident/Other
11	Victim of Crime

14	Suspected Neglect
34	Unplanned hospitalizations with <u>17</u> consumers remaining hospitalized.

B. Breakdown of Incident Reports by Residence type:

RCH- 63	ICF- 4	SNF/NF- 2
ILS - 8	SLS - 33	Family Home - 27
Foster Home- 0	Family Home Agency- 1	Psych Treat/Other- 1
Own No ILS/SLS- 0	EBSH- 6	CCH- 4
Sub-acute pediatric- 2	Continuous nursing- 4	

Report:

Ms. Zuniga-Ruiz updated the committee on these topics:

- Follow-up answers to questions from the previous meeting
- Monthly Incident Rate vs State Average of past and current year
- Monthly Incidents by type of past and current year
- Monthly Incident subtypes of Suspected Abuse of past and current year
- Monthly Incident subtypes of Suspected Neglect of past and current year
- Samples of specific incidents that are true, false, unsubstantiated, and under investigation.

II. Quality Assurance (QA): July

A. QA Facility Monitoring - Residential Care Homes, Level 2 - Level 7

20 Out of 21 scheduled FMs completed.

6 Facilities received recommendations. Three (3) follow-up visits

3 Facilities received corrective action plans

B. QA Unannounced Visits based on complaint(s)

0 Out of 0 scheduled QAs completed.

 Facilities received recommendations

 Facilities received corrective action plans

C. Adult Residential Facility for Persons with Special Health Care Needs (ARFPSHN) Visits:

13 Out of 13 completed. All visits were completed in February 2026

D. Enhanced Behavior Support Homes (EBSH) Quarterly Monitoring Visits. (8 EBSHs)

3 Out of 3 complete. 6/11/36, 6/18/26, and 6/18/26

E. Community Crisis Home (CCH) Quarterly Monitoring Visit.

0 CCH monitoring visit in May

0 Unannounced visit completed

F. QA Evaluation – Day Programs and In-Home-Support Programs

3 Out of 3 scheduled evaluations completed on 6/16//26, 6/23/26, and 6/30/26

3-day programs received recommendations, and 0 received follow-up visits.

0 Facilities received a corrective action plan.

G. Trainings:

SARC New Hire Training, 6/5/26, 11 attendees.

H. Standing QA Meetings:

Mortality and Morbidity: 7/14/26

13 Number of deaths: 0 Infants 2 Children 7 Adults 4 Elderly

II. Quality Assurance (QA): August

A. QA Facility Monitoring - Residential Care Homes, Level 2 - Level 7

25 Out of 25 scheduled FMs completed.

16 Facilities received recommendations. Sixteen (16) follow-up visits

3 Facilities received corrective action plans

B. QA Unannounced Visits based on complaint(s)

0 Out of 0 scheduled QAs completed.

 Facilities received recommendations

 Facilities received corrective action plans

C. Adult Residential Facility for Persons with Special Health Care Needs (ARFPSHN) Visits:

13 Out of 13 completed. All visits were completed in February 2026

D. Enhanced Behavior Support Homes (EBSH) Quarterly Monitoring Visits. (8 EBSHs)

0 Out of 0 complete.

E. Community Crisis Home (CCH) Quarterly Monitoring Visit.

1 CCH monitoring visit on 07/31/26.

0 Unannounced visit completed

F. QA Evaluation – Day Programs and In-Home-Support Programs

3 Out of 3 scheduled evaluations completed on 7/07/26, 7/21/26, and 7/28/26

3-day programs received recommendations, and 1 received follow-up visit.

0 Facilities received a corrective action plan.

G. Trainings:

No training scheduled in July 2026.

H. Standing QA Meetings:

Quality Assurance around the Bay (**QAAB**) Quarterly Meeting. 7/31/26 – 20 attendees

SARC & CCL Quarterly Rap Session with vendors. 7/09/26 – 97 attendees

Mortality and Morbidity: 8/11/26

12 Number of deaths: 0 Infants 2 Children 6 Adults 4 Elderly

III. Health Services:

A. Health-Related Trainings Presented by San Andreas Health Services Unit:

Class (Max attendance - 20)	Date Completed	Total Attendees	Test 1 Pass/Fail	Test 2 Pass/Fail
Assisting with Medications	July 27	15	14/1	Refused 2 nd test
Cerebral Palsy				
Chronic to Hospice				
Dementia in I/DD Population				
Diabetes				
Epilepsy				
Falls Prevention				
Fatal 5	July 30	16	16/0	---
Hospital Cycle	July 31	7	7/0	---
Oral Health	July 15			
Pressure Injury Prevention & Recognition	July 14	6	6/0	---
Recognizing Signs of Abuse				
Restricted Health Conditions				
RN Consultant Training				
Signs/Symptoms of Illness/Injury	July 17	9	9/0	---
Special Incident Report – San Jose	July 28	22	21/1	0/1
Special Incident Report -				
Thinking Ahead				
Totals				

B. Current projects/activities:

- HSU management created a separate email solely for SIRs to streamline tracking, monitoring, and responding appropriately
- Requested an updated client list who are long-term residents at a skilled nursing facility so they can be seen at least annually, and their health care can be tracked and monitored by HSU
- Short term SNF clients will be tracked internally for initial care conferences and discharge planning
- New process for the Mortality and Morbidity meeting has been implemented, all RNs will be writing and participating in the meetings
- A trend of delayed care regarding head injury/injury of unknown origin has been noticed. The IDT decided that these providers should be recommended to take health related vendor training courses to improve reporting and care response times

C. Highlights:

- HSU Manager attended the African American Conference and talked about advance health directives, POLST, thinking ahead and planning for the future
- Attended annual superhero walk/run/roll and provided first aid as needed
- 2 new nursing specialists and a new dental coordinator have been hired, Candace will retire in September

IV. Supported Living Services (SLS):

A. SLS QA's: One SLS QA was facilitated in June 2026.

B. SLS Roundtable: The SLS/ILS Roundtable is on hold during the transition to the DDS standardized vendorization process.

C. Supported Living Orientation for Individuals and Families (SLO)

1 Completed, 4 Total Attendees

D. SLS New Vendor Orientation (SLSNV)

0 Completed, 0 Total Attendees (held quarterly)

Highlights: Recruiting for vacant position.

V. Community Services:**Residential Service Orientation (RSO)**

0 Completed, 0 Total Attendees (held quarterly)

RSO (mini for FHA)

0 Completed, 0 Total Attendees

IV. Supported Living Services (SLS): Aug.

A. SLS QA's: 0

B. SLS Roundtable: None held this month

C. Supported Living Orientation for Individuals and Families (SLO)

 1 Completed, 8 Total Attendees

D. SLS New Vendor Orientation (SLSNV)

 0 Completed, 0 Total Attendees:

Highlights:

A new resource specialist for SLS was hired recently, Sonya, who has a background in financial crime investigations. Sonya is learning her role well and helped facilitate two trainings so far.

V. Community Services:

Residential Service Orientation (RSO)

 0 Completed, 0 Total Attendees

RSO (mini for FHA)

 0 Completed, 0 Total Attendees

VI. Emergency Response Plan Report

Ms. Rae'chel Jense, Emergency Resource Coordinator (ERC) gave the report.

A. Incident Response

- No impact to individuals served on the monitored incidents

Hazards Tracked:

- No impact to individuals served due to:
 - Wildfires
 - Hazmat incidents
 - Structure fires
 - Earthquakes
 - Weather
- Keeping a close eye on the current Timber Fire in the Monterey county which has four zones under evacuation.

B. Current Projects & Initiatives

- Have partnered with *If I Need Help*. The organization provides wearable identification products and safety resources that help reunite and support individuals who may become separated from caregivers or have difficulty communicating
 - SARC has bought 120 kits to distribute
- Approximately 213 SFCARD emergency kits, containing personal water filters, first aid kits, hand-crank radios, and document protectors, have been distributed through resource fairs and trainings.

C. Trainings, Planning, and Coordination

- Ms. Jensen will present at the Ventura Disability Summit on September 1, 2026.
- SARC will establish a Safety Working Group composed of service coordinators, providers, and families to identify gaps in community preparedness and response.

D. Highlights

- 8/6/26 SARC held its first preparedness event in Watsonville. PG&E and United Way presented on wildfire safety, Public Safety Power Shutoffs, and the Medical Baseline Program.

VII. Other:

VIII. Next QAAC meeting is scheduled for:

Tuesday, October 6, 2026

IX. Adjournment:

There being no further discussion, the meeting adjourned at 5:00 p.m.

**San Andreas Regional Center Board of Directors
SERVICE PROVIDER ADVISORY COMMITTEE (SPAC)
Meeting Minutes (via zoom)
June 11, 2026**

Members Present	Jen Aruiza Erika Gonzalez (chair) Yen-Nhi Nguyen Reggie San Pablo	Rosa Amador Desiree Luong Mike Nichols
Members absent	Allyson Yant	
Staff Present	Evelyn Contreras Rae'chel Jensen Irene De La Rosa Mia Garza Vanessa Oamelda Lauren Gallagher Anna Wall Francisco Valenzuela Maria Aleman Cal Smith Kai Reade Maggie Pendl	Gina Jennings Javier Zaldivar Rosalina Cone Ivette Vazquez Alexia Cardoso Mike Keeley Malyssa Bernas Arushie Nugapitiya Gabriela Alvarez Monica Martinez Gina Billeci
Community Present	Alexandra Roldan Michelle Villarreal Angel O. Natalie Acosta Jenica Hadley Cliff Bishop Quality Respite Jessica Greco Kristen H. Lori Menzies Erika Gonzalez Erin Saldivar Sia Suzette/Floro Reboton Taylor Buttery Gabriela Santos, SLP TriCounties Speech Services Zyrel Tricia Lara Stephanie Valera David Forderer Angel Lucero Perry	Gail Wright Amy-Twelveacres Jackie Ting Cathy Bouchard New Horizons ILS Jennifer Lucas Daya Sanchez Doug Pascover Sarah Verity Shirley Richards Shiyu Liu Mark Sung Sonja Tania Keiser Zuegel Kevin Burman Tracey Kristin Koenig Brie Hornig Wayne Jasper Tiana Musika

Ms. Erika Gonzalez Committee chair began the meeting via zoom starting at 2:32 p.m.

Committee Updates

- Ms. Gonzalez asked the providers to attend the Superhero Festivals, and she shared that the committee keeps growing.

All's Well Presentation

Program Overview:

- State Partnership
- Paid Internship
- Mentor

Program Objectives:

- DSP Launchpad
- Career Growth Opportunity
- Simplified Hiring

Provider Input

None

Director Update

Mr. Javier Zakdivar Executive Director gave the report.

- SARC is a sponsor of Juneteenth everyone is welcome to attend.

Budget Highlights:

- Waiting for Governor's Budget, as the SafetyNet is being threatened.
- Reduction and discontinuation of other services, like Medical, food stamps, IHSS, and housing will impact SARC as payor of last resort.
- No proposed budget reductions for developmental services
- There is money for state growth
- Waiting on line-items to see if they survive rejection:
 - Best Buddies
 - Reduction of Self Determination program budget
 - Reduction of access amount (\$2K) for Medical
 - IHSS shifting
 - Increase age for APS (Adult Protection Services) support
 - Rate augmentation for dental services (prop 56)
- Trailer Bill Language (TBL):
 - Adopt a place holder for coming directives
- SARC's growth in the Intake process is intense and has made us not complaint with deadlines
- Complaint process has been pushed to November
- Case load ratio noncompliance information was shared but no feedback was received.

Community Services Update

Ms. Mia Garza Associate Director gave the report.

Rate Reform Implementation Reminders:

- Authorizations should reflect new service codes and subcodes, reach out if help is needed.
- Shared vendors may need to submit an updated Rate Acknowledgement Form so SARC's internal rate tables remain accurate
- Review DDS directives tied to specific service codes, as some directives created additional service code provisions that must now be met.

Quality Incentive Programs (QIP) FY 2026-27 Eligibility & Next Steps:

- Review the two directives
 - Complete Survey or ineligible

Standardized Vendorization (2025–2026). & Provider Directory

- Being utilized and running under the four stages:
 - Profile.
 - Requirements.
 - Submission.
 - Decision.
- Providers working with multiple regional centers, the Directory allows one regional center to request access to existing vendorization documentation from the vendoring regional center.
- The process requires documentation of applicable items, including:
 - EVV compliance.
 - HCBS compliance.
 - Languages served.
- Codes that remain outside the Directory:
 - 024 purchase reimbursement.
 - 065 SSP restoration.
 - 400 non-reimbursed personal and incidental funds
 - Emergency vendorizations will initially remain outside but providers must complete the Directory process within 30 days.
 - RFP (Request For Proposal) processes will continue outside, but selected providers must still complete vendorization through the Directory.

Tracking Remote Services

- New Directive issued mandates tracking
- DDS added a new field in eBilling to track service delivery more consistently.
- Providers must report the number of days in the month that remote services were provided
- Effective day June 1, 2026

Generative AI (GenAI)

Policy was shared and content reviewed:

- GenAI may be used as a supporting tool, but it cannot replace human judgment.
- Must be used in ways that protect individuals and families served.
- Purpose
- Scope
- Definitions
 - An Approved System – approved by SARC
 - An Unapproved System – not approved by SARC can lead to contract breach.
- Prohibited Uses
- Privacy and Data Protection
- Transparency and informed consent
- Human Oversight and Accountability
- Training and Competency
- SARC Review and Approval of GenAI Solutions
- Intent is to use AI safely and securely
- Review Request Form should be completed via adobe yearly

DSP University and EDGE

- DDS launched **Direct Support Professional University**, or **DSPU**, through the online learning platform **EDGE**:
 - It is free, voluntary, competency-based training and certification for eligible DSPs.
 - It is separate from required DSP 1 and DSP 2 trainings
- Three tiers of training online self-paced
- Eligible DSPs generally must:
 - Be regional center funded.
 - Spend at least 50% of their time providing direct support.

End of Fiscal Year:

- June 30, 2024, rollover no access to system
- Authorizations for July might be late

Mr. Zaldivar informed the committee that providers are responsible for following the Directive on the GenAI policy if AI is being used it should be part of the program design. Reach out if help

Community Resources Update

Mr. Cal Smith gave the report.

New and Closing Programs:

New programs: 17 total new programs vended in the month of May

- 2 SPECIAL THERAPEUTIC SRVCS
- SD SUPPORT SERVICES
- OTHER MEDICAL SERV
- 4 PERSONAL ASSISTANCE
- 5 Residential Facilities
- 3 EARLY START SPEC THERAPEUTIC SRVCS
- RES FAC ADULTS-SO

- IN-HOME RESPITE SERV

Courtesy Vendored: 5

Closed program: 55 total closed vendors

- 2 closed
- 53 vendors closed due to lack of use in over 24 months

Administrator Change Requirements:

- Give 30 days' notice to resource specialist
- Follow vetting process and provide:
 - Resume
 - Certificates CCO, RSO, DSP1 & 2
 - Interview
 - Org Chart on official letter

HCBS (Home & Community Based Services)

Ms. Maggie Pendl gave the report.

HCBS Final Rule – federal regulations that ensure services and supports for individuals with developmental disabilities in living full integrated lives in their communities. Focus on protecting individuals' rights, promoting choice, and ensuring people have opportunities to participate in community life.

To support providers:

- SARC offers collaborative space for meetings twice a month to share information, challenges, best practices and solutions.
- Office hours
 - 6/11/26 – Employment presentation
 - 6/25/26 – Education, experience and exposure

AAC (Augmentative and Alternative Communication) Project funded by HCBS:

- To empower individuals in expressing their needs and goals to achieve self-determination and autonomy in their daily lives.
 - Project will last 6 months
 - iPads with AAC software will be loaned
 - Guidance and training will be provided
 - Eventually individuals can have their own iPad via Medical.

Employment

Ms. Rosalina Cone gave the report:

- Paid internships POSs will expire at the end of the fiscal year.
- Wrapping up spreadsheet to collect final starting dates of individuals participating,
- Currently - 190 actively participating
- Thank you to providers for helping share the Employment Workgroup flyer
- Opportunity to donate clothes to the Career Closet for the event

Events:

- 6/16/26 State Employment Workshop in collaboration with SARC and DOR

Emergency Preparedness

Ms. Rae'chel Jensen Emergency Coordinator gave the report.

Updates:

- Heat advisory – stay safe
- FIFA World Cup will impact traffic sign-up for alerts
- Be alert during Fire season

Announcements:

Mr. Francisco Valenzuela shared the events:

Upcoming Events:

- 6/13/26 Superhero Summer Festival - Salinas
- 6/20/26 Crystal Ball Dance
- 6/27/26 Superhero Summer Festival – Santa Cruz
- 7/11/26 Superhero Summer Festival – Hollister
- 7/18/26 African American Conference
- 7/25/26 Superhero Summer Festival – San Jose
- 9/19/26 Spanish Conference
- 10/24/26 Service Above Self Awards Dinner
- 11/12/26 SPAC Vendor Fair
- 11/14/26 Holiday Craft Fair
- 6/20-21/26 Rideowave.org activity

SCDD

Ms. Jennifer Lucas, Manager, gave the report.

- Mr. Robinson participated in emergency services training in Palo Alto with many attendees
- SCDD's 6th Annual "There Should Be a Law" Contest ends 6/30/26
<https://bit.ly/BillIdeas2026>
- SCDD Central Coast office Regional Advisory Committee Meeting on 6/19/26 will have state council's Deputy Director of Policy and Public Affairs, Christopher Arroyo.
- SCDD has two new webpages, one for information, and one for policy and procedure.

Next SPAC Committee Meeting:

July 9, 2026, at 2:30 p.m. Via Zoom

Adjournment

The meeting was adjourned at 3:46 p.m.

**San Andreas Regional Center Board of Directors
SERVICE PROVIDER ADVISORY COMMITTEE (SPAC)
Meeting Minutes (via zoom)
July 9, 2026**

Members Present	Jen Aruiza Desiree Luong Mike Nichols	Erika Gonzalez (chair) Yen-Nhi Nguyen Reggie San Pablo
Members absent	Rosa Amador	Allyson Yant
Staff Present	Gabriela Alvarez Malyssa Bernas Evelyn Contreras Karla Cruz Lauren Gallagher Jessica Hall Mike Keeley Monica Martinez Liz Schile Isela Solorzano Francisco Valenzuela Javier Zaldivar	Gina Belleci Laurelyn Bracamontes Rosalina Cone Lauria Furuya Gina Jennings Jennifer Huntley Rocio King Maggie Pendl Naina Sharma Cal Smith Anna Wall
Community Present	Abigail Lorimer Beth Prentiss Doug Pascover Jackie Gana Jenica Hadley Kenia Kevin Burman Lori Menzies Michelle Villarreal New Horizons ILS Sharmena Hefferman Stephani Anderson Sylvia Yeh Tracey TriCounties Speech Services Yen Nguyen Zyrel Dimalanta	Alexandra Roldan Denise Hart Gail Wright Joe Shimpfky Kass Kristen Henderson Kristin Koenig Mark Sung Natalie Acosta Quality Respite Sia Suzette/Floro Reboton Taylor Buttery Tricia Lara Wayne Jasper Yesi Zavala

Ms. Erika Gonzalez Committee chair began the meeting via zoom starting at 2:32 p.m.

Committee Updates

- Ms. Gonzalez shared that July is Americans with Disabilities Act (ADA) 36th Anniversary.

Provider Input

None

Director Update

Mr. Javier Zakdivar Executive Director gave the report.

Budget Highlights:

- The Budget has been passed and the system stays intact; there is money for:
 - Growth
 - Priorities to serving the community
- IHSS will continue to use the standard format
- There is money for Dental issues however it is hard to find the right skill set
- Adult Protective Services (APS) remains the same
- SB 163 Laws that will be implemented:
 - Complaint process will be funneled through the DDS portal to simplify process.
 - Standardization of Intake process
 - Standardization of Respite Tool

Mr. Zaldivar invited the committee to participate on these events:

- Discussion on generic programing is currently going on, make your voice heard and attend the meetings
- The National Core Indicators survey
- SARC's summer festivals.

Community Services Update

Mr. Mike Keeley Director of consumer services gave the report.

Rate Reform Implementation Reminders:

- Authorizations should reflect new service codes and subcodes,
- Shared vendors may need to submit an updated Rate Acknowledgement Form, so SARC's internal rate tables remain accurate
- Review DDS directives tied to specific service codes, as some directives created additional service code provisions that must now be met.

Service Code Provisions

- Providers should continue reviewing DDS directives that apply to their specific service codes.
- Several DDS directives include additional service code provisions that providers are now expected to meet.

Quality Incentive Programs (QIP) FY 2026-27 Eligibility & Next Steps:

- Providers who did not complete the required survey and did not contact DDS for support before the original deadline will remain ineligible for the FY 2026–27 quality incentive rate.
- These rates will be adjusted before July invoices are released through Fiscal.

Tracking Remote Services

- DDS has added a new field in eBilling to help track remote services more consistently.
- Remote service delivery remains voluntary for individuals and is currently allowed through December 31, 2026, for certain services, including:

- Day programs
- Look-alike day programs
- Independent living services
- Behavioral therapy services
- Clinical assessment activities for Lanterman Act eligibility
- New requirement applies to:
 - Providers delivering services remotely must report the number of days in the month that remote services were provided to each individual.
 - Early Start vendors delivering remote services
 - Tailored Day Services vendors delivering services remotely
- Providers should ensure:
 - Billing staff are aware of the change.
 - There is a process for tracking remote service days at the individual level.
 - Tracking is clear when services are delivered both in person and remotely during the same month.

Generative AI (GenAI)

- The policy establishes minimum requirements for any SARC-vendored provider using, or considering using, Generative AI in connection with SARC-funded services.
- Before using any GenAI solution for SARC-funded services, providers must obtain prior written approval from SARC.
- Providers must submit a GenAI Solution Review Request form.
- SARC's review will be based on documentation submitted by the provider, including:
 - Contracts
 - Business Associate Agreements, if applicable
 - Terms of service
 - Attestations
- Important clarification:
 - SARC approval does not mean SARC is endorsing a product generally.
 - It means SARC is reviewing whether the provider submitted enough documentation to show the tool meets requirements for the specific proposed use.
- Approval may be revoked if the system no longer meets compliance expectations.
- Providers will be required to complete an annual attestation of compliance.
- The policy applies to:
 - All SARC-vendored service providers.
 - Any AI tool, platform, software, or system with generative AI functionality used in connection with SARC-funded services.
- Any use of AI must still comply with:
 - Confidentiality obligations
 - Contractual requirements
 - HIPAA
 - CMIA
 - Federal and state privacy laws related to PHI, PII, and confidential SARC-related information

DSP University and EDGE

- The program is intended to:
 - Provide entry-level DSP training.
 - Offer practical work experience.
 - Strengthen the DSP workforce pipeline.
 - Create meaningful career pathways.
 - Support high-quality services for individuals and families.
- Provider participation requires:
 - Being in good standing with the regional center.
 - Entering into a Provider Participation Agreement with All's WELL.
 - Having a qualified DSP employee available to mentor and supervise the intern.
 - Providing orientation and task-based training.
- With the relaunch:
 - All's WELL will now include the **LIC 503 health screening** as part of the process.
 - All other program components remain the same.
- Providers interested in participating can submit their information through the DDS DSP Internship Program portal.
- DDS will:
 - Review eligibility:
 - Verify sanction status with the regional center.
 - Refer eligible providers to All's WELL for intern placement coordination.

Community Resources Update

HCBS (Home & Community Based Services)

Ms. Maggie Pendl gave the report.

HCBS Final Rule – federal regulations that ensure services and supports for individuals with developmental disabilities in living full integrated lives in their communities. Focus on protecting individuals' rights, promoting choice, and ensuring people have opportunities to participate in community life

Training:

- Administrators and DSPS must receive training
- 7/23/26 - Office hours available
- AAC (Augmentative and Alternative Communication) Project will present "Something to Say" training
- 8/6/26 Workshop on Safety and Relationships

Employment

Ms. Rosalina Cone gave the report:

- To qualify for Paid internships, follow goals and guidelines
- For Employment First you must be CARF accredited
- DOR continues with the order of selection discussion, as they have more individuals that resources.
 - SARC continues to refer individuals on the waiting list

Community Resources Update

Mr. Cal Smith gave the report.

Vendorization

- Complete
 - Surveys
 - EVV compliance.
 - HCBS compliance.

Administrator Change Requirements:

- Give 30 days' notice to resource specialist
- Follow vetting process and provide:
 - Resume
 - Certificates CCO, RSO,DSP1 & 2
 - Interview
 - Org Chart on official letter

New and Closing Programs:

New programs: 24 total new programs vendored in the month of June

- 2 ADAPTIVE SKILL TRAIN
- BEHAV. DAY PROGRAM
- 3 EARLY START SPEC THERAPEUTIC SRVCS
- INDEPENDENT LIVING
- INFANT DEV PROGRAM
- 4 PERSONAL ASSISTANCE
- 6 RESIDENTIAL FAC ILITIES ADULTS
- SEP-INDIVIDUAL PLACEMENT
- 2 SPORTS CLUB
- 2 SUPPORTED LIVING SERVICES
- TRANSPORTATION PUBLIC TRANSIT

New Courtesy Vendored: 10

Closed program: 20 total closed vendors

- 4 closed
- 16 vendors closed due to lack of activity in over 24 months

Emergency Preparedness

None

Announcements:

Mr. Francisco Valenzuela shared the events:

- Awards Dinner nomination process is open

Upcoming Events:

- 7/18/26 African American Conference
- 7/25/26 Superhero Summer Festival – San Jose **5K/10K Walk~Run~Roll**

- 8/7/26 The Gathering of Extraordinary People – Santa Cruz
- 9/19/26 Spanish Conference
- 10/1/26 Disability Awareness Day
- 10/24/26 Service Above Self Awards Dinner
- 11/12/26 SPAC Vendor Fair
- 11/14/26 Holiday Craft Fair
- 6/20-21/26 Rideowave.org activity

SCDD

Ms. Jennifer Lucas, Manager sent information to share:

- 7/29/26 Celebrating Disability Pride Month
- 7/30/26 Celebrating Disability Pride Month in Spanish

Other

All's Well Update

DSP Internship Program:

- Shadow Training
- Free of cost for 3 months
- Website: <https://dspinternship.allswell.com/>

Next SPAC Committee Meeting:

August 13, 2026, at 2:30 p.m. Via Zoom

Adjournment

The meeting was adjourned at 3:52 p.m.

**San Andreas Regional Center Board of Directors
SERVICE PROVIDER ADVISORY COMMITTEE (SPAC)
Meeting Minutes (via zoom)
August 13, 2026**

Members Present	Rosa Amador Desiree Luong Mike Nichols Allyson Yant	Jen Aruiza Yen-Nhi Nguyen Reggie San Pablo
Members absent	Erika Gonzalez (chair)	
Staff Present	Maria Aleman Rosalina Cone Mahnaz Ehsan Lauren Gallagher Jessica Hall Rocio King Maggie Pendl Naina Sharma Cal Smith Francisco Valenzuela Kait Wilkerson Denise Zuniga-Ruiz	Laurelyn Bracamontes Karla Cruz Lauria Furuya Diana Gutierrez Mike Keeley Monica Martinez Liz Schile Isela Solorzano Ai-Lien Thai Anna Wall Javier Zaldivar
Community Present	Abigail Lorimer Alexandra Roldan Angela Lucero Denise Escano Diana Gonzalez Elvie Teodoro Grabiela Santos Jacky Ting Jerri Jensen Kenia Lisa Zuegel Mark Sung Mitachew Abebe New Horizons ILS Rose VA Sarah Verity Sonja Arconti SYC Crisis Support Tricia Lara TriCounties Speech Services Wayne Jasper Yuli Padilla	Adrian Salas Angel Ocampo Cathy Bouchard Doug Pascover Heidi Morgan Esther de la Rosa Gary Seideman Jay Williams Joe Shimpfky Kristen Henderson Lynda Mireya Sanchez Monarch Quality Respite Sharmena Hefferman Shirley Richards Sonya Smalls Taylor Buttery Vikey Tuyen Bui Yen Nguyen Zyrel Dimalanta

Mr. Mike Nichols Committee member began the meeting via zoom starting at 2:32 p.m.

Committee Updates

None

Provider Input

- Ms. Garza reminded the committee that the use of AI (Artificial Intelligence) notes are not permitted. Vendors are to follow the GenAI policy but should be aware that changes and revisions will probably be done in the future.

Community Services Update

Ms. Mia Garza Associate Director of community services gave the report.

Rate Reform Implementation Reminders:

- Rate reform will continue, vendors need to be compliant by ensuring that authorizations reflect new service codes and subcodes.
- Review DDS Directives

Quality Incentive Programs (QIP) FY 2026-27 Eligibility & Next Steps:

- Rate reduction issues are mostly due to non-completion of audits, or the required eligibility requirements.
- Verify status on the DDS website, which is the one SARC uses. For issues contact DDS directly.

Standardized Vendorization

- All is done through the portal

Tracking Remote Services

- DDS has added a new field in eBilling to help track remote services more consistently. Continue to use the system for accurate tracking.

Generative AI (GenAI)

- Providers must submit a GenAI Solution Review Request form if using AI.

All's Well Update

- DSP Internship agency available for your use
- Website: <https://dspinternship.allswell.com/>

Community Resources Update

Mr. Cal Smith gave the report.

New and Closing Programs:

New programs: 11 total new programs vendored in the month of July

- 2 PERSONAL ASSISTANCE
- 2 SUPPORTED LIVING SERVICES
- IN-HOME RESPITE SERVICES
- 3 EARLY START SPECIAL THERAPEUTIC SERVICES

- 2 RESIDENTIAL FACILITIES ADULTS
- INDEPENDENT LIVING

New Courtesy Vendored: 5

Closed program: 34 total closed vendors

- 3 closed
- 31 closed due to inactivity for over 24 months

HCBS (Home & Community Based Services)

Ms. Maggie Pendl gave the report.

HCBS Final Rule – federal regulations that ensure services and supports for individuals with developmental disabilities in living full integrated lives in their communities. Focus on protecting individuals' rights, promoting choice, and ensuring people have opportunities to participate in community life

Training:

For current trainings check the website. [Beyond Compliance | assistance with HCBS waiver compliance | USA](#)

- 8/6/26 Workshop on Safety and Relationships was very successful and will be done again in September
- Upcoming – “Bridging the Gap”

Employment

Ms. Rosalina Cone gave the report:

- Rollover process has been completed, and all POs have been updated
- DDS Employment Workgroup is asking for feedback in regard to updating Paid Internships regulations. All should be focused on the person-centered process.

Emergency Preparedness

Ms. Rae'chel Jense, Emergency Resource Coordinator (ERC) gave the report.

Incident Response

- No impact to individuals served on the monitored incidents

Hazards Tracked:

- No impact to individuals served due to:
 - Wildfires
 - Hazmat incidents
 - Structure fires
 - Earthquakes
 - Weather
- Keeping a close eye on the current Timber Fire in the Monterey county which has four zones under evacuation.

Current Projects & Initiatives

- Have partnered with *If I Need Help*. The organization provides wearable identification products and safety resources that help reunite and support individuals who may become separated from caregivers or have difficulty communicating
 - SARC has bought 120 kits to distribute
- Approximately 213 SFCARD emergency kits, containing personal water filters, first aid kits, hand-crank radios, and document protectors, have been distributed through resource fairs and trainings.

Trainings, Planning, and Coordination

- Ms. Jensen will present at the Ventura Disability Summit on September 1, 2026.
- SARC will establish a Safety Working Group composed of service coordinators, providers, and families to identify gaps in community preparedness and response.

Highlights

- 8/6/26 SARC held its first preparedness event in Watsonville. PG&E and United Way presented on wildfire safety, Public Safety Power Shutoffs, and the Medical Baseline Program.

Announcements:

Mr. Francisco Valenzuela shared the events:

- Awards Dinner nomination process is open

Upcoming Events:

- 8/22/26 Back to School Event
- 9/19/26 Spanish Conference
- 10/1/26 Disability Awareness Day
- 10/24/26 Service Above Self Awards Dinner
- 11/12/26 SPAC Vendor Fair
- 11/14/26 Holiday Craft Fair

SCDD

Ms. Jennifer Lucas Manager sent information to share:

- SCDD is recruiting additional QA interviewers for the SARC catchment as part of the National Core Indicators (NCI) project. The NCI is important because it is one of the primary ways California measures whether the developmental services system is actually producing good outcomes for people with I/DD. DDS describes NCI as assessing outcomes in areas such as employment, rights, service planning, community inclusion, choice, and health and safety. This is a paid role, and folks also will be paid for the training they will receive, if selected.
- 8/21/26 Regional Advisory Committee (RAC) meeting features a presentation on budget, legislative and policy updates from our Deputy Director of Policy and

Public Affairs, Chris Arroyo. <https://scdd.ca.gov/wp-content/uploads/sites/33/2026/07/8.21.26-CCRO-RAC-Meeting-Agenda.pdf>

- SCDD's 27-31 Policy Platform was adopted by our Council and can be reviewed here: <https://scdd.ca.gov/wp-content/uploads/sites/33/2026/07/Policy-Platform.2027-2031.pdf>
- SCDD is continuing to host statewide online Back-to-School Month workshops for the community this month all will be in Spanish. <https://scdd.ca.gov/back-to-school-month/>
- SCDD will also be hosting statewide online Emergency Preparedness trainings in September in both English and Spanish for self-advocates and family advocates.

Director Update

- Mr. Javier Zakdivar Executive Director gave the report.
- Several CPRAs (California Public Records Act) regarding vendors have been received, SARC must adhere to the regulations and comply
- SB 163 hearings have occurred, and trailer bill language has been issued on these topics:
 - Data Collection on remote services
 - Employment modification in the removal of CARF certifications
 - DOR will be issuing letters on contracting requirements.
- DDS is working through these issues:
 - Courtesy vendorization standards
 - Medi Cal work requirements for eligibility of our individuals served
 - Intake standardized guidelines
 - Complain process will be funneled through DDS
- Service Provider Portal has been updated with all vendor information, if there is an error notify SARC.
- Beware and be protected from cyber hits
- SARC's website is up and complaint with ADD regulations, and through the transition old information was picked up it is being cleaned up.
 - A Document Reader will be added, to read PDFs aloud.
- SARC's conference room is now available to rent for a small fee.

Other

Next SPAC Committee Meeting:

September 10, 2026, at 2:30 p.m. Via Zoom

Adjournment

The meeting was adjourned at 3:50 p.m.