

Child Family Survey

2021-22 California Statewide Report

Prepared by Human Services Research Institute for the
CALIFORNIA DEPARTMENT OF DEVELOPMENTAL SERVICES
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Message from the California Department of Developmental Services

Vision: The Department of Developmental Services (DDS) works to ensure Californians with developmental disabilities experience respect for their culture and language preferences, their choices, beliefs, values, needs, and goals, from a person-centered service system made up of a network of community agencies that provide high quality, outcome-based and equitable services.

The NCI Child Family Survey report was compiled by Human Services Research Institute (HSRI) in accordance with Welfare and Institutions Code (WIC), Section 4571. It is an important effort to collect accurate, reliable, and valid individual and family satisfaction measures, as well as individual outcome data. More information about the California NCI can be found at <https://www.dds.ca.gov/rc/nci/>.

This is the fourth administration of the Child Family Survey, with data collected from December 2021 through June 2022. During that time, 5,589 mail-out surveys were completed by family members of a child with intellectual and developmental disabilities receiving at least one service beyond case management from a regional center who live in the same residence. These findings contribute to our understanding of how California's system for providing services to children with intellectual and developmental disabilities is performing. California uses these reports to monitor changes in the system and to guide strategic planning and quality improvement activities.

Regional centers can use the data in a similar fashion at the local level.

This report does not compare California's data to the data of other states, but it does include the NCI average across participating NCI states. This is because California's DDS service system is unique among states. Some of the things that make California's service system unique include:

1. California has longstanding statute that ensures services and supports are provided for eligible persons with intellectual and developmental disabilities.
 2. California's laws mandate intake, evaluation and assessment within 120 days.
 3. California has a broad definition of who is eligible to receive services.
 4. California has mandated services, including case management, with statutory limitations on caseload size.
 5. California's service obligations to the families needing services are, by law, from pre-conception to death.
 6. California's regional centers are autonomous; each center has a local board of directors to best address the unique needs of individuals served in each of the 21 regions.
 7. Individuals served by regional centers or their families can call a team meeting at any time
-

to request a change in service.

Reports like this offer DDS the opportunity to compare the results of the data across the years. System improvements will take time to identify and achieve, but this report provides valuable data and is one more tool in our continuous effort to improve services and supports to individuals with intellectual and developmental disabilities across California.

Acknowledgements

This report would not be possible if not for the 5,589 families who agreed to offer their time and discuss their lives in order to assist in improving the services of all people with intellectual/developmental disabilities in California.

List of Abbreviations Used in This Report

AFS - Adult Family Survey

ARCA - Association of Regional Center Agencies

CAC - Consumer Advisory Committee

CA-ODESA - California Online Data Entry Survey Administration

CCF - Community Care Facility

CIP - Core Indicators Project

CFS - Child Family Survey

CMS - Centers for Medicare & Medicaid Services

DDS - Department of Developmental Services

FGS - Family/Guardian Survey

FHA - Family Home Agency

HCBS - Home and Community-Based Services

HSRI - Human Services Research Institute

ICF - Intermediate Care Facility

ILS/SLS - Independent Living Services/Supported Living Services

NASDDDS - National Association of State Directors of Developmental Disabilities Services

NCI - National Core Indicators

QAC - Quality Assessment Coordinator

RC - Regional Center

SCDD - State Council of Developmental Disabilities

List of Regional Center Abbreviations

ACRC- Alta California Regional Center

CVRC- Central Valley Regional Center

RCEB- Regional Center of the East Bay

ELARC- Eastern Los Angeles Regional Center

FNRC- Far Northern Regional Center

FDLRC- Frank D. Lanterman Regional Center

GGRC- Golden Gate Regional Center

HRC- Harbor Regional Center

IRC- Inland Regional Center

KRC- Kern Regional Center

NBRC- North Bay Regional Center

NLACRC- North Los Angeles County Regional Center

RCOC- Regional Center of Orange County

RCRC- Redwood Coast Regional Center

SARC- San Andreas Regional Center

SDRC- San Diego Regional Center

SG/PRC- San Gabriel/Pomona Regional Center

SCLARC- South Central Los Angeles Regional Center

TCRC- Tri-Counties Regional Center

VMRC- Valley Mountain Regional Center

WRC- Westside Regional Center

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Executive Summary

National Core Indicators—Intellectual and Developmental Disabilities (NCI-IDD) are standard measures used across states to assess the outcomes of services provided to individuals with intellectual or developmental disabilities and their families. Indicators address key areas of concern such as respect and rights, service planning, community inclusion, choice, and health and safety. The data that result from NCI-IDD surveys are often used to inform strategic planning, produce legislative reports, and prioritize quality improvement initiatives. Many states also share the data with stakeholder groups such as Quality Councils and use the stakeholder feedback to help set priorities and establish policy direction.

The National Core Indicators (NCI-IDD) Child Family Survey is administered to families who have a child¹ with an intellectual or developmental disability who lives in the family home and receives at least one service other than case management. Not all states that participate in NCI-IDD administer the Child Family Survey on an annual basis. Of the 48 states, the District of Columbia and 22 sub-state entities that were members of NCI during the 2021-22 data collection cycle, seven states² submitted a valid sample of Child Family Survey data. **Please note: the NCI-IDD averages shown throughout this report are weighted.**³

In California, the Child Family Survey is administered once every two years and data are collected from all 21 regional centers. The California statewide average is comprised of these data. This report provides a summary of results based on data submitted by June 30, 2022.

***Note:** All Californians with an intellectual or developmental disability as defined by California law have both a civil right and an individual entitlement to receive services from the California Department of Developmental Services. As a result of these requirements, all eligible individuals are enrolled in California's service system, and California establishes no waiting list for services. This impacts comparability between California NCI survey results and the NCI survey results of other states.*

¹ Some states include people up to 21 years old receiving child services

² Alaska (AK), California (CA), Indiana (IN), Louisiana (LA), Missouri (MO), Oregon (OR), and Wisconsin (WI)

³ For more information see “Weighting” in the Methodology section

Note on the Impact of COVID-19

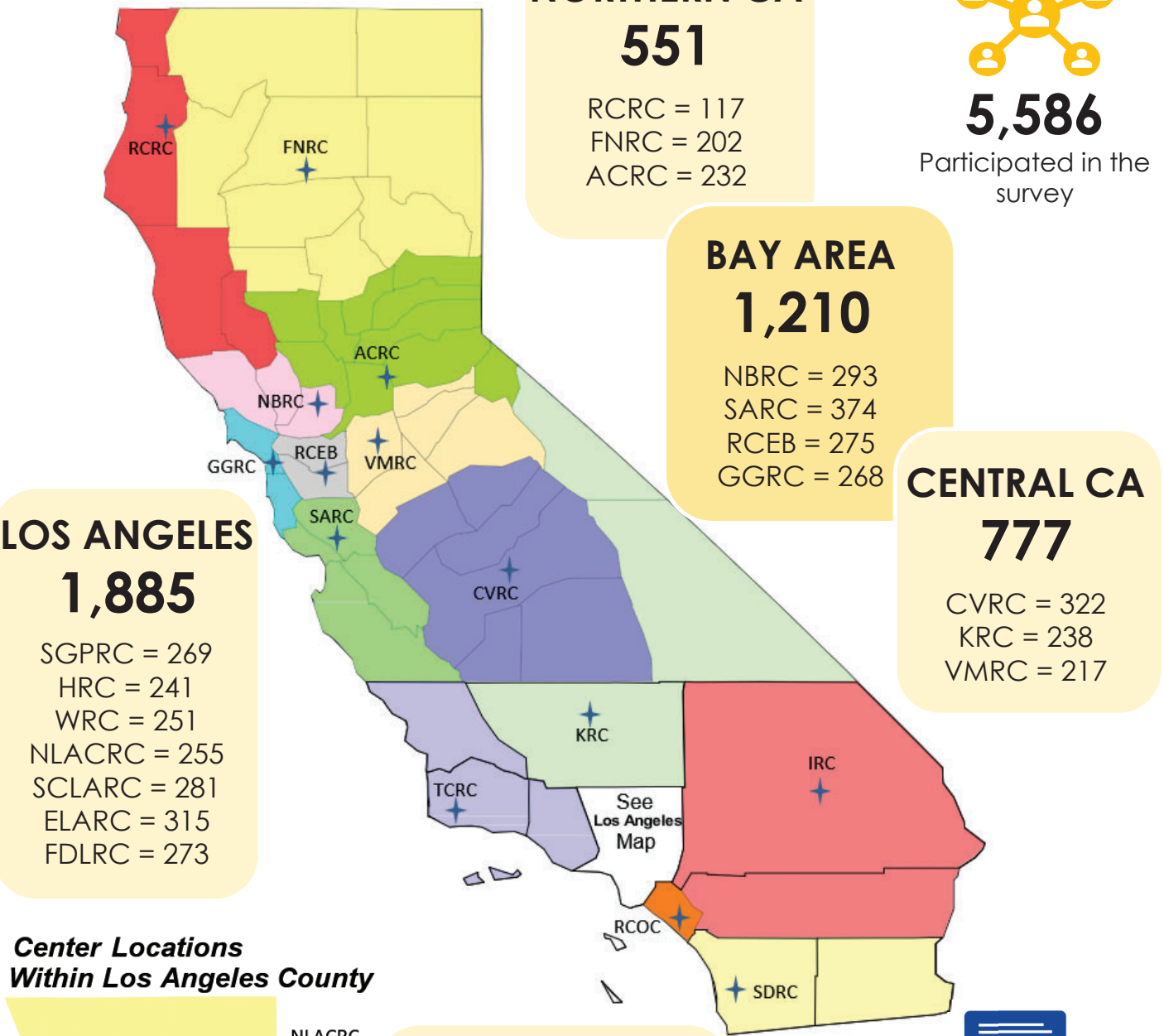
The national 2021-22 NCI-IDD Family Survey data collection cycle began July 1, 2021⁴ and ended June 30, 2022; California began data collection in December 2021. As COVID-19 variants continued to impact communities across the United States, states were impacted in various ways throughout the year. Because the family surveys do not collect information on the date of survey completion, these data cannot fully assess what impact the pandemic had on data collected at different times throughout the year. While these data will serve as an important baseline, and meaningful way for states to understand the overall impact of services on families of individuals being served, these data should be read with caution.

To help better understand the overall impact of COVID-19 on families, NCI-IDD added a state-optional COVID-19 Supplement to all NCI-IDD Surveys. The COVID-19 Supplement is intended to support the understanding of the experience of people with disabilities and their families at the beginning of the COVID-19 pandemic, and their interactions with services during that time. Last year's Family Survey COVID-19 Supplement can be found [here](#).

⁴ CA began data collection December 2021

Respondents of this survey are families of children (3-17 years old) who have IDD and who live with them and receive at least one service in addition to case management from the state DD service system. More NCI data findings are available at [National Core Indicators - CA Department of Developmental Services](#)

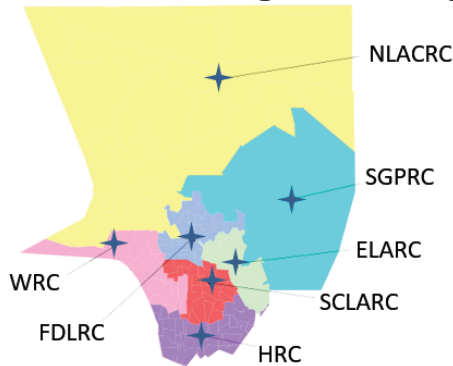
Respondents....



5,586

Participated in the survey

Center Locations Within Los Angeles County

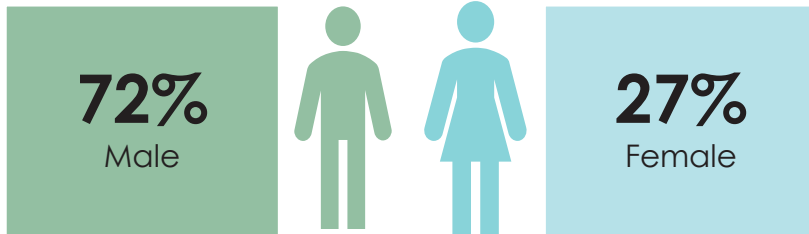


14% under the age of 35
75% ages of 35-54
10% ages of 55-74
0% 75 or older

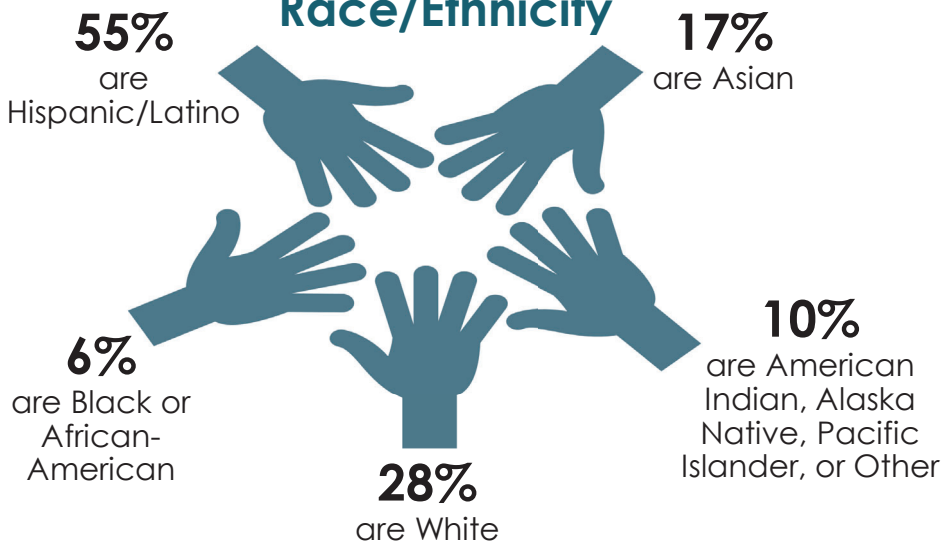
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Children with IDD...

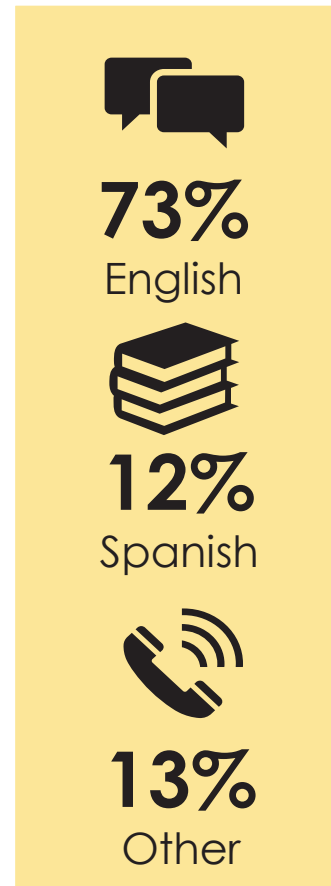
Gender



Race/Ethnicity



Preferred Language



Consumer and Family Member Characteristics

Preferred Means of Communication



- 70% Spoken
- 15% Gestures or body language
- 2% Sign language or finger spelling
- 4% Communication aid or device
- 8% Other

Respondent's relationship to child



- 97% Parent
- 0% Sibling
- 2% Grandparent
- 1% Other

Results are reported by survey respondents. Some questions allow multiple responses, so data depicted may exceed or be under 100%.

I. Results

This section provides regional center, California, and NCI-IDD results for demographic and survey outcomes data.

Presentation of Data

In addition to basic demographic questions and questions on services received, the survey contains six groupings of questions that probe specific areas of quality service provision: information and planning, access and delivery of services, choice and control, community connections, satisfaction, and outcomes. Each question is constructed so the respondent selects from either four possible responses ("always," "usually," "sometimes," "seldom/never") or two responses ("yes" or "no"). Respondents also have the option to indicate that they don't know the answer to a question or that the question is not applicable.

Demographic results are shown in table form with regional centers listed alphabetically. Outcomes are shown first with a chart depicting the CA average. The charts are followed by accessible tables showing regional center outcomes listed alphabetically.

Regional centers with fewer than 20 respondents to a question **are not** included in outcome tables; however, their data **are** included in the CA average. Twenty (20) surveys were received from unknown regional centers. Data from those surveys are included in the CA average.

Note on NCI Averages: The NCI-IDD averages contained in this report are "weighted" means; their calculations reflect the relative population sizes of participating states and the states' sample sizes. See more about weighting in the Methodology section.

Note on language used in this report: "You" and "Respondent" refers to the person (usually a parent or guardian) filling out the survey. "Child" refers to the person receiving services whom the respondent is answering questions about in this survey.

Note on responses: All data are reported by the respondent based on their understanding of their family member's demographics, diagnoses, and personal characteristics.

Demographics

Note on responses: All data are reported by the respondent based on their understanding of their family member’s demographics, diagnoses, and personal characteristics.

Child

This section provides demographic information about the child receiving services.

Table 1. More Than One Child Living in the Home

Regional Center	Yes	No	N
ACRC	72%	28%	226
CVRC	76%	24%	311
ELARC	62%	38%	307
FDLRC	64%	36%	264
FNRC	70%	30%	196
GGRC	64%	36%	258
HRC	69%	31%	239
IRC	74%	26%	219
KRC	71%	29%	232
NBRC	70%	30%	285
NLACRC	65%	35%	253
RCEB	65%	35%	266
RCOC	70%	30%	363
RCRC	59%	41%	112
SARC	70%	30%	368
SCLARC	67%	33%	262
SDRC	70%	30%	272
SGPRC	67%	33%	265
TCRC	63%	37%	271
VMRC	74%	26%	206
WRC	64%	36%	246
CA Average	68%	32%	5,424
Weighted NCI-IDD Average	68%	32%	7,615

Table 2. Child's Age

Regional Center	Average Age	N
ACRC	9.1	228
CVRC	10.0	317
ELARC	11.2	305
FDLRC	10.7	262
FNRC	10.2	199
GGRC	11.5	263
HRC	9.5	237
IRC	9.6	223
KRC	9.9	235
NBRC	10.6	289
NLACRC	9.8	245
RCEB	10.0	268
RCOC	12.8	368
RCRC	10.4	115
SARC	9.9	367
SCLARC	10.9	268
SDRC	9.8	273
SGPRC	11.2	259
TCRC	10.8	268
VMRC	10.3	215
WRC	11.2	248
CA Average	10.5	5,455
Weighted NCI-IDD Average	10.6	7,741

Table 3. Child's Gender

Regional Center	Male	Female	Other	N
ACRC	73%	27%	0%	229
CVRC	70%	30%	0%	315
ELARC	74%	25%	0%	309
FDLRC	72%	28%	0%	267
FNRC	73%	27%	1%	199
GGRC	73%	27%	0%	265
HRC	74%	26%	0%	236
IRC	77%	23%	0%	222
KRC	68%	32%	0%	233
NBRC	72%	28%	0%	288
NLACRC	72%	28%	0%	250
RCEB	73%	27%	0%	267
RCOC	68%	32%	0%	369
RCRC	70%	30%	0%	115
SARC	71%	29%	0%	370
SCLARC	70%	29%	0%	274
SDRC	79%	21%	0%	274
SGPRC	73%	27%	0%	262
TCRC	73%	26%	0%	269
VMRC	77%	23%	0%	216
WRC	69%	31%	0%	248
CA Average	72%	27%	0%	5,480
Weighted NCI-IDD Average	71%	29%	0%	7,764

Table 4. Child’s Race and Ethnicity

All data are reported by the respondent based on their understanding of their child’s demographics, diagnoses, and personal characteristics; categories are not mutually exclusive, therefore N is not shown.

Regional Center	American Indian or Alaska Native	Asian	Black or African American	Pacific Islander	White	Hispanic or Latino	Other	Prefer Not to Say
ACRC	3%	19%	13%	2%	42%	36%	2%	2%
CVRC	1%	7%	2%	0%	19%	73%	2%	3%
ELARC	1%	17%	1%	1%	16%	72%	1%	2%
FDLRC	0%	19%	6%	0%	26%	57%	2%	3%
FNRC	5%	5%	6%	1%	61%	32%	4%	6%
GGRC	1%	41%	4%	2%	30%	35%	2%	3%
HRC	2%	18%	7%	2%	23%	62%	5%	1%
IRC	0%	7%	8%	2%	25%	69%	1%	1%
KRC	3%	7%	5%	1%	33%	62%	1%	3%
NBRC	4%	12%	10%	1%	36%	52%	2%	2%
NLACRC	1%	10%	6%	1%	25%	62%	4%	2%
RCEB	2%	26%	10%	0%	22%	46%	2%	3%
RCOC	1%	28%	4%	1%	34%	44%	1%	2%
RCRC	6%	3%	3%	1%	63%	36%	3%	2%
SARC	1%	35%	2%	1%	22%	47%	2%	2%
SCLARC	0%	1%	8%	0%	3%	86%	2%	3%
SDRC	2%	21%	5%	1%	37%	50%	4%	3%
SGPRC	2%	26%	3%	0%	12%	63%	0%	3%
TCRC	3%	8%	3%	1%	33%	64%	1%	3%
VMRC	2%	17%	6%	1%	28%	62%	3%	1%
WRC	2%	12%	21%	0%	28%	43%	2%	5%
CA Average	2%	17%	6%	1%	28%	55%	2%	3%
Weighted NCI-IDD Average	2%	14%	8%	1%	41%	43%	2%	2%

Table 5a. Child’s Disabilities

All data are reported by the respondent based on their understanding of their child’s demographics, diagnoses, and personal characteristics; categories are not mutually exclusive, therefore N is not shown.

Regional Center	Intellectual Disability	Mood Illness or Psychiatric Disorder	Autism Spectrum Disorder	Cerebral Palsy	Limited or No Vision	Severe or Profound Hearing Loss
ACRC	31%	11%	78%	7%	4%	3%
CVRC	34%	6%	66%	8%	7%	2%
ELARC	24%	9%	79%	4%	3%	2%
FDLRC	24%	7%	78%	4%	6%	2%
FNRC	30%	11%	77%	6%	5%	3%
GGRC	43%	8%	67%	11%	6%	3%
HRC	26%	11%	76%	5%	4%	0%
IRC	29%	8%	76%	8%	5%	3%
KRC	38%	14%	77%	6%	5%	1%
NBRC	33%	10%	70%	10%	4%	2%
NLACRC	26%	12%	76%	4%	4%	1%
RCEB	27%	7%	78%	8%	5%	1%
RCOC	43%	9%	72%	9%	6%	3%
RCRC	31%	12%	84%	1%	2%	0%
SARC	28%	8%	76%	5%	4%	2%
SCLARC	26%	8%	75%	6%	5%	1%
SDRC	32%	9%	80%	9%	5%	2%
SGPRC	37%	5%	72%	6%	4%	3%
TCRC	29%	9%	74%	9%	3%	3%
VMRC	23%	6%	78%	7%	5%	2%
WRC	34%	7%	68%	7%	5%	3%
CA Average	31%	9%	75%	7%	5%	2%
Weighted NCI-IDD Average	34%	12%	71%	8%	5%	3%

Table 5b. Child’s Disabilities (continued)

All data are reported by the respondent based on their understanding of their child’s demographics, diagnoses and personal characteristics; categories are not mutually exclusive, therefore N is not shown.

Regional Center	Brain Injury	Seizure Disorder or Neurological Problem	Chemical Dependency	Down Syndrome	Prader-Willi Syndrome	Fetal Alcohol Spectrum Disorder	Other
ACRC	4%	11%	1%	8%	0%	1%	15%
CVRC	4%	12%	0%	10%	0%	0%	19%
ELARC	2%	7%	0%	7%	0%	0%	11%
FDLRC	1%	10%	0%	8%	1%	0%	13%
FNRC	3%	10%	0%	7%	0%	3%	20%
GGRC	6%	14%	0%	10%	0%	0%	18%
HRC	2%	5%	1%	4%	0%	0%	17%
IRC	2%	12%	0%	12%	0%	1%	16%
KRC	4%	10%	0%	6%	1%	2%	19%
NBRC	4%	14%	0%	13%	0%	0%	20%
NLACRC	1%	7%	0%	7%	0%	2%	18%
RCEB	3%	11%	1%	7%	0%	0%	18%
RCOC	6%	20%	0%	13%	0%	1%	18%
RCRC	1%	7%	0%	2%	0%	4%	17%
SARC	3%	10%	0%	10%	0%	0%	13%
SCLARC	2%	9%	0%	6%	0%	1%	15%
SDRC	3%	9%	0%	5%	0%	0%	24%
SGPRC	2%	10%	1%	11%	0%	0%	13%
TCRC	4%	11%	0%	10%	0%	0%	13%
VMRC	2%	14%	0%	8%	1%	1%	13%
WRC	3%	11%	0%	9%	1%	0%	18%
CA Average	3%	11%	0%	9%	0%	1%	16%
Weighted NCI-IDD Average	4%	14%	0%	9%	0%	1%	21%

Table 6a. Child’s Health Conditions

All data are reported by the respondent based on their understanding of their child’s demographics, diagnoses, and personal characteristics; categories are not mutually exclusive, therefore N is not shown.

Regional Center	Cardiovascular Disease	Diabetes	Cancer	High Blood Pressure	High Cholesterol	Dysphagia	Pressure Ulcers
ACRC	10%	3%	1%	5%	8%	19%	1%
CVRC	8%	2%	3%	3%	3%	9%	3%
ELARC	9%	3%	3%	2%	7%	8%	0%
FDLRC	6%	2%	1%	4%	6%	7%	0%
FNRC	4%	3%	1%	3%	5%	9%	1%
GGRC	7%	6%	1%	7%	4%	14%	2%
HRC	8%	7%	4%	6%	8%	6%	1%
IRC	6%	1%	0%	1%	3%	8%	0%
KRC	10%	0%	0%	4%	0%	6%	0%
NBRC	6%	2%	4%	2%	3%	11%	0%
NLACRC	5%	0%	0%	1%	8%	3%	0%
RCEB	10%	4%	2%	3%	6%	9%	1%
RCOC	9%	1%	3%	4%	5%	13%	0%
RCRC	3%	3%	6%	0%	3%	0%	0%
SARC	7%	1%	1%	2%	8%	8%	0%
SCLARC	4%	4%	1%	5%	10%	5%	0%
SDRC	5%	1%	1%	4%	1%	14%	1%
SGPRC	9%	3%	2%	2%	12%	5%	0%
TCRC	10%	3%	3%	4%	1%	4%	1%
VMRC	4%	5%	2%	2%	6%	4%	0%
WRC	8%	5%	1%	2%	6%	4%	0%
CA Average	7%	3%	2%	3%	5%	8%	1%
Weighted NCI-IDD Average	8%	3%	2%	3%	5%	12%	1%

Table 6b. Child’s Health Conditions (continued)

All data are reported by the respondent based on their understanding of their child’s demographics, diagnoses, and personal characteristics; categories are not mutually exclusive, therefore N is not shown.

Regional Center	Oral Health Problems	Sleep Apnea	Asthma**	Other pulmonary diagnosis	Chronic kidney disease	Long-term health problems associated with COVID-19*	Other
ACRC	8%	23%	39%	11%	4%	0%	30%
CVRC	5%	21%	42%	10%	3%	0%	39%
ELARC	5%	14%	41%	8%	3%	2%	34%
FDLRC	5%	6%	36%	3%	2%	3%	39%
FNRC	14%	28%	42%	7%	3%	0%	32%
GGRC	11%	30%	34%	10%	4%	2%	31%
HRC	6%	10%	46%	6%	1%	4%	27%
IRC	6%	19%	39%	10%	0%	0%	53%
KRC	11%	18%	48%	13%	1%	2%	32%
NBRC	8%	19%	41%	4%	1%	1%	29%
NLACRC	4%	12%	47%	7%	2%	3%	36%
RCEB	10%	25%	43%	5%	3%	3%	32%
RCOC	3%	22%	43%	13%	6%	1%	35%
RCRC	18%	12%	33%	0%	3%	0%	42%
SARC	7%	22%	28%	8%	1%	1%	36%
SCLARC	4%	21%	43%	8%	1%	0%	32%
SDRC	11%	11%	34%	6%	2%	1%	40%
SGPRC	5%	17%	45%	6%	2%	2%	35%
TCRC	9%	20%	29%	3%	0%	1%	47%
VMRC	10%	13%	34%	8%	5%	2%	39%
WRC	11%	10%	37%	2%	1%	2%	37%
CA Average	8%	18%	39%	7%	2%	1%	36%
Weighted NCI-IDD Average	9%	20%	n/a	8%	3%	1%	37%

*Added conditions in 2021-22

**Asthma is not included in the standard NCI-IDD reporting

Table 7. Child’s Preferred Means of Communication

Regional Center	Spoken	Gestures or Body Language	Sign Language or Finger Spelling	Communication Aid or Device	Other	N
ACRC	70%	21%	1%	3%	5%	231
CVRC	61%	21%	3%	4%	12%	320
ELARC	71%	13%	3%	3%	10%	309
FDLRC	76%	12%	1%	3%	9%	270
FNRC	72%	10%	1%	4%	13%	200
GGRC	68%	14%	3%	9%	6%	264
HRC	72%	13%	4%	4%	8%	238
IRC	69%	19%	3%	3%	6%	224
KRC	69%	20%	3%	3%	4%	236
NBRC	65%	12%	1%	4%	18%	291
NLACRC	82%	10%	1%	4%	4%	250
RCEB	70%	19%	3%	6%	3%	267
RCOC	67%	15%	4%	9%	6%	371
RCRC	74%	10%	2%	4%	10%	115
SARC	68%	21%	2%	4%	5%	363
SCLARC	73%	15%	1%	2%	8%	277
SDRC	69%	13%	1%	8%	8%	274
SGPRC	72%	15%	4%	3%	6%	266
TCRC	70%	17%	1%	5%	7%	276
VMRC	67%	18%	2%	3%	10%	213
WRC	80%	9%	3%	2%	5%	245
CA Average	70%	15%	2%	4%	8%	5,503
Weighted NCI-IDD Average	70%	16%	2%	5%	7%	7,736

Table 8a. Child’s Preferred Language

The standard NCI-IDD Child Family Survey responses are limited to: English, Spanish, Chinese (including Mandarin, Cantonese, and Hokkien) Tagalog (including Filipino), Vietnamese, American Sign Language (ASL), and other. California adds additional language responses to their survey tool; the NCI-IDD Average for “Other” captures the additional languages in the standard tool.

Regional Center	English	Spanish	Chinese (Including Mandarin, Cantonese, and Hokkien)	Tagalog	Vietnamese	American Sign Language (ASL)	N
ACRC	80%	5%	0%	0%	0%	0%	231
CVRC	63%	19%	0%	0%	0%	1%	321
ELARC	70%	9%	1%	0%	1%	0%	310
FDLRC	68%	12%	0%	0%	0%	0%	273
FNRC	88%	3%	0%	0%	0%	0%	200
GGRC	73%	8%	3%	0%	0%	0%	268
HRC	73%	10%	0%	1%	0%	0%	240
IRC	77%	15%	0%	0%	0%	0%	222
KRC	77%	14%	0%	0%	0%	0%	236
NBRC	67%	14%	0%	0%	0%	0%	293
NLACRC	78%	7%	0%	0%	0%	0%	251
RCEB	77%	16%	2%	0%	0%	1%	262
RCOC	80%	6%	0%	0%	1%	1%	372
RCRC	79%	6%	0%	0%	0%	0%	116
SARC	71%	20%	2%	0%	2%	1%	370
SCLARC	58%	21%	0%	0%	0%	0%	279
SDRC	78%	10%	0%	0%	0%	0%	278
SGPRC	68%	10%	3%	0%	0%	0%	268
TCRC	71%	16%	0%	0%	0%	1%	279
VMRC	72%	9%	0%	0%	0%	0%	212
WRC	78%	8%	1%	0%	0%	0%	250
CA Average	73%	12%	1%	0%	0%	0%	5,534
Weighted NCI-IDD Average	79%	9%	1%	0%	0%	0%	7,770

Table 8b. Child’s Preferred Language (continued)

The standard NCI-IDD Child Family Survey responses are limited to: English, Spanish, Chinese (including Mandarin, Cantonese, and Hokkien) Tagalog (including Filipino), Vietnamese, American Sign Language (ASL), and other. California adds additional language responses to their survey tool; the NCI-IDD Average for “Other” captures the additional languages in the standard tool.

Regional Center	Arabic	Armenian	Farsi	Hindi	Hmong	N
ACRC	1%	0%	0%	0%	0%	231
CVRC	0%	0%	0%	0%	1%	321
ELARC	0%	0%	0%	0%	0%	310
FDLRC	0%	0%	0%	0%	0%	273
FNRC	0%	0%	0%	0%	1%	200
GGRC	0%	0%	0%	0%	0%	268
HRC	0%	0%	0%	0%	0%	240
IRC	0%	0%	0%	0%	0%	222
KRC	0%	0%	0%	0%	0%	236
NBRC	0%	0%	0%	0%	0%	293
NLACRC	0%	0%	0%	0%	0%	251
RCEB	0%	0%	0%	0%	0%	262
RCOC	0%	0%	0%	0%	0%	372
RCRC	0%	0%	0%	0%	0%	116
SARC	0%	0%	1%	0%	0%	370
SCLARC	0%	0%	0%	0%	0%	279
SDRC	1%	0%	0%	0%	0%	278
SGPRC	0%	0%	0%	0%	0%	268
TCRC	0%	0%	0%	0%	0%	279
VMRC	0%	0%	0%	0%	0%	212
WRC	0%	0%	1%	0%	0%	250
CA Average	0%	0%	0%	0%	0%	5,534
Weighted NCI-IDD Average	n/a	n/a	n/a	n/a	n/a	7,770

Table 8c. Child’s Preferred Language (continued)

The standard NCI-IDD Child Family Survey responses are limited to: English, Spanish, Chinese (including Mandarin, Cantonese, and Hokkien) Tagalog (including Filipino), Vietnamese, American Sign Language (ASL), and other. California adds additional language responses to their survey tool; the NCI-IDD Average for “Other” captures the additional languages in the standard tool.

Regional Center	Japanese	Khmer	Korean	Laotian	Russian	Other	N
ACRC	0%	0%	0%	0%	1%	12%	231
CVRC	0%	0%	0%	0%	0%	17%	321
ELARC	0%	0%	0%	0%	0%	19%	310
FDLRC	0%	0%	1%	1%	0%	17%	273
FNRC	0%	0%	0%	0%	0%	9%	200
GGRC	0%	0%	0%	0%	0%	15%	268
HRC	0%	0%	0%	0%	0%	15%	240
IRC	0%	0%	0%	0%	0%	7%	222
KRC	0%	0%	0%	0%	0%	8%	236
NBRC	0%	0%	0%	0%	0%	19%	293
NLACRC	0%	0%	0%	0%	0%	15%	251
RCEB	0%	0%	0%	0%	0%	3%	262
RCOC	0%	0%	0%	1%	0%	10%	372
RCRC	0%	0%	0%	0%	0%	15%	116
SARC	0%	0%	0%	0%	0%	3%	370
SCLARC	0%	0%	0%	0%	0%	21%	279
SDRC	0%	0%	0%	0%	0%	10%	278
SGPRC	0%	0%	0%	0%	0%	19%	268
TCRC	0%	0%	0%	0%	0%	12%	279
VMRC	0%	0%	0%	0%	0%	17%	212
WRC	0%	0%	0%	0%	0%	11%	250
CA Average	0%	0%	0%	0%	0%	14%	5,534
Weighted NCI-IDD Average	n/a	n/a	n/a	n/a	n/a	11%	7,770

Table 9. Child’s Support Needs for Self-Injurious, Disruptive, and/or Destructive Behaviors

All data are reported by the respondent based on their understanding of their child’s demographics, diagnoses, and personal characteristics.

Regional Center	No Support Needed	Some Support Needed	Extensive Support Needed	N
ACRC	31%	41%	28%	225
CVRC	31%	42%	27%	300
ELARC	33%	47%	20%	303
FDLRC	30%	45%	25%	262
FNRC	19%	52%	29%	198
GGRC	28%	43%	28%	258
HRC	33%	47%	19%	236
IRC	25%	46%	29%	221
KRC	28%	42%	30%	233
NBRC	27%	43%	31%	284
NLACRC	23%	50%	27%	248
RCEB	38%	36%	26%	262
RCOC	18%	43%	39%	368
RCRC	33%	41%	25%	114
SARC	24%	46%	29%	356
SCLARC	29%	46%	25%	269
SDRC	25%	43%	32%	274
SGPRC	28%	51%	21%	262
TCRC	32%	42%	25%	271
VMRC	34%	45%	21%	208
WRC	32%	43%	25%	245
CA Average	29%	44%	27%	5,400
Weighted NCI-IDD Average	30%	43%	26%	7,621

Table 10. Child’s Level of Help Needed with Personal Care Activities (for example, bathing, dressing, eating)

All data are reported by the respondent based on their understanding of their child’s demographics, diagnoses, and personal characteristics.

Regional Center	No Support Needed	Some Support Needed	Extensive Support Needed	N
ACRC	12%	45%	43%	228
CVRC	11%	33%	56%	314
ELARC	14%	48%	38%	308
FDLRC	13%	49%	38%	271
FNRC	10%	46%	45%	200
GGRC	7%	39%	55%	266
HRC	16%	42%	42%	236
IRC	6%	42%	52%	224
KRC	7%	47%	46%	236
NBRC	9%	38%	53%	290
NLACRC	12%	46%	43%	251
RCEB	9%	39%	52%	269
RCOC	5%	35%	61%	376
RCRC	18%	44%	38%	116
SARC	6%	37%	57%	366
SCLARC	9%	45%	46%	275
SDRC	9%	40%	51%	278
SGPRC	10%	50%	40%	265
TCRC	11%	44%	45%	276
VMRC	11%	48%	40%	215
WRC	12%	46%	41%	249
CA Average	10%	42%	48%	5,512
Weighted NCI-IDD Average	9%	42%	49%	7,751

Respondents

This section provides demographic information about the respondent.

Table 11a. Language Usually Spoken at Home

The standard NCI-IDD Child Family Survey tool includes: English, Spanish, Chinese (including Mandarin, Cantonese, and Hokkien) Tagalog (including Filipino), Vietnamese, American Sign Language (ASL), and Other. California adds additional language categories to their survey tool; the NCI-IDD Average for “Other” captures the additional languages in the standard tool.

Regional Center	English	Spanish	Chinese (Including Mandarin, Cantonese, and Hokkien)	Tagalog	Vietnamese	American Sign Language (ASL)	N
ACRC	70%	15%	1%	0%	0%	0%	225
CVRC	44%	46%	1%	0%	0%	0%	320
ELARC	45%	39%	4%	1%	2%	0%	311
FDLRC	44%	41%	1%	1%	0%	0%	266
FNRC	82%	11%	0%	0%	0%	0%	199
GGRC	59%	20%	9%	1%	1%	0%	261
HRC	50%	37%	1%	3%	0%	0%	238
IRC	58%	38%	0%	0%	0%	0%	220
KRC	60%	37%	0%	1%	0%	0%	231
NBRC	52%	36%	0%	1%	0%	0%	288
NLACRC	49%	34%	0%	0%	0%	0%	253
RCEB	54%	33%	5%	0%	1%	0%	261
RCOC	58%	25%	1%	0%	5%	0%	371
RCRC	72%	25%	0%	0%	0%	0%	116
SARC	48%	32%	5%	3%	5%	0%	366
SCLARC	34%	56%	0%	0%	0%	0%	271
SDRC	60%	27%	1%	0%	0%	0%	272
SGPRC	45%	36%	9%	1%	0%	0%	260
TCRC	58%	35%	0%	0%	0%	0%	271
VMRC	52%	38%	1%	1%	0%	0%	208
WRC	66%	25%	0%	0%	0%	0%	247
CA Average	54%	33%	2%	1%	1%	0%	5,458
Weighted NCI-IDD Average	65%	25%	2%	1%	1%	0%	7,690

Table 11b. Language Usually Spoken at Home

The standard NCI-IDD Child Family Survey tool includes: English, Spanish, Chinese (including Mandarin, Cantonese, and Hokkien) Tagalog (including Filipino), Vietnamese, American Sign Language (ASL), and Other. California adds additional language categories to their survey tool; the NCI-IDD Average for “Other” captures the additional languages in the standard tool.

Regional Center	Arabic	Armenian	Farsi	Hindi	Hmong	N
ACRC	1%	0%	0%	0%	0%	225
CVRC	0%	0%	0%	0%	1%	320
ELARC	0%	0%	0%	0%	0%	311
FDLRC	1%	2%	0%	0%	0%	266
FNRC	0%	0%	0%	0%	2%	199
GGRC	0%	0%	0%	0%	0%	261
HRC	0%	0%	0%	0%	0%	238
IRC	0%	0%	0%	0%	0%	220
KRC	0%	0%	0%	0%	0%	231
NBRC	0%	0%	0%	1%	0%	288
NLACRC	0%	1%	1%	0%	0%	253
RCEB	1%	0%	1%	0%	0%	261
RCOC	0%	0%	1%	0%	0%	371
RCRC	0%	0%	0%	0%	0%	116
SARC	0%	0%	1%	1%	0%	366
SCLARC	0%	0%	0%	0%	0%	271
SDRC	2%	0%	0%	0%	0%	272
SGPRC	0%	0%	0%	0%	0%	260
TCRC	0%	0%	0%	0%	0%	271
VMRC	0%	0%	0%	0%	0%	208
WRC	0%	0%	0%	0%	0%	247
CA Average	0%	0%	0%	0%	0%	5,458
Weighted NCI-IDD Average	n/a	n/a	n/a	n/a	n/a	7,690

Table 11c. Language Usually Spoken at Home

The standard NCI-IDD Child Family Survey tool includes: English, Spanish, Chinese (including Mandarin, Cantonese, and Hokkien) Tagalog (including Filipino), Vietnamese, American Sign Language (ASL), and Other. California adds additional language categories to their survey tool; the NCI-IDD Average for “Other” captures the additional languages in the standard tool.

Regional Center	Japanese	Khmer	Korean	Laotian	Russian	Other	N
ACRC	0%	0%	0%	0%	1%	10%	225
CVRC	0%	0%	0%	0%	0%	8%	320
ELARC	0%	0%	1%	0%	0%	9%	311
FDLRC	0%	0%	3%	0%	0%	8%	266
FNRC	0%	0%	0%	0%	0%	5%	199
GGRC	0%	0%	0%	0%	0%	8%	261
HRC	1%	0%	0%	0%	0%	7%	238
IRC	0%	0%	0%	0%	0%	4%	220
KRC	0%	0%	0%	0%	0%	2%	231
NBRC	0%	0%	0%	0%	0%	8%	288
NLACRC	0%	0%	0%	0%	0%	14%	253
RCEB	1%	0%	0%	0%	0%	4%	261
RCOC	0%	0%	1%	0%	0%	9%	371
RCRC	0%	0%	0%	0%	0%	3%	116
SARC	1%	0%	1%	0%	1%	3%	366
SCLARC	0%	0%	0%	0%	0%	11%	271
SDRC	0%	0%	1%	0%	0%	8%	272
SGPRC	0%	0%	1%	0%	0%	7%	260
TCRC	0%	0%	0%	0%	0%	6%	271
VMRC	0%	0%	0%	0%	0%	7%	208
WRC	0%	0%	0%	0%	0%	6%	247
CA Average	0%	0%	0%	0%	0%	7%	5,458
Weighted NCI-IDD Average	n/a	n/a	n/a	n/a	n/a	7%	7,690

Table 12. Respondent's Age

Regional Center	Under 35	35-54	55-74	75 and Older	N
ACRC	13%	77%	10%	1%	231
CVRC	24%	69%	7%	0%	317
ELARC	13%	75%	11%	0%	306
FDLRC	9%	79%	11%	0%	262
FNRC	20%	68%	12%	1%	198
GGRC	11%	76%	13%	0%	262
HRC	21%	71%	7%	1%	237
IRC	13%	83%	4%	0%	219
KRC	20%	69%	10%	1%	232
NBRC	17%	74%	8%	1%	286
NLACRC	12%	78%	10%	0%	251
RCEB	14%	78%	8%	0%	265
RCOC	4%	78%	18%	0%	371
RCRC	16%	67%	15%	3%	116
SARC	10%	83%	7%	0%	366
SCLARC	15%	76%	9%	0%	265
SDRC	13%	78%	10%	0%	272
SGPRC	9%	78%	13%	0%	259
TCRC	18%	72%	10%	0%	272
VMRC	19%	71%	10%	0%	209
WRC	9%	73%	17%	0%	246
CA Average	14%	75%	10%	0%	5,445
Weighted NCI-IDD Average	13%	75%	12%	0%	7,692

Table 13. Respondent's Health

Regional Center	Excellent	Very Good	Good	Fair	Poor	N
ACRC	16%	31%	37%	13%	3%	228
CVRC	12%	26%	42%	17%	2%	319
ELARC	11%	28%	38%	21%	3%	308
FDLRC	12%	31%	40%	15%	3%	264
FNRC	13%	34%	38%	13%	3%	197
GGRC	13%	32%	36%	16%	2%	261
HRC	16%	24%	42%	15%	2%	237
IRC	14%	32%	40%	14%	1%	220
KRC	11%	32%	44%	11%	3%	234
NBRC	15%	34%	39%	12%	0%	286
NLACRC	8%	29%	43%	19%	1%	249
RCEB	16%	32%	34%	14%	3%	269
RCOC	14%	31%	39%	14%	2%	370
RCRC	9%	38%	40%	11%	2%	116
SARC	15%	27%	41%	14%	4%	365
SCLARC	11%	21%	45%	23%	1%	271
SDRC	18%	35%	36%	9%	2%	274
SGPRC	11%	30%	44%	13%	2%	258
TCRC	14%	27%	40%	17%	1%	273
VMRC	18%	25%	44%	12%	0%	209
WRC	18%	33%	35%	13%	1%	247
CA Average	14%	30%	40%	15%	2%	5,458
Weighted NCI-IDD Average	14%	32%	39%	14%	2%	7,698

Table 14. Respondent's Relationship to Child

Regional Center	Parent	Sibling	Grandparent	Other	N
ACRC	94%	0%	4%	1%	230
CVRC	97%	0%	2%	1%	319
ELARC	95%	1%	3%	1%	314
FDLRC	97%	0%	1%	1%	270
FNRC	92%	0%	5%	2%	201
GGRC	98%	0%	1%	0%	262
HRC	99%	0%	1%	0%	238
IRC	95%	1%	2%	2%	225
KRC	91%	0%	5%	3%	235
NBRC	98%	0%	1%	1%	289
NLACRC	97%	0%	2%	0%	254
RCEB	98%	0%	1%	1%	272
RCOC	98%	0%	1%	1%	376
RCRC	91%	0%	7%	2%	117
SARC	99%	0%	1%	0%	371
SCLARC	98%	0%	2%	0%	280
SDRC	98%	0%	1%	0%	276
SGPRC	98%	0%	1%	1%	267
TCRC	94%	1%	3%	2%	275
VMRC	97%	0%	0%	2%	216
WRC	97%	1%	2%	1%	249
CA Average	97%	0%	2%	1%	5,539
Weighted NCI-IDD Average	96%	0%	3%	1%	7,783

Table 15. Respondent or Other Family Member Provides Paid Support to Child Receiving Services

Responses are not mutually exclusive, therefore N is not shown.

Regional Center	No	Respondent Provides Paid Support	Other Family Member Provides Paid Support
ACRC	61%	25%	14%
CVRC	59%	28%	15%
ELARC	54%	24%	25%
FDLRC	61%	23%	17%
FNRC	54%	34%	15%
GGRC	46%	32%	24%
HRC	68%	23%	11%
IRC	50%	34%	18%
KRC	72%	17%	12%
NBRC	48%	35%	19%
NLACRC	61%	25%	15%
RCEB	65%	20%	15%
RCOC	40%	45%	16%
RCRC	65%	29%	7%
SARC	49%	32%	22%
SCLARC	52%	23%	27%
SDRC	56%	32%	15%
SGPRC	56%	30%	16%
TCRC	51%	23%	28%
VMRC	69%	17%	15%
WRC	56%	26%	21%
CA Average	56%	28%	18%
Weighted NCI-IDD Average	61%	24%	17%

Table 16. Number of Adults in Household (Not Including Child Receiving Services)

Regional Center	One	Two	Three	Four or More	N
ACRC	17%	58%	17%	8%	224
CVRC	19%	50%	21%	11%	311
ELARC	13%	49%	25%	14%	308
FDLRC	15%	56%	20%	9%	266
FNRC	26%	56%	14%	4%	198
GGRC	11%	60%	21%	8%	262
HRC	18%	51%	18%	12%	235
IRC	16%	53%	20%	11%	219
KRC	21%	54%	18%	7%	233
NBRC	14%	60%	18%	8%	288
NLACRC	20%	57%	17%	7%	251
RCEB	17%	57%	19%	7%	269
RCOC	10%	62%	19%	9%	370
RCRC	23%	58%	15%	4%	115
SARC	12%	59%	19%	10%	371
SCLARC	19%	44%	25%	12%	267
SDRC	18%	59%	14%	9%	271
SGPRC	14%	51%	22%	12%	265
TCRC	16%	50%	22%	13%	268
VMRC	15%	53%	18%	14%	214
WRC	21%	54%	18%	7%	248
CA Average	16%	55%	19%	10%	5,456
Weighted NCI-IDD Average	17%	57%	18%	8%	7,678

Table 17. Number of Children (Under 18 Years Old) in Household (Including the Child Receiving Services)

Regional Center	One	Two	Three	Four or More	N
ACRC	33%	34%	21%	11%	228
CVRC	26%	36%	23%	15%	315
ELARC	46%	38%	14%	3%	302
FDLRC	39%	41%	12%	8%	257
FNRC	33%	32%	25%	10%	195
GGRC	43%	41%	12%	4%	261
HRC	32%	43%	19%	6%	233
IRC	27%	46%	17%	10%	219
KRC	29%	39%	21%	11%	233
NBRC	35%	39%	17%	9%	287
NLACRC	39%	42%	15%	5%	253
RCEB	40%	41%	15%	5%	268
RCOC	38%	40%	15%	6%	359
RCRC	44%	29%	22%	4%	116
SARC	33%	44%	17%	7%	362
SCLARC	34%	34%	22%	10%	270
SDRC	31%	43%	18%	9%	279
SGPRC	34%	41%	19%	5%	256
TCRC	40%	32%	19%	8%	274
VMRC	31%	29%	26%	14%	213
WRC	43%	40%	13%	5%	244
CA Average	36%	39%	18%	8%	5,427
Weighted NCI-IDD Average	36%	38%	17%	9%	7,632

Table 18. Respondent's Highest Level of Education

Regional Center	No High School Diploma or GED	High School Diploma or GED	Vocational School or Certificate Program	Some College	College Degree or Higher	N
ACRC	14%	15%	5%	18%	49%	230
CVRC	36%	22%	9%	12%	21%	318
ELARC	22%	26%	8%	13%	30%	313
FDLRC	25%	17%	4%	12%	42%	268
FNRC	11%	20%	6%	27%	37%	199
GGRC	17%	14%	4%	13%	52%	264
HRC	19%	21%	9%	12%	38%	237
IRC	21%	23%	8%	20%	28%	226
KRC	21%	23%	9%	16%	32%	234
NBRC	18%	23%	6%	16%	36%	292
NLACRC	20%	23%	8%	17%	32%	251
RCEB	16%	20%	7%	14%	42%	268
RCOC	13%	18%	8%	15%	46%	371
RCRC	22%	21%	6%	25%	27%	116
SARC	15%	20%	4%	13%	48%	371
SCLARC	40%	28%	9%	10%	13%	275
SDRC	8%	15%	8%	16%	53%	278
SGPRC	23%	17%	8%	15%	38%	266
TCRC	21%	21%	4%	19%	34%	274
VMRC	16%	32%	7%	15%	29%	215
WRC	16%	16%	7%	15%	45%	249
CA Average	20%	21%	7%	15%	37%	5,518
Weighted NCI-IDD Average	16%	19%	7%	16%	42%	7,747

Table 19. Total Taxable Household Income of Wage Earners in the Past Year

Please note: Respondents did not respond if they were a public guardian/administrator, or if they represent a financial institution or guardianship agency. Does not include state/federal benefits such as SSI, SSDI etc.

Regional Center	No Earned Income	Up to \$15,000	\$15,001-\$25,000	\$25,001-\$50,000	\$50,001-\$75,000	Over \$75,000	Prefer Not to Say	N
ACRC	5%	10%	10%	14%	18%	33%	10%	227
CVRC	8%	16%	15%	23%	14%	12%	11%	309
ELARC	6%	9%	15%	21%	13%	20%	16%	297
FDLRC	5%	10%	18%	20%	10%	23%	14%	261
FNRC	8%	10%	14%	22%	14%	23%	9%	191
GGRC	6%	4%	11%	11%	14%	36%	19%	254
HRC	6%	12%	11%	15%	11%	30%	16%	232
IRC	6%	11%	11%	22%	17%	22%	11%	218
KRC	9%	20%	11%	15%	8%	21%	17%	222
NBRC	4%	7%	8%	25%	20%	21%	15%	274
NLACRC	7%	13%	16%	20%	9%	21%	14%	249
RCEB	7%	6%	6%	19%	14%	37%	12%	268
RCOC	4%	7%	7%	20%	12%	37%	13%	364
RCRC	15%	6%	11%	30%	7%	18%	12%	109
SARC	3%	6%	9%	18%	13%	35%	16%	363
SCLARC	9%	10%	18%	28%	12%	5%	17%	261
SDRC	7%	9%	9%	15%	13%	36%	11%	272
SGPRC	5%	10%	15%	22%	12%	23%	12%	249
TCRC	5%	9%	13%	22%	11%	26%	13%	263
VMRC	5%	10%	15%	24%	13%	22%	13%	208
WRC	7%	9%	10%	20%	13%	26%	14%	242
CA Average	6%	10%	12%	20%	13%	26%	14%	5,336
Weighted NCI-IDD Average	6%	9%	11%	19%	14%	28%	14%	7,554

Table 20. Residential Designation (Urban, Suburban, or Rural)

Regional Center	Urban or Suburban	Rural	N
ACRC	90%	10%	202
CVRC	82%	18%	263
ELARC	98%	2%	258
FDLRC	98%	2%	237
FNRC	52%	48%	176
GGRC	95%	5%	239
HRC	98%	2%	211
IRC	93%	7%	190
KRC	80%	20%	199
NBRC	91%	9%	255
NLACRC	93%	7%	219
RCEB	95%	5%	244
RCOC	98%	2%	342
RCRC	42%	58%	102
SARC	89%	11%	332
SCLARC	99%	1%	200
SDRC	91%	9%	261
SGPRC	97%	3%	221
TCRC	89%	11%	238
VMRC	83%	17%	186
WRC	100%	0%	210
CA Average	90%	10%	4,788
Weighted NCI-IDD Average	84%	16%	6,946

Services and Supports Received

This section provides information about the services and supports received by the family from the regional center.⁵

⁵ Some NCI states provide services through a statewide ID/DD agency

Table 21. Services and Supports Received From Regional Center⁶

All data are reported by the respondent based on their understanding of their child's demographics, diagnoses, and personal characteristics; categories are not mutually exclusive, therefore N is not shown.

Regional Center	Financial support	In-Home Support	Out-of-Home respite care	Early Intervention	Transportation	Mental or Behavioral Health Care or Other Treatments or Therapies	Self-Direction or Fiscal Intermediary services
ACRC	7%	29%	19%	0%	1%	20%	22%
CVRC	14%	23%	24%	0%	2%	15%	14%
ELARC	8%	29%	26%	0%	3%	31%	11%
FDLRC	8%	31%	25%	2%	3%	26%	13%
FNRC	8%	26%	31%	0%	2%	19%	26%
GGRC	22%	42%	41%	2%	3%	18%	22%
HRC	10%	24%	26%	0%	2%	13%	11%
IRC	8%	36%	33%	0%	2%	25%	16%
KRC	8%	24%	24%	0%	4%	21%	12%
NBRC	11%	31%	21%	0%	4%	18%	19%
NLACRC	6%	40%	33%	1%	1%	28%	14%
RCEB	16%	29%	30%	0%	1%	13%	12%
RCOC	11%	46%	30%	0%	3%	18%	18%
RCRC	8%	27%	20%	0%	3%	52%	23%
SARC	16%	34%	33%	0%	4%	16%	21%
SCLARC	9%	25%	33%	1%	2%	13%	7%
SDRC	13%	38%	34%	0%	3%	19%	14%
SGPRC	8%	33%	26%	3%	2%	23%	9%
TCRC	22%	32%	45%	0%	3%	25%	17%
VMRC	8%	20%	20%	0%	3%	15%	11%
WRC	11%	34%	37%	2%	1%	24%	17%
CA Average	11%	32%	30%	1%	2%	21%	15%
Weighted NCI-IDD Average	15%	35%	29%	8%	6%	36%	23%

⁶ Some NCI-IDD states provide services through a statewide ID/DD agency

Table 22. Additional Services and Supports Received

All data are reported by the respondent based on their understanding of their child's demographics, diagnoses, and personal characteristics; categories are not mutually exclusive, therefore N is not shown.

Regional Center	Social Security Payments (SSI/SSB)	Services or Supports from Other Agencies or Organizations
ACRC	32%	68%
CVRC	48%	59%
ELARC	37%	57%
FDLRC	38%	54%
FNRC	34%	62%
GGRC	20%	69%
HRC	30%	57%
IRC	40%	62%
KRC	42%	65%
NBRC	24%	62%
NLACRC	35%	52%
RCEB	24%	60%
RCOC	28%	60%
RCRC	46%	64%
SARC	22%	61%
SCLARC	46%	50%
SDRC	28%	58%
SGPRC	40%	67%
TCRC	38%	60%
VMRC	36%	54%
WRC	27%	59%
CA Average	33%	60%
Weighted NCI-IDD Average	33%	63%

Child Family Survey Results

Information and Planning

Families have the information and support needed to take part in planning supports and services for their family member receiving services and supports from the state developmental disabilities system.

“You” and **“Respondent”** refers to the person (usually a parent or guardian) filling out the survey.

“Child” refers to the child receiving services whom the respondent is answering questions about in this survey.

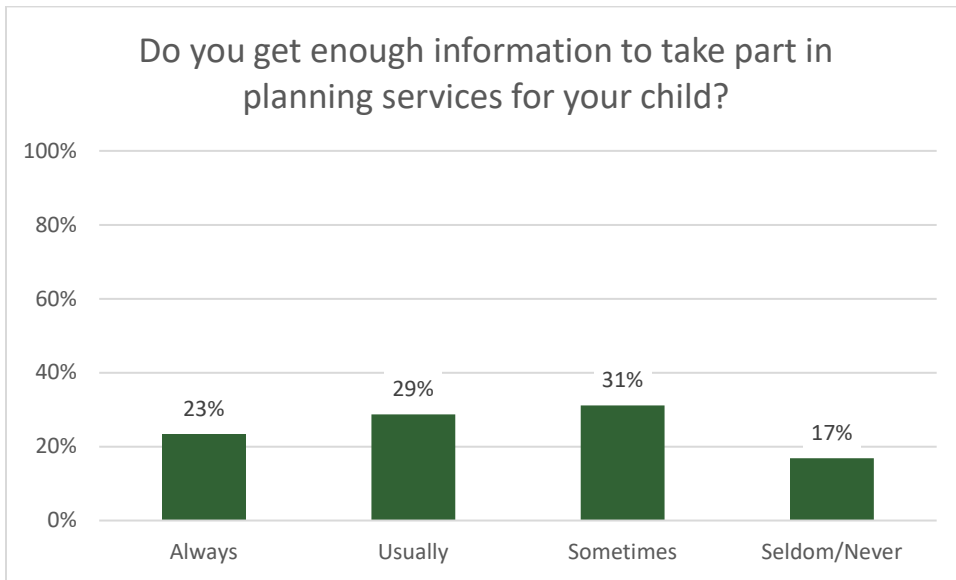


Table 23. Do you get enough information to take part in planning services for your child?

Regional Center	Always	Usually	Sometimes	Seldom/Never	N
ACRC	29%	35%	25%	11%	204
CVRC	33%	21%	27%	18%	271
ELARC	30%	26%	29%	15%	263
FDLRC	29%	28%	26%	17%	226
FNRC	26%	29%	27%	18%	180
GGRC	15%	28%	34%	23%	239
HRC	22%	24%	41%	14%	204
IRC	21%	32%	31%	15%	194
KRC	20%	32%	26%	22%	205
NBRC	20%	32%	32%	17%	241
NLACRC	19%	37%	29%	15%	212
RCEB	17%	25%	31%	27%	235
RCOC	27%	35%	28%	10%	329
RCRC	31%	37%	20%	12%	94
SARC	20%	21%	40%	19%	318
SCLARC	19%	21%	40%	20%	220
SDRC	27%	36%	26%	12%	245
SGPRC	19%	31%	31%	18%	226
TCRC	22%	28%	33%	17%	247
VMRC	25%	20%	41%	14%	175
WRC	21%	29%	31%	18%	218
CA Average	23%	29%	31%	17%	4,748
Weighted NCI-IDD Average	26%	32%	28%	14%	6,950

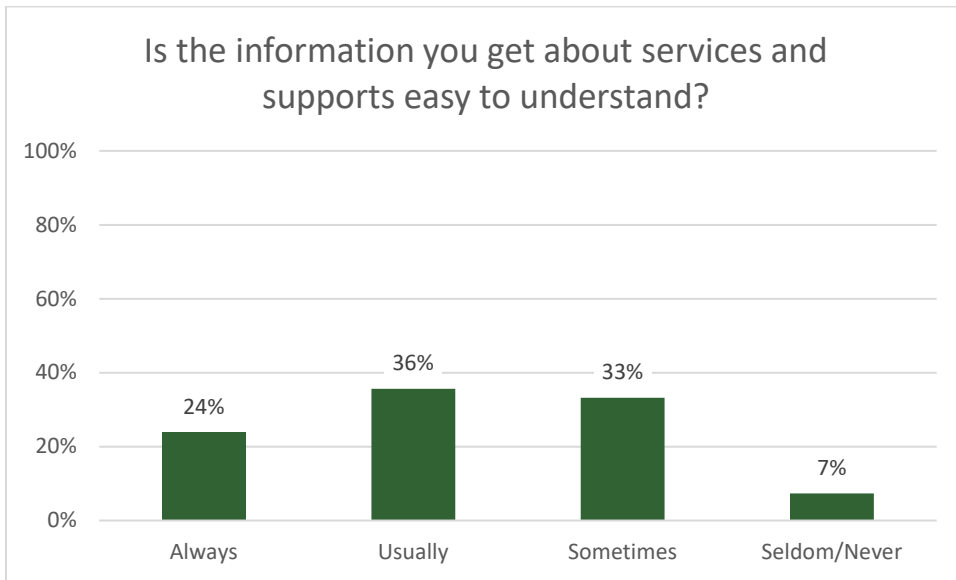


Table 24. Is the information you get about services and supports easy to understand?

Regional Center	Always	Usually	Sometimes	Seldom/Never	N
ACRC	25%	44%	24%	7%	212
CVRC	33%	30%	31%	7%	287
ELARC	33%	30%	32%	5%	281
FDLRC	26%	32%	34%	7%	248
FNRC	20%	42%	30%	9%	183
GGRC	14%	33%	40%	13%	248
HRC	24%	42%	30%	4%	225
IRC	23%	38%	34%	5%	211
KRC	24%	35%	32%	9%	211
NBRC	23%	37%	35%	6%	261
NLACRC	24%	35%	35%	6%	234
RCEB	14%	36%	37%	14%	257
RCOC	26%	39%	29%	6%	358
RCRC	27%	48%	20%	5%	106
SARC	20%	30%	41%	9%	332
SCLARC	25%	27%	40%	8%	255
SDRC	29%	40%	28%	3%	260
SGPRC	21%	33%	37%	9%	244
TCRC	25%	39%	28%	8%	258
VMRC	22%	36%	37%	6%	199
WRC	24%	35%	34%	7%	229
CA Average	24%	36%	33%	7%	5,101
Weighted NCI-IDD Average	24%	38%	31%	7%	7,324

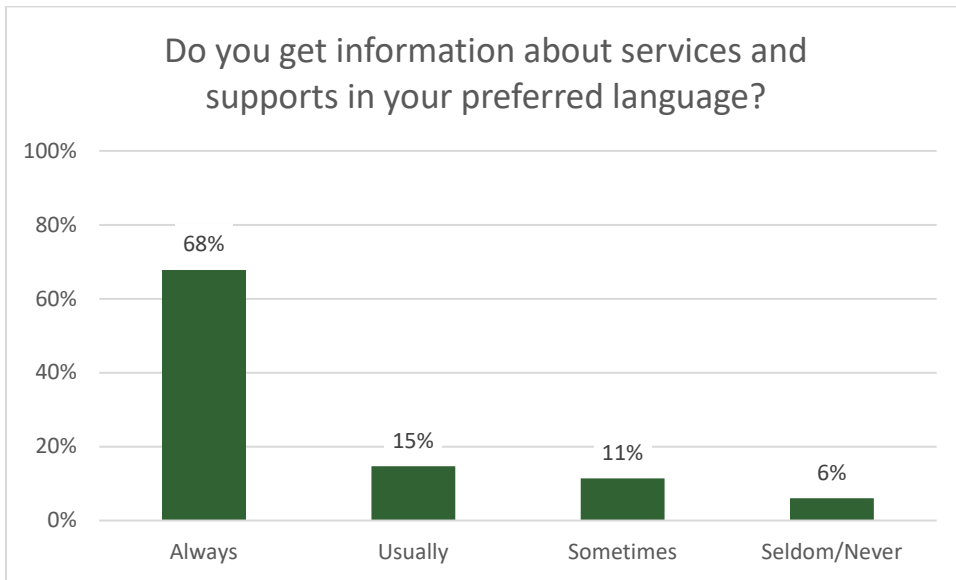


Table 25. Do you get information about services and supports in your preferred language?

New question in 2021-22

Regional Center	Always	Usually	Sometimes	Seldom/Never	N
ACRC	71%	15%	10%	4%	224
CVRC	69%	14%	12%	6%	306
ELARC	68%	15%	12%	6%	296
FDLRC	63%	17%	15%	5%	264
FNRC	84%	7%	4%	5%	192
GGRC	66%	13%	13%	8%	256
HRC	69%	16%	12%	2%	231
IRC	66%	19%	11%	4%	220
KRC	68%	13%	11%	8%	226
NBRC	72%	11%	10%	6%	277
NLACRC	71%	12%	12%	5%	243
RCEB	62%	14%	13%	10%	269
RCOC	68%	18%	9%	5%	362
RCRC	81%	11%	4%	5%	110
SARC	64%	15%	13%	8%	349
SCLARC	55%	19%	19%	7%	270
SDRC	74%	16%	7%	4%	270
SGPRC	57%	17%	19%	7%	253
TCRC	74%	13%	8%	5%	268
VMRC	66%	16%	10%	8%	209
WRC	69%	15%	9%	8%	234
CA Average	68%	15%	11%	6%	5,332
Weighted NCI-IDD Average	73%	12%	9%	5%	7,583

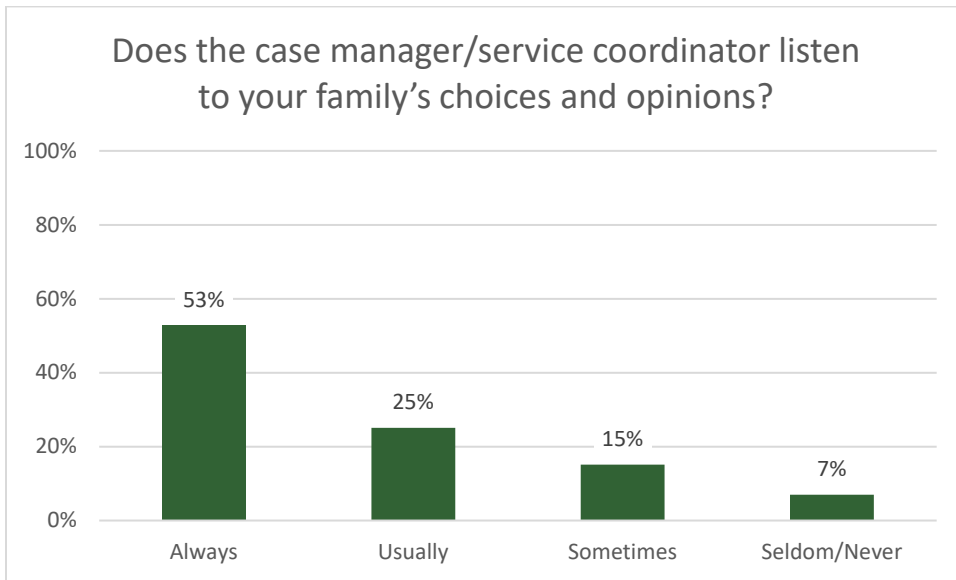


Table 26. Does the case manager/service coordinator listen to your family's choices and opinions?

Question changed in 2021-22

Regional Center	Always	Usually	Sometimes	Seldom/Never	N
ACRC	61%	27%	9%	4%	218
CVRC	54%	22%	16%	8%	301
ELARC	55%	26%	14%	6%	286
FDLRC	54%	20%	19%	8%	251
FNRC	52%	24%	14%	10%	187
GGRC	45%	29%	21%	5%	242
HRC	50%	29%	17%	4%	228
IRC	60%	24%	12%	5%	216
KRC	45%	26%	17%	12%	220
NBRC	47%	30%	16%	7%	268
NLACRC	55%	23%	13%	9%	233
RCEB	48%	24%	19%	9%	252
RCOC	57%	27%	13%	3%	359
RCRC	55%	25%	14%	6%	103
SARC	53%	23%	17%	6%	333
SCLARC	45%	22%	21%	11%	259
SDRC	62%	26%	8%	4%	259
SGPRC	53%	24%	16%	7%	251
TCRC	53%	23%	15%	8%	264
VMRC	56%	23%	13%	9%	199
WRC	50%	29%	14%	7%	231
CA Average	53%	25%	15%	7%	5,163
Weighted NCI-IDD Average	57%	24%	13%	6%	7,356

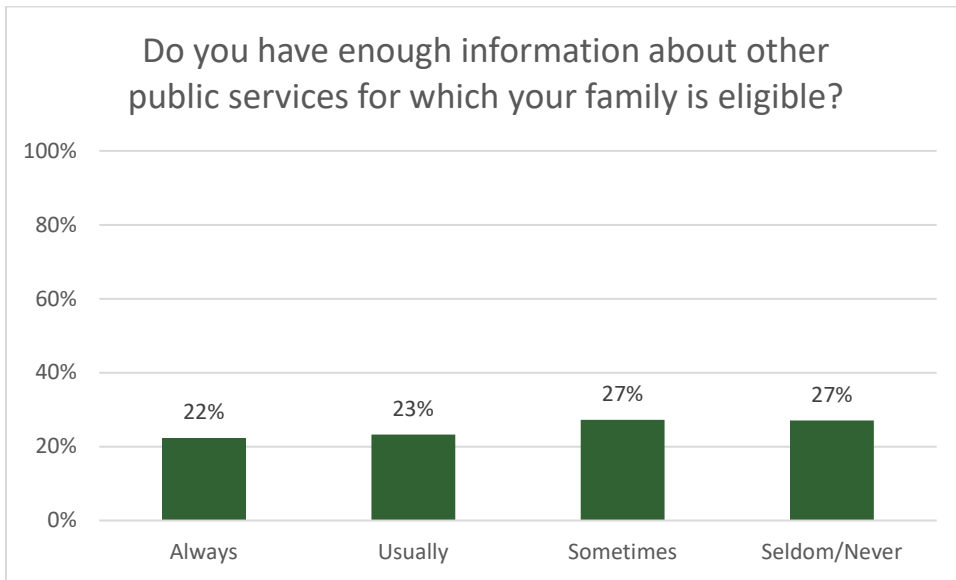


Table 27. Do you have enough information about other public services for which your family is eligible (for example, food stamps, SSI, housing subsidies, etc.)?

Regional Center	Always	Usually	Sometimes	Seldom/Never	N
ACRC	26%	27%	24%	23%	190
CVRC	30%	22%	24%	25%	265
ELARC	28%	22%	27%	23%	244
FDLRC	23%	20%	29%	29%	213
FNRC	26%	33%	21%	20%	159
GGRC	16%	23%	33%	29%	212
HRC	23%	22%	33%	22%	192
IRC	24%	21%	28%	28%	174
KRC	22%	23%	24%	30%	176
NBRC	19%	23%	24%	34%	222
NLACRC	19%	24%	29%	28%	203
RCEB	14%	19%	28%	40%	206
RCOC	23%	31%	28%	19%	304
RCRC	36%	28%	20%	17%	87
SARC	19%	22%	30%	29%	296
SCLARC	23%	20%	26%	31%	215
SDRC	26%	29%	24%	21%	231
SGPRC	18%	22%	29%	30%	218
TCRC	24%	22%	32%	23%	231
VMRC	24%	18%	21%	37%	169
WRC	17%	20%	31%	32%	197
CA Average	22%	23%	27%	27%	4,405
Weighted NCI-IDD Average	22%	25%	27%	26%	6,217

Do you need help planning for your child's future with respect to any of the following?

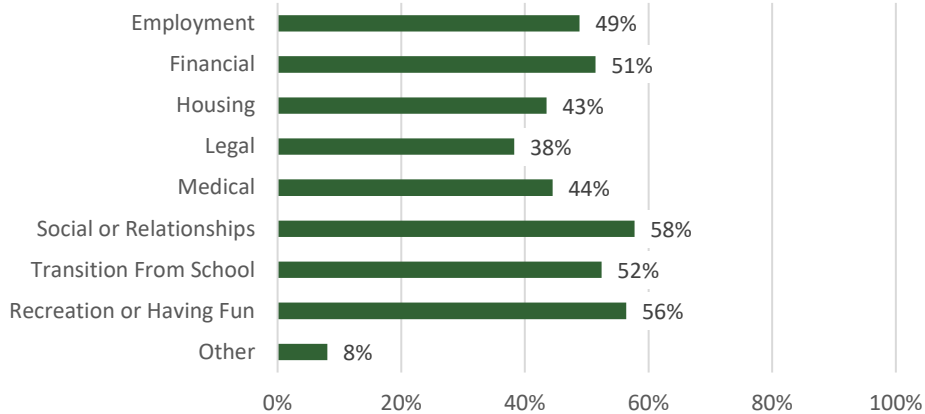


Table 28. Do you need help planning for your child's future with respect to any of the following?

Categories are not mutually exclusive, therefore N is not shown

Regional Center	Employment	Financial	Housing	Legal	Medical	Social or Relationships	Transition From School	Recreation or Having Fun	Other
ACRC	42%	53%	42%	36%	44%	54%	52%	59%	10%
CVRC	42%	45%	30%	32%	39%	48%	50%	45%	15%
ELARC	52%	52%	40%	34%	43%	60%	50%	55%	9%
FDLRC	51%	51%	50%	38%	48%	62%	54%	55%	5%
FNRC	46%	54%	36%	31%	39%	63%	46%	52%	11%
GGRC	56%	56%	56%	45%	49%	60%	58%	59%	6%
HRC	50%	53%	42%	32%	42%	59%	55%	55%	8%
IRC	48%	40%	33%	35%	39%	55%	42%	56%	9%
KRC	41%	49%	31%	33%	43%	55%	51%	55%	7%
NBRC	49%	52%	42%	39%	42%	57%	52%	61%	10%
NLACRC	43%	49%	40%	40%	44%	66%	49%	61%	7%
RCEB	47%	52%	49%	46%	52%	60%	61%	63%	5%
RCOC	56%	56%	47%	45%	46%	59%	57%	55%	2%
RCRC	51%	59%	36%	35%	38%	59%	52%	49%	20%
SARC	51%	54%	57%	48%	51%	56%	56%	60%	5%
SCLARC	42%	43%	44%	31%	40%	50%	49%	47%	7%
SDRC	41%	45%	41%	34%	40%	59%	49%	56%	9%
SGPRC	52%	55%	39%	39%	46%	58%	54%	58%	9%
TCRC	52%	55%	46%	41%	48%	58%	52%	57%	9%
VMRC	50%	51%	40%	34%	46%	47%	52%	59%	10%
WRC	57%	55%	52%	41%	44%	67%	52%	60%	9%
CA Average	49%	51%	43%	38%	44%	58%	52%	56%	8%
Weighted NCI-IDD Average	50%	54%	45%	40%	45%	57%	53%	56%	8%

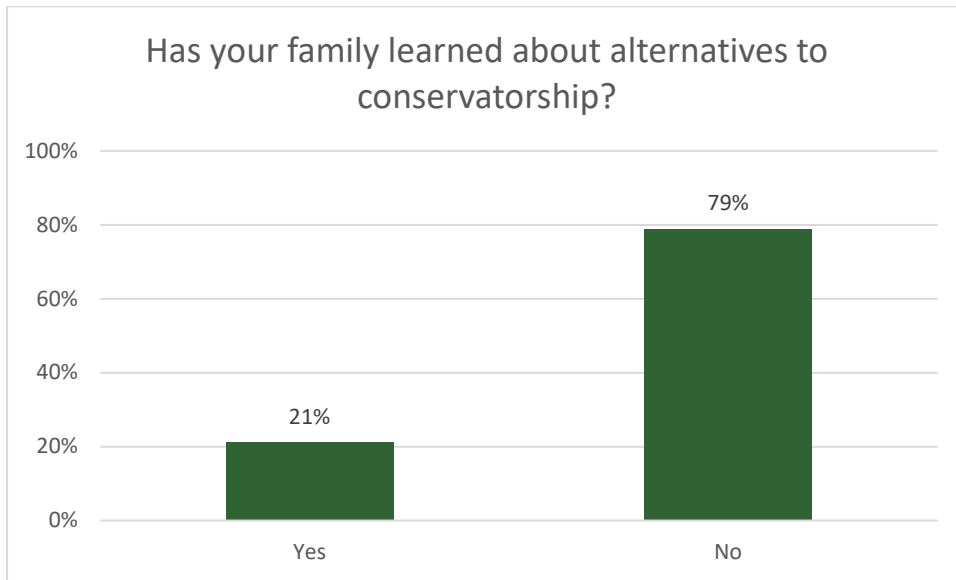


Table 29. Has your family learned about alternatives to conservatorship?

New question in 2021-22

Regional Center	Yes	No	N
ACRC	18%	82%	179
CVRC	20%	80%	209
ELARC	27%	73%	217
FDLRC	29%	71%	198
FNRC	21%	79%	156
GGRC	18%	82%	207
HRC	20%	80%	180
IRC	17%	83%	170
KRC	19%	81%	180
NBRC	21%	79%	210
NLACRC	14%	86%	172
RCEB	16%	84%	205
RCOC	30%	70%	302
RCRC	22%	78%	82
SARC	20%	80%	265
SCLARC	23%	77%	193
SDRC	19%	81%	214
SGPRC	19%	81%	201
TCRC	18%	82%	207
VMRC	20%	80%	153
WRC	26%	74%	192
CA Average	21%	79%	4,093
Weighted NCI-IDD Average	21%	79%	6,049

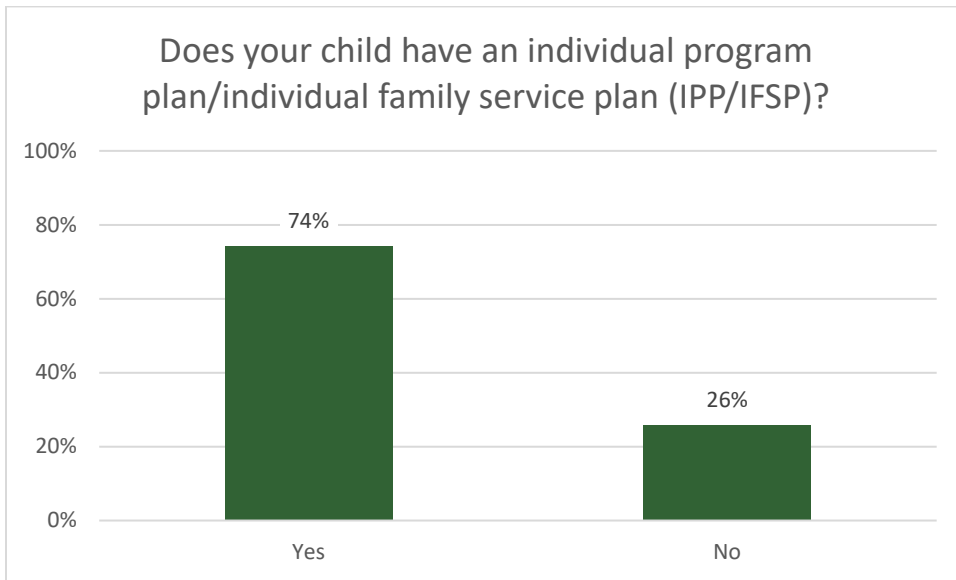


Table 30. Does your child have an individual program plan (IPP/IFSP)?

Regional Center	Yes	No	N
ACRC	79%	21%	199
CVRC	74%	26%	220
ELARC	79%	21%	251
FDLRC	69%	31%	217
FNRC	80%	20%	163
GGRC	67%	33%	203
HRC	65%	35%	196
IRC	66%	34%	169
KRC	72%	28%	175
NBRC	80%	20%	222
NLACRC	81%	19%	196
RCEB	63%	37%	206
RCOC	77%	23%	303
RCRC	79%	21%	86
SARC	78%	22%	302
SCLARC	70%	30%	215
SDRC	79%	21%	250
SGPRC	77%	23%	215
TCRC	77%	23%	208
VMRC	77%	23%	172
WRC	66%	34%	196
CA Average	74%	26%	4,366
Weighted NCI-IDD Average	75%	25%	6,334

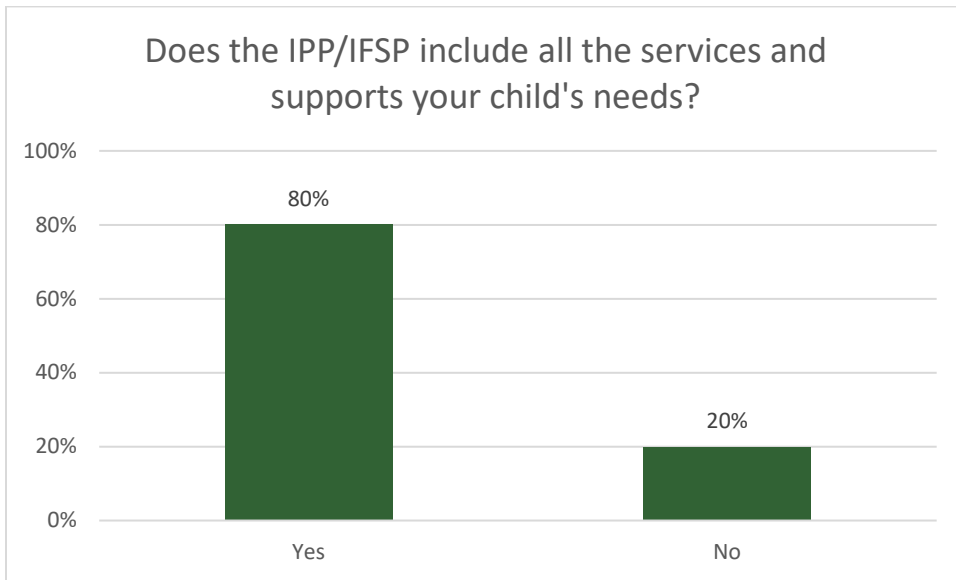


Table 31. Does the IPP/IFSP include all the services and supports your child's needs?

Regional Center	Yes	No	N
ACRC	82%	18%	131
CVRC	86%	14%	127
ELARC	84%	16%	167
FDLRC	78%	22%	109
FNRC	75%	25%	102
GGRC	75%	25%	95
HRC	84%	16%	96
IRC	94%	6%	85
KRC	78%	22%	101
NBRC	73%	27%	140
NLACRC	79%	21%	123
RCEB	71%	29%	99
RCOC	80%	20%	183
RCRC	82%	18%	50
SARC	75%	25%	178
SCLARC	81%	19%	121
SDRC	82%	18%	162
SGPRC	82%	18%	132
TCRC	78%	22%	129
VMRC	88%	12%	104
WRC	80%	20%	93
CA Average	80%	20%	2,528
Weighted NCI-IDD Average	81%	19%	3,889

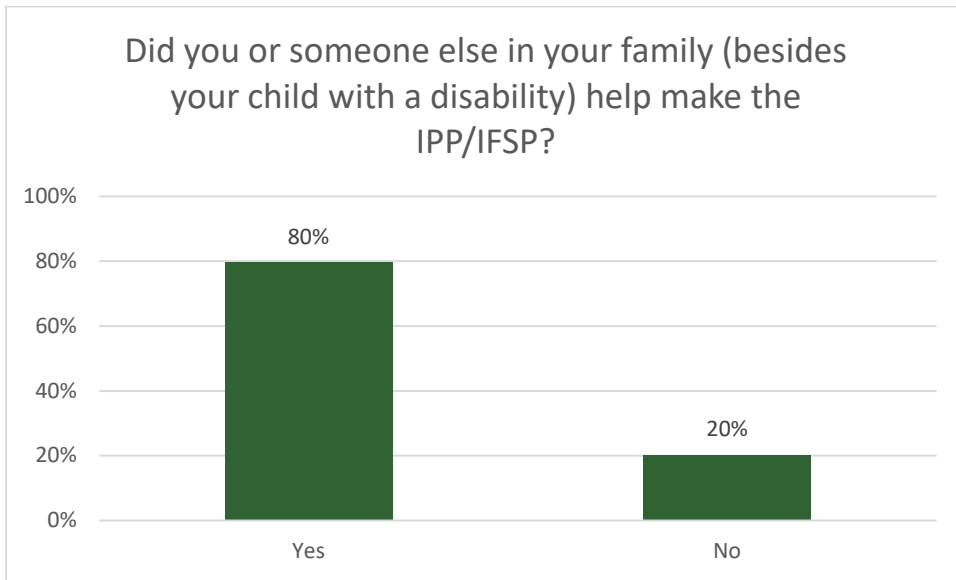


Table 32. Did you or someone else in your family (besides your child with a disability) help make the IPP/IFSP?

Regional Center	Yes	No	N
ACRC	80%	20%	143
CVRC	77%	23%	132
ELARC	77%	23%	178
FDLRC	71%	29%	130
FNRC	89%	11%	120
GGRC	85%	15%	114
HRC	84%	16%	98
IRC	83%	17%	94
KRC	82%	18%	108
NBRC	83%	17%	152
NLACRC	80%	20%	131
RCEB	77%	23%	111
RCOC	78%	22%	203
RCRC	84%	16%	55
SARC	80%	20%	204
SCLARC	72%	28%	129
SDRC	84%	16%	180
SGPRC	78%	22%	144
TCRC	80%	20%	132
VMRC	76%	24%	111
WRC	77%	23%	112
CA Average	80%	20%	2,782
Weighted NCI-IDD Average	83%	17%	4,273

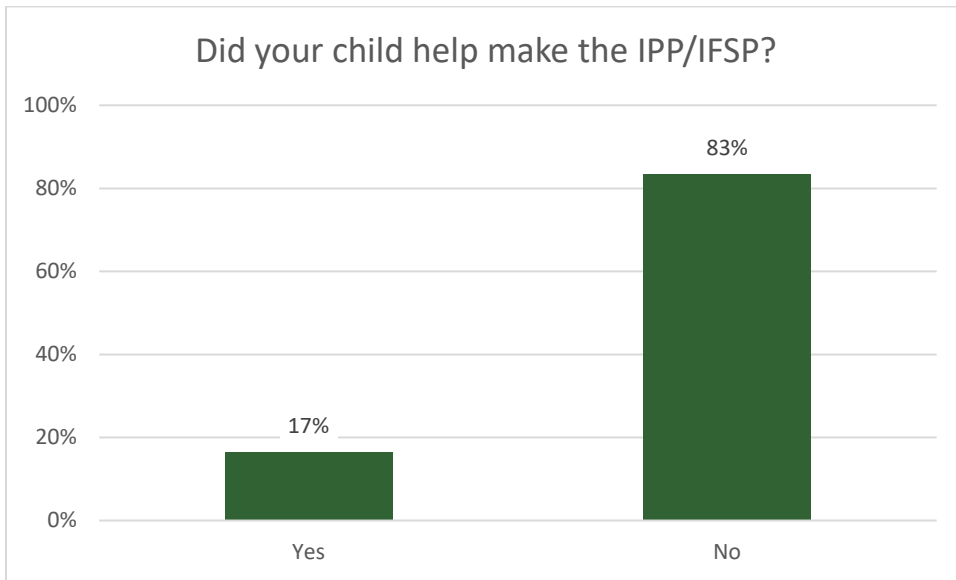


Table 33. Did your child help make the IPP/IFSP?

Regional Center	Yes	No	N
ACRC	12%	88%	142
CVRC	19%	81%	137
ELARC	25%	75%	170
FDLRC	14%	86%	129
FNRC	13%	87%	121
GGRC	18%	82%	121
HRC	23%	77%	103
IRC	12%	88%	94
KRC	14%	86%	107
NBRC	13%	87%	151
NLACRC	12%	88%	140
RCEB	11%	89%	114
RCOC	10%	90%	207
RCRC	21%	79%	57
SARC	13%	87%	199
SCLARC	37%	63%	122
SDRC	11%	89%	178
SGPRC	15%	85%	142
TCRC	25%	75%	134
VMRC	19%	81%	116
WRC	19%	81%	113
CA Average	17%	83%	2,798
Weighted NCI-IDD Average	18%	82%	4,310

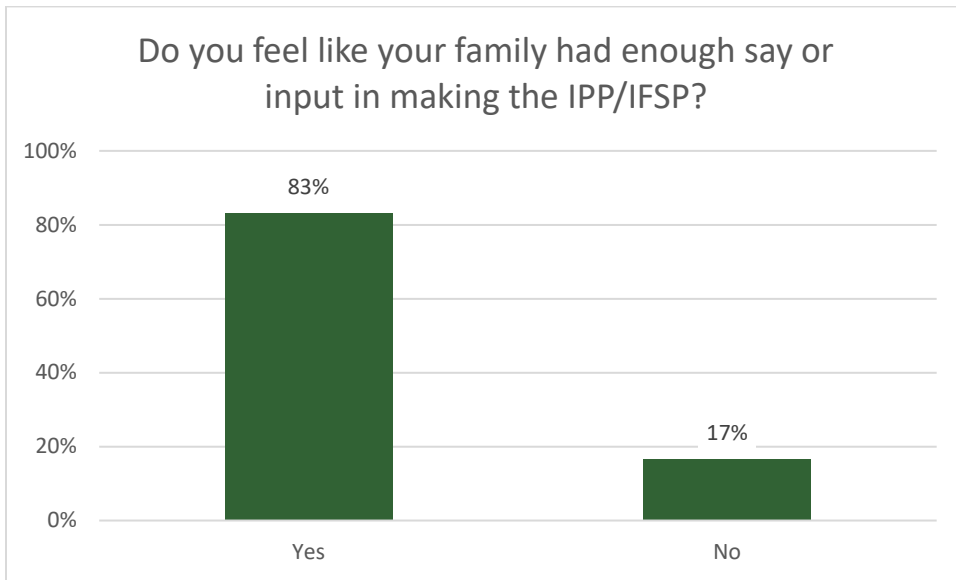


Table 34. Do you feel like your family had enough say or input in making the IPP/IFSP?

New question in 2021-22

Regional Center	Yes	No	N
ACRC	84%	16%	133
CVRC	88%	12%	128
ELARC	86%	14%	155
FDLRC	75%	25%	110
FNRC	88%	12%	107
GGRC	79%	21%	95
HRC	87%	13%	99
IRC	92%	8%	86
KRC	84%	16%	100
NBRC	83%	17%	140
NLACRC	85%	15%	123
RCEB	78%	22%	102
RCOC	83%	17%	183
RCRC	96%	4%	52
SARC	75%	25%	191
SCLARC	75%	25%	116
SDRC	89%	11%	160
SGPRC	82%	18%	122
TCRC	81%	19%	123
VMRC	89%	11%	103
WRC	75%	25%	93
CA Average	83%	17%	2,522
Weighted NCI-IDD Average	86%	14%	3,938

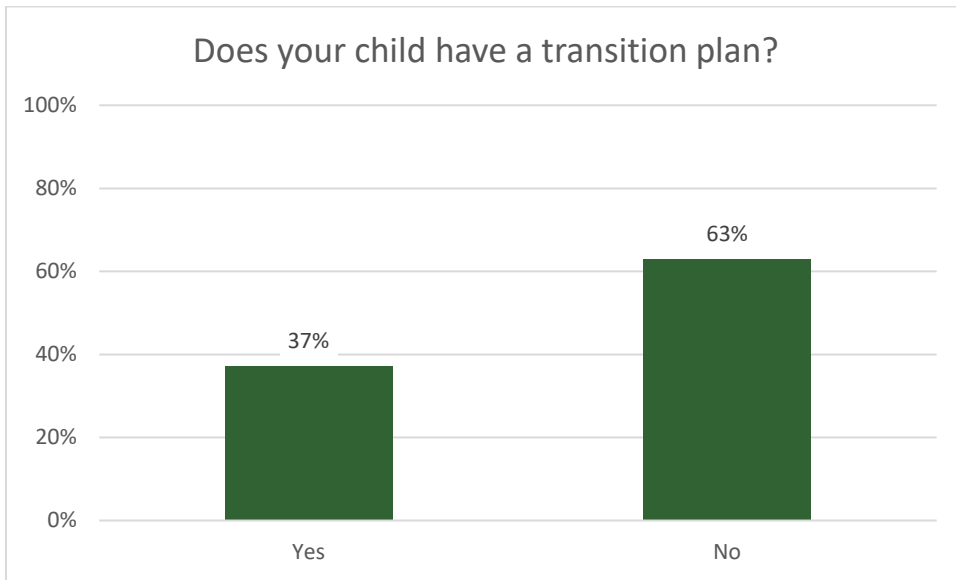


Table 35. Does your child have a transition plan (as part of an IEP or Section 504 plan through their high school, usually starting at age 14)?

Regional Center	Yes	No	N
ACRC	33%	67%	180
CVRC	42%	58%	235
ELARC	43%	57%	239
FDLRC	39%	61%	201
FNRC	27%	73%	166
GGRC	39%	61%	208
HRC	42%	58%	179
IRC	35%	65%	178
KRC	32%	68%	173
NBRC	36%	64%	226
NLACRC	33%	67%	194
RCEB	34%	66%	221
RCOC	43%	57%	292
RCRC	33%	67%	75
SARC	31%	69%	276
SCLARC	52%	48%	202
SDRC	23%	77%	213
SGPRC	44%	56%	212
TCRC	39%	61%	213
VMRC	38%	62%	161
WRC	34%	66%	192
CA Average	37%	63%	4,238
Weighted NCI-IDD Average	33%	67%	6,141

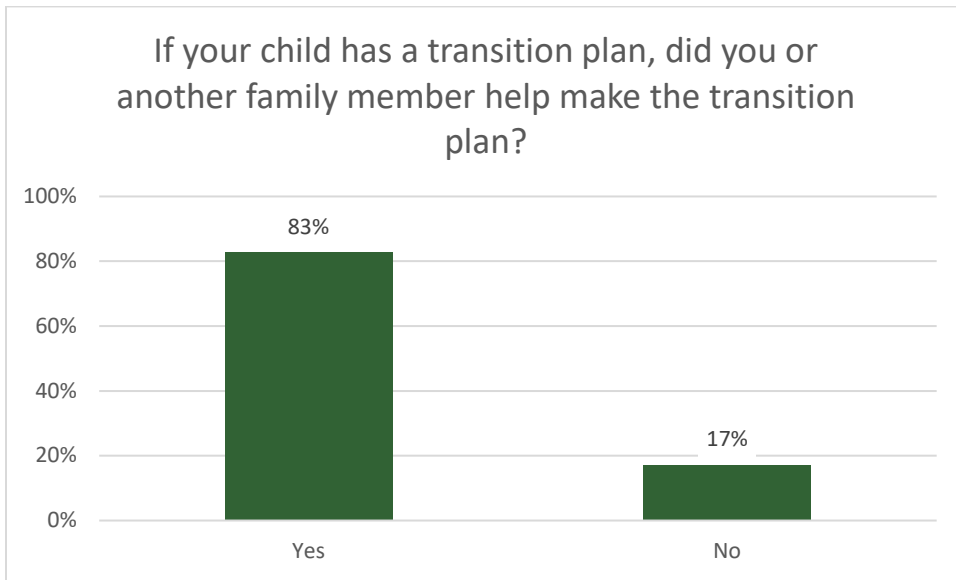


Table 36. If your child has a transition plan, did you or another family member help make the transition plan?

New question in 2021-22

Regional Center	Yes	No	N
ACRC	87%	13%	52
CVRC	86%	14%	87
ELARC	83%	17%	93
FDLRC	86%	14%	69
FNRC	80%	20%	41
GGRC	91%	9%	74
HRC	87%	13%	60
IRC	83%	17%	54
KRC	83%	17%	46
NBRC	79%	21%	80
NLACRC	76%	24%	58
RCEB	81%	19%	64
RCOC	87%	13%	113
RCRC	95%	5%	20
SARC	79%	21%	75
SCLARC	84%	16%	86
SDRC	82%	18%	49
SGPRC	80%	20%	88
TCRC	84%	16%	74
VMRC	72%	28%	46
WRC	77%	23%	57
CA Average	83%	17%	1,387
Weighted NCI-IDD Average	84%	16%	1,788

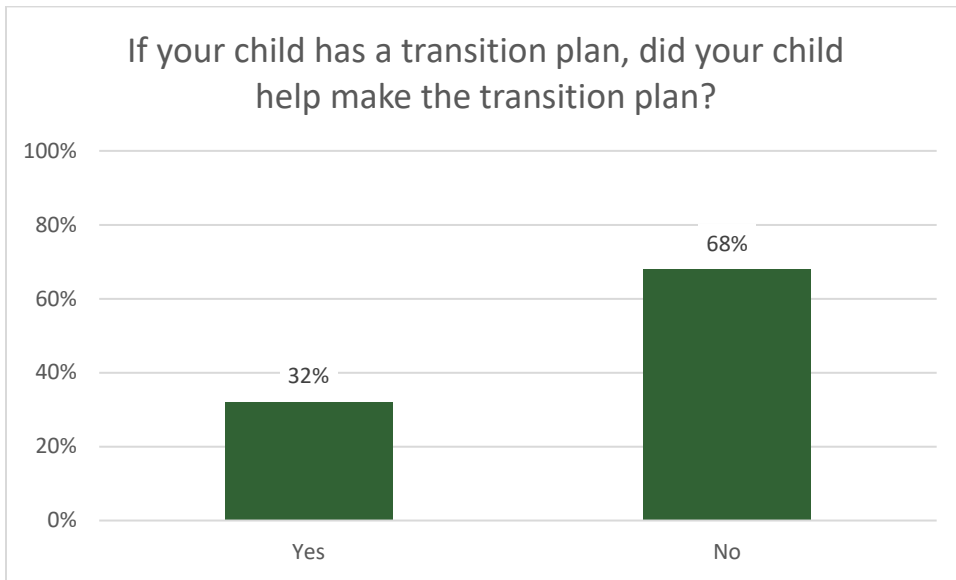


Table 37. If your child has a transition plan, did your child help make the transition plan?

Regional Center	Yes	No	N
ACRC	35%	65%	46
CVRC	28%	72%	79
ELARC	42%	58%	91
FDLRC	32%	68%	66
FNRC	22%	78%	41
GGRC	37%	63%	68
HRC	32%	68%	57
IRC	25%	75%	52
KRC	35%	65%	46
NBRC	33%	67%	64
NLACRC	33%	67%	48
RCEB	31%	69%	62
RCOC	18%	82%	106
RCRC	40%	60%	20
SARC	30%	70%	67
SCLARC	45%	55%	80
SDRC	34%	66%	44
SGPRC	43%	57%	84
TCRC	25%	75%	68
VMRC	27%	73%	45
WRC	31%	69%	48
CA Average	32%	68%	1,283
Weighted NCI-IDD Average	34%	66%	1,675

Access and Delivery of Services and Supports

Families receive services and supports that are appropriate to the needs of the family and the family member receiving services and supports from the state developmental disabilities system.

“You” and **“Respondent”** refers to the person (usually a parent or guardian) filling out the survey.

“Child” refers to the child services whom the respondent is answering questions about in this survey.

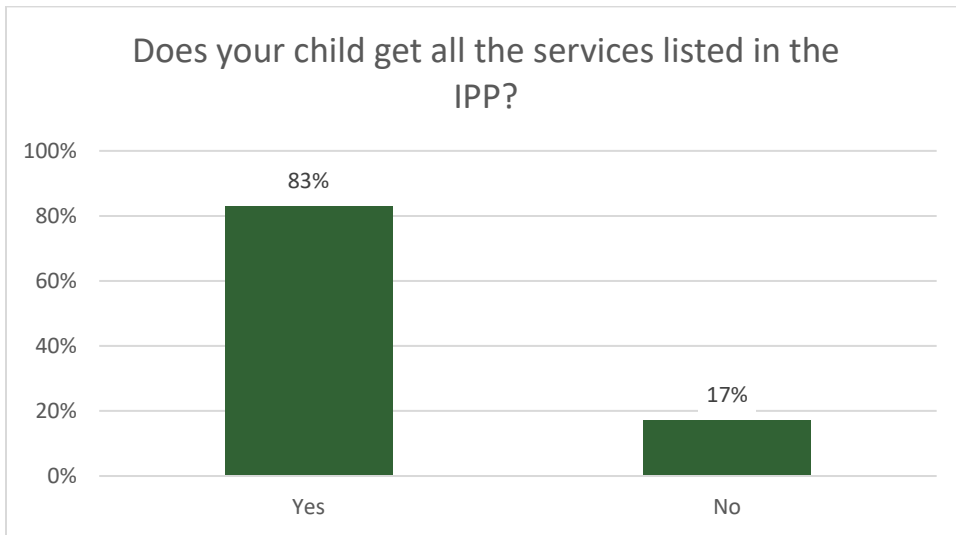


Table 38. Does your child get all the services listed in the IPP?

Regional Center	Yes	No	N
ACRC	83%	17%	132
CVRC	90%	10%	125
ELARC	78%	22%	165
FDLRC	82%	18%	106
FNRC	83%	17%	102
GGRC	79%	21%	98
HRC	88%	12%	100
IRC	90%	10%	87
KRC	84%	16%	104
NBRC	77%	23%	132
NLACRC	81%	19%	124
RCEB	81%	19%	105
RCOC	84%	16%	185
RCRC	84%	16%	55
SARC	82%	18%	171
SCLARC	82%	18%	114
SDRC	86%	14%	157
SGPRC	87%	13%	122
TCRC	81%	19%	128
VMRC	83%	17%	103
WRC	78%	22%	96
CA Average	83%	17%	2,512
Weighted NCI-IDD Average	81%	19%	3,898

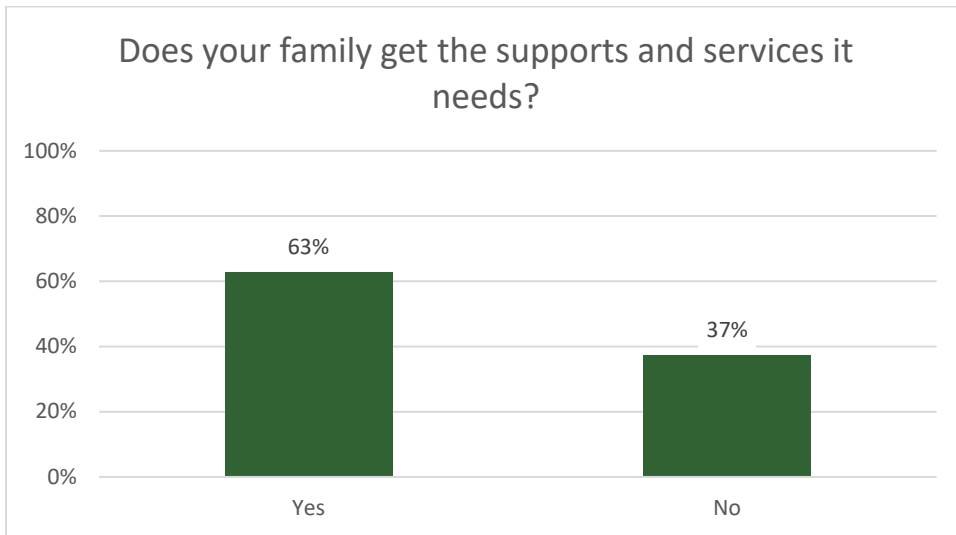


Table 39. Does your family get the supports and services it needs?

Regional Center	Yes	No	N
ACRC	64%	36%	175
CVRC	70%	30%	232
ELARC	67%	33%	243
FDLRC	57%	43%	187
FNRC	53%	47%	164
GGRC	59%	41%	202
HRC	70%	30%	169
IRC	69%	31%	169
KRC	58%	42%	176
NBRC	57%	43%	207
NLACRC	73%	27%	184
RCEB	48%	52%	212
RCOC	64%	36%	293
RCRC	63%	37%	92
SARC	52%	48%	281
SCLARC	58%	42%	186
SDRC	72%	28%	220
SGPRC	69%	31%	192
TCRC	68%	32%	218
VMRC	66%	34%	163
WRC	63%	37%	187
CA Average	63%	37%	4,155
Weighted NCI-IDD Average	64%	36%	6,145

What additional services does your family need?

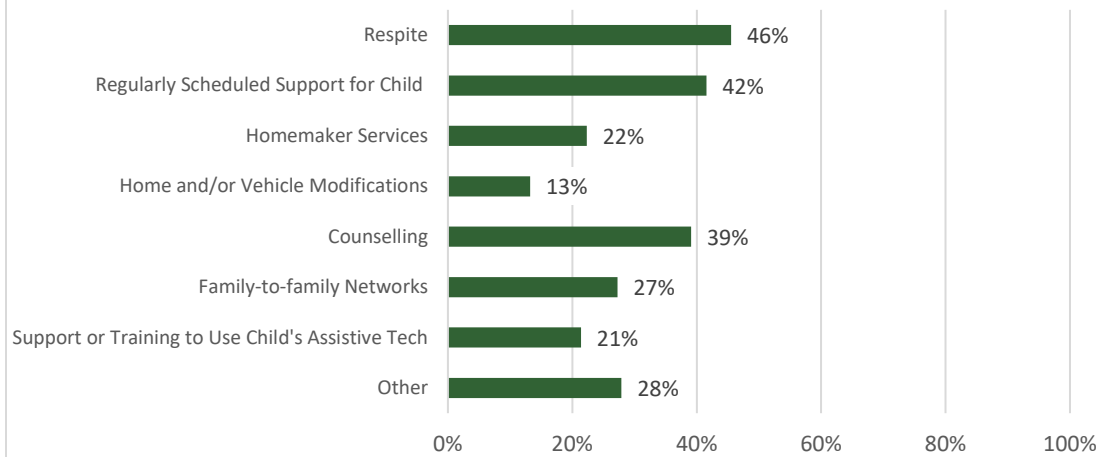


Table 40. What additional services does your family need?

Regional Center	Respite	Regularly Scheduled Support for Child	Homemaker Services	Home and/or Vehicle Modifications
ACRC	54%	42%	19%	2%
CVRC	32%	47%	20%	18%
ELARC	52%	30%	19%	16%
FDLRC	35%	36%	22%	12%
FNRC	49%	42%	25%	11%
GGRC	42%	34%	22%	18%
HRC	38%	38%	27%	13%
IRC	39%	37%	17%	15%
KRC	41%	52%	22%	13%
NBRC	60%	31%	19%	13%
NLACRC	29%	36%	26%	12%
RCEB	44%	46%	27%	13%
RCOC	53%	40%	17%	11%
RCRC	67%	33%	23%	7%
SARC	47%	46%	22%	11%
SCLARC	51%	53%	24%	21%
SDRC	45%	50%	20%	16%
SGPRC	53%	45%	18%	6%
TCRC	39%	39%	27%	14%
VMRC	30%	48%	28%	22%
WRC	47%	39%	29%	15%
CA Average	46%	42%	22%	13%
Weighted NCI-IDD Average	51%	43%	23%	16%

Table 41. What additional services does your family need? (continued)

Regional Center	Counseling	Family-to-family Networks	Support or Training to Use Child's Assistive Tech	Other
ACRC	42%	24%	20%	24%
CVRC	43%	18%	18%	27%
ELARC	45%	39%	23%	31%
FDLRC	36%	25%	19%	26%
FNRC	46%	29%	15%	38%
GGRC	26%	32%	22%	23%
HRC	47%	38%	16%	24%
IRC	33%	28%	17%	22%
KRC	33%	27%	22%	30%
NBRC	46%	29%	20%	24%
NLACRC	45%	21%	21%	38%
RCEB	38%	29%	24%	28%
RCOC	25%	21%	21%	28%
RCRC	27%	27%	23%	43%
SARC	42%	25%	20%	32%
SCLARC	39%	17%	35%	14%
SDRC	41%	23%	16%	32%
SGPRC	35%	24%	22%	31%
TCRC	44%	31%	14%	38%
VMRC	42%	34%	30%	22%
WRC	47%	37%	29%	18%
CA Average	39%	27%	21%	28%
Weighted NCI-IDD Average	37%	27%	20%	28%

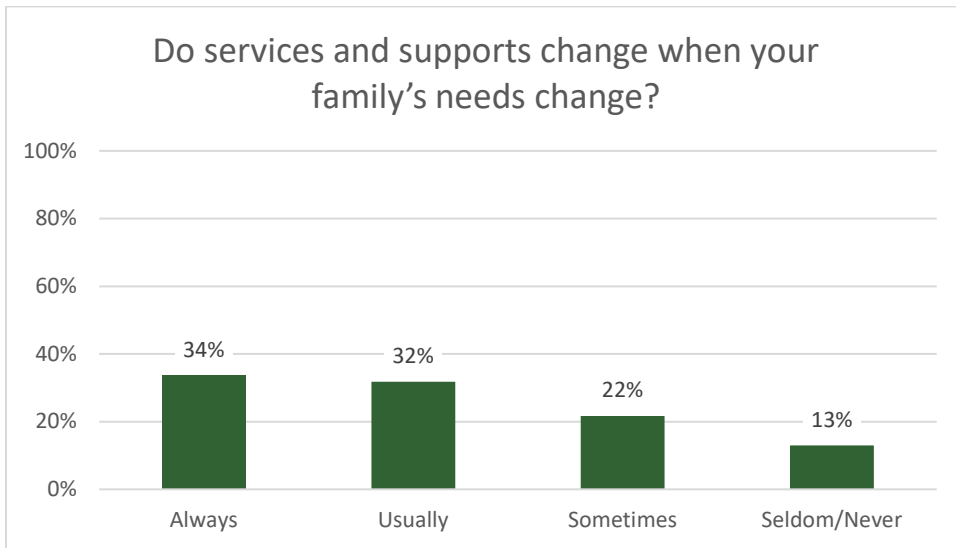


Table 42. Do services and supports change when your family's needs change?

Regional Center	Always	Usually	Sometimes	Seldom/Never	N
ACRC	37%	32%	19%	12%	162
CVRC	40%	28%	20%	11%	205
ELARC	40%	27%	22%	11%	206
FDLRC	35%	30%	20%	15%	175
FNRC	31%	36%	17%	16%	147
GGRC	28%	37%	22%	13%	175
HRC	33%	35%	19%	12%	139
IRC	30%	37%	24%	9%	146
KRC	26%	30%	24%	19%	152
NBRC	34%	30%	22%	13%	187
NLACRC	37%	31%	19%	13%	183
RCEB	31%	31%	24%	14%	167
RCOC	34%	30%	25%	11%	269
RCRC	39%	35%	13%	13%	79
SARC	32%	31%	25%	11%	235
SCLARC	33%	20%	27%	21%	177
SDRC	37%	39%	16%	8%	202
SGPRC	34%	31%	22%	13%	186
TCRC	34%	34%	21%	11%	196
VMRC	29%	35%	24%	12%	147
WRC	29%	34%	20%	16%	161
CA Average	34%	32%	22%	13%	3,697
Weighted NCI-IDD Average	35%	34%	20%	11%	5,509

Does your family member have the special equipment or accommodations they need?

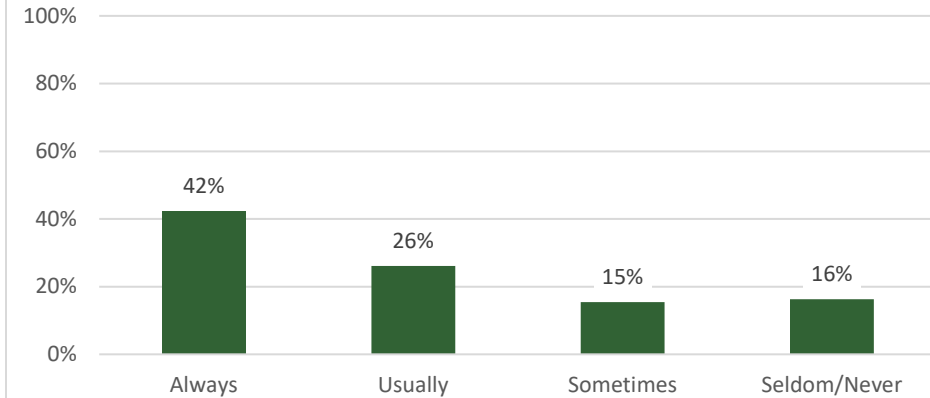


Table 43. Does your family member have the special equipment or accommodations they need?

Regional Center	Always	Usually	Sometimes	Seldom/Never	N
ACRC	42%	26%	18%	14%	88
CVRC	51%	23%	8%	18%	135
ELARC	42%	26%	17%	16%	101
FDLRC	37%	23%	17%	23%	83
FNRC	38%	22%	27%	12%	81
GGRC	40%	32%	17%	11%	117
HRC	46%	29%	13%	13%	70
IRC	40%	29%	16%	15%	68
KRC	40%	35%	13%	11%	82
NBRC	42%	29%	19%	10%	118
NLACRC	35%	23%	15%	27%	66
RCEB	38%	26%	12%	23%	99
RCOC	44%	27%	17%	12%	161
RCRC	50%	25%	6%	19%	32
SARC	41%	21%	18%	21%	145
SCLARC	45%	20%	23%	12%	91
SDRC	46%	34%	15%	6%	107
SGPRC	41%	19%	9%	32%	81
TCRC	49%	22%	13%	16%	106
VMRC	42%	31%	11%	16%	74
WRC	36%	27%	11%	26%	81
CA Average	42%	26%	15%	16%	1,987
Weighted NCI-IDD Average	40%	30%	16%	14%	3,302

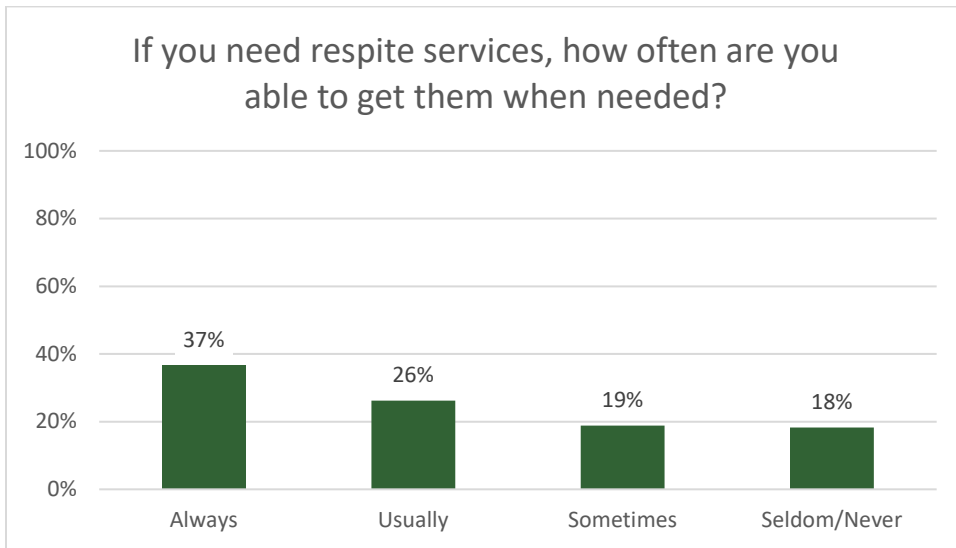


Table 44. If you need respite services, how often are you able to get them when needed?

Regional Center	Always	Usually	Sometimes	Seldom/Never	N
ACRC	28%	26%	26%	20%	149
CVRC	40%	22%	17%	21%	164
ELARC	47%	21%	15%	18%	206
FDLRC	37%	22%	24%	16%	170
FNRC	30%	30%	9%	31%	142
GGRC	33%	31%	20%	16%	189
HRC	37%	29%	22%	12%	135
IRC	47%	26%	14%	13%	167
KRC	32%	28%	19%	21%	142
NBRC	37%	14%	19%	30%	188
NLACRC	45%	28%	14%	13%	179
RCEB	35%	26%	20%	19%	173
RCOC	26%	33%	27%	13%	306
RCRC	25%	18%	18%	39%	67
SARC	36%	26%	19%	18%	257
SCLARC	45%	17%	17%	21%	157
SDRC	30%	34%	22%	14%	213
SGPRC	33%	33%	16%	18%	169
TCRC	42%	23%	17%	18%	212
VMRC	45%	26%	16%	13%	122
WRC	40%	28%	16%	16%	172
CA Average	37%	26%	19%	18%	3,680
Weighted NCI-IDD Average	32%	26%	20%	22%	5,283

If you have used respite services in the past 12 months, were you satisfied with the quality of the respite providers?

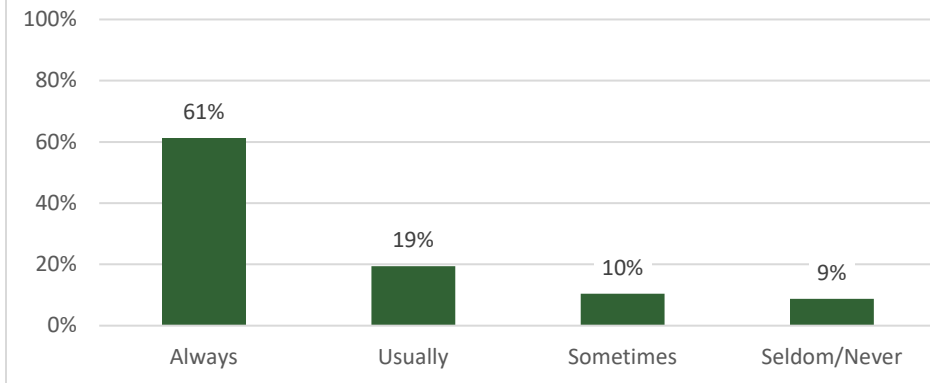


Table 45. If you have used respite services in the past 12 months, were you satisfied with the quality of the respite providers?

Regional Center	Always	Usually	Sometimes	Seldom/Never	N
ACRC	56%	17%	16%	12%	109
CVRC	71%	8%	8%	13%	119
ELARC	66%	14%	7%	13%	146
FDLRC	67%	19%	9%	5%	129
FNRC	70%	16%	6%	7%	94
GGRC	61%	22%	9%	8%	158
HRC	60%	18%	13%	9%	103
IRC	71%	14%	10%	6%	144
KRC	58%	22%	12%	8%	101
NBRC	61%	13%	14%	13%	125
NLACRC	65%	19%	8%	7%	142
RCEB	63%	21%	9%	7%	121
RCOC	46%	29%	19%	6%	236
RCRC	54%	17%	6%	23%	35
SARC	62%	14%	12%	12%	205
SCLARC	62%	16%	8%	14%	120
SDRC	57%	26%	12%	6%	180
SGPRC	63%	18%	9%	9%	127
TCRC	61%	23%	9%	6%	170
VMRC	68%	18%	5%	8%	92
WRC	55%	31%	7%	7%	137
CA Average	61%	19%	10%	9%	2,794
Weighted NCI-IDD Average	60%	21%	10%	9%	3,827

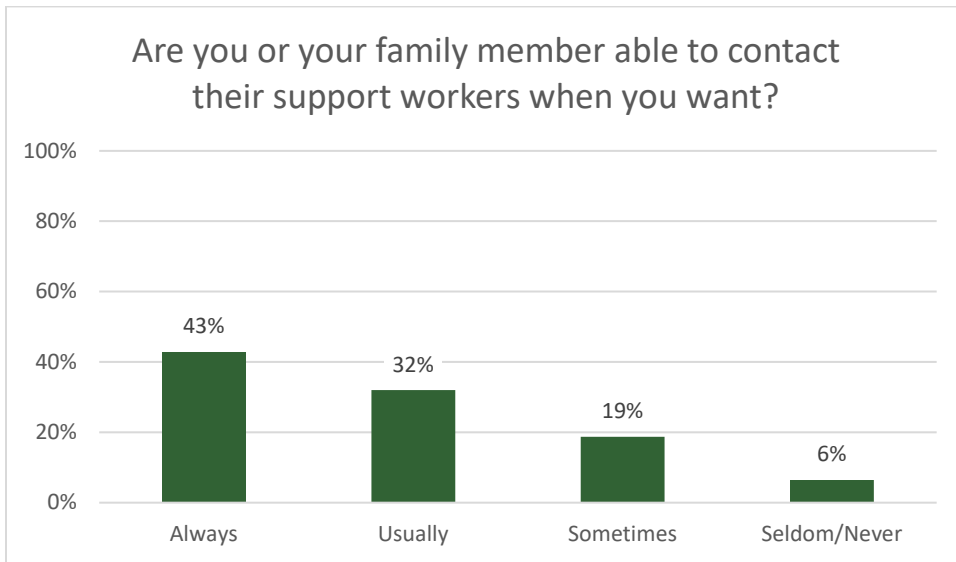


Table 46. Are you or your family member able to contact their support workers when you want?

Regional Center	Always	Usually	Sometimes	Seldom/Never	N
ACRC	49%	34%	13%	4%	195
CVRC	56%	24%	16%	5%	269
ELARC	45%	35%	11%	9%	262
FDLRC	40%	27%	22%	11%	219
FNRC	42%	32%	17%	8%	154
GGRC	39%	35%	19%	7%	209
HRC	39%	35%	20%	7%	191
IRC	47%	33%	16%	4%	189
KRC	39%	33%	20%	9%	187
NBRC	35%	34%	24%	7%	236
NLACRC	43%	32%	17%	8%	214
RCEB	36%	33%	22%	9%	221
RCOC	48%	35%	15%	3%	313
RCRC	48%	27%	20%	4%	89
SARC	37%	35%	23%	5%	310
SCLARC	37%	27%	28%	8%	219
SDRC	48%	33%	17%	2%	239
SGPRC	44%	27%	20%	8%	226
TCRC	44%	33%	17%	6%	234
VMRC	47%	28%	17%	7%	173
WRC	38%	34%	18%	9%	195
CA Average	43%	32%	19%	6%	4,547
Weighted NCI-IDD Average	47%	32%	16%	5%	6,559

Are you or your family member able to contact their case manager/service coordinator when you want?

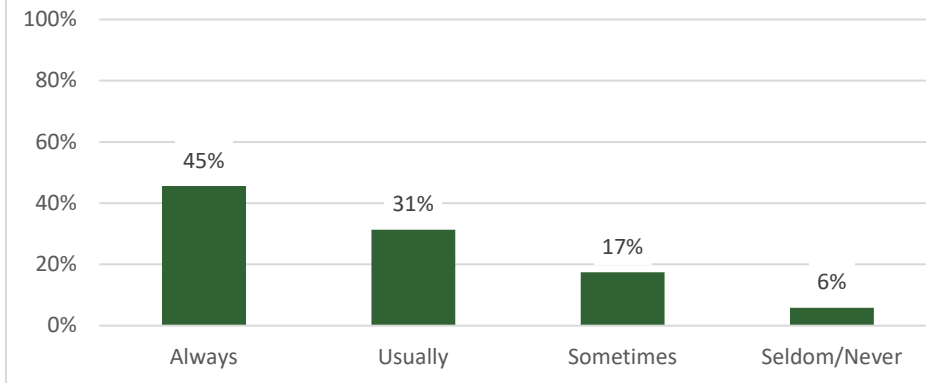


Table 47. Are you or your family member able to contact their case manager/service coordinator when you want?

Regional Center	Always	Usually	Sometimes	Seldom/Never	N
ACRC	51%	34%	12%	3%	212
CVRC	56%	21%	18%	5%	284
ELARC	45%	34%	15%	6%	282
FDLRC	45%	27%	22%	7%	229
FNRC	37%	36%	19%	8%	182
GGRC	41%	35%	19%	5%	226
HRC	42%	37%	15%	6%	207
IRC	53%	31%	14%	3%	198
KRC	37%	31%	21%	11%	207
NBRC	41%	34%	20%	5%	255
NLACRC	40%	34%	21%	5%	222
RCEB	40%	33%	19%	8%	252
RCOC	52%	32%	13%	3%	351
RCRC	47%	28%	19%	6%	103
SARC	45%	33%	18%	4%	338
SCLARC	37%	29%	24%	10%	237
SDRC	53%	33%	13%	1%	259
SGPRC	47%	28%	17%	8%	239
TCRC	48%	29%	16%	6%	255
VMRC	47%	30%	19%	5%	193
WRC	46%	30%	15%	9%	223
CA Average	45%	31%	17%	6%	4,957
Weighted NCI-IDD Average	50%	31%	15%	5%	7,109

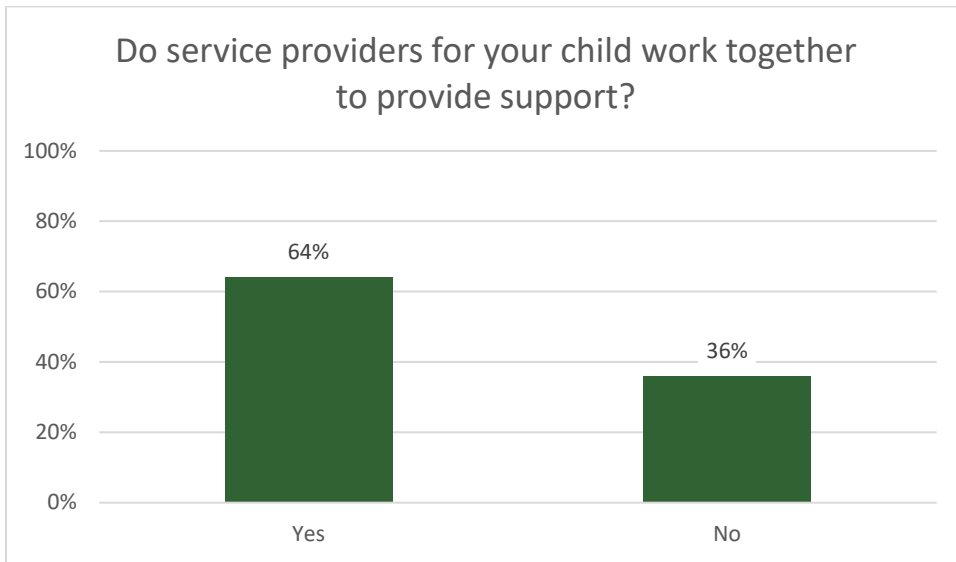


Table 48. Do service providers for your child work together to provide support?

Regional Center	Yes	No	N
ACRC	70%	30%	86
CVRC	73%	27%	139
ELARC	61%	39%	135
FDLRC	58%	42%	107
FNRC	69%	31%	75
GGRC	65%	35%	101
HRC	59%	41%	88
IRC	60%	40%	95
KRC	61%	39%	94
NBRC	59%	41%	113
NLACRC	65%	35%	104
RCEB	59%	41%	104
RCOC	69%	31%	162
RCRC	66%	34%	56
SARC	68%	32%	145
SCLARC	57%	43%	127
SDRC	69%	31%	118
SGPRC	61%	39%	124
TCRC	75%	25%	106
VMRC	62%	38%	97
WRC	55%	45%	107
CA Average	64%	36%	2,284
Weighted NCI-IDD Average	67%	33%	3,400

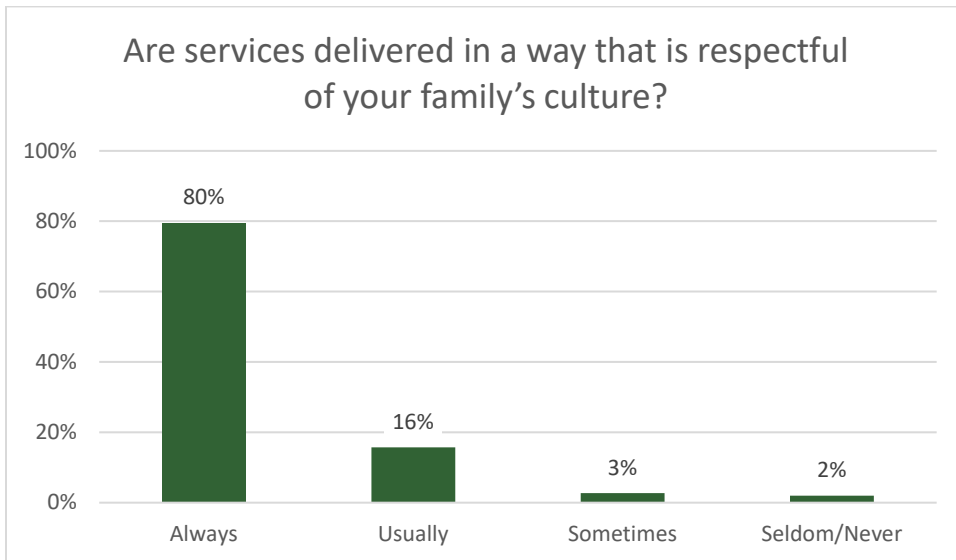


Table 49. Are services delivered in a way that is respectful of your family's culture?

Regional Center	Always	Usually	Sometimes	Seldom/Never	N
ACRC	79%	18%	3%	1%	200
CVRC	83%	12%	4%	1%	280
ELARC	77%	19%	3%	1%	277
FDLRC	76%	16%	5%	3%	233
FNRC	83%	12%	1%	4%	178
GGRC	73%	21%	3%	4%	221
HRC	79%	16%	2%	3%	195
IRC	79%	18%	2%	1%	193
KRC	71%	20%	3%	6%	196
NBRC	84%	12%	4%	0%	249
NLACRC	81%	13%	4%	1%	216
RCEB	79%	16%	4%	2%	224
RCOC	81%	17%	1%	1%	342
RCRC	88%	8%	3%	1%	97
SARC	80%	14%	5%	1%	293
SCLARC	79%	15%	4%	2%	238
SDRC	84%	13%	2%	1%	255
SGPRC	72%	22%	2%	4%	226
TCRC	84%	14%	1%	2%	248
VMRC	85%	12%	2%	1%	186
WRC	78%	17%	2%	3%	204
CA Average	80%	16%	3%	2%	4,753
Weighted NCI-IDD Average	80%	15%	2%	2%	6,836

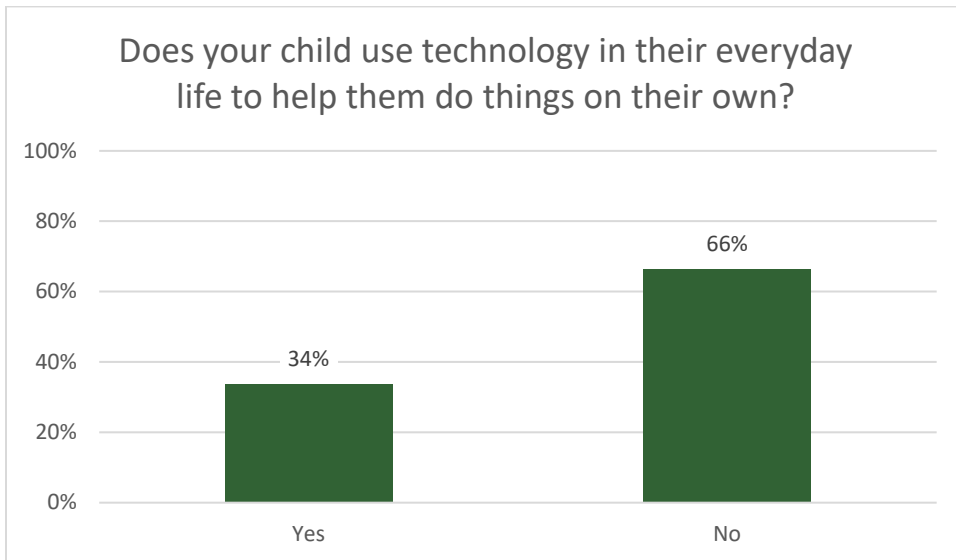


Table 50. Does your child use technology in their everyday life to help them do things on their own?

New question in 2021-22

Regional Center	Yes	No	N
ACRC	30%	70%	215
CVRC	29%	71%	285
ELARC	38%	62%	284
FDLRC	37%	63%	247
FNRC	33%	67%	186
GGRC	42%	58%	236
HRC	39%	61%	215
IRC	25%	75%	204
KRC	31%	69%	213
NBRC	31%	69%	259
NLACRC	37%	63%	227
RCEB	27%	73%	248
RCOC	40%	60%	343
RCRC	28%	72%	109
SARC	31%	69%	331
SCLARC	34%	66%	244
SDRC	40%	60%	260
SGPRC	27%	73%	243
TCRC	37%	63%	239
VMRC	29%	71%	191
WRC	32%	68%	229
CA Average	34%	66%	5,011
Weighted NCI-IDD Average	35%	65%	7,196

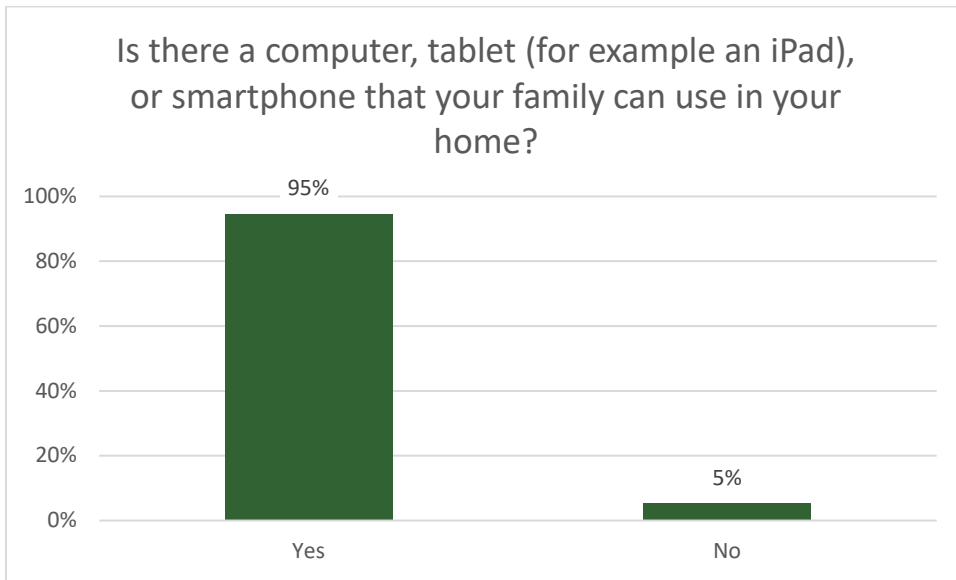


Table 51. Is there a computer, tablet (for example an iPad), or smartphone that your family can use in your home?

New question in 2021-22

Regional Center	Yes	No	N
ACRC	93%	7%	225
CVRC	93%	7%	311
ELARC	95%	5%	301
FDLRC	94%	6%	266
FNRC	95%	5%	194
GGRC	94%	6%	253
HRC	94%	6%	228
IRC	97%	3%	215
KRC	94%	6%	218
NBRC	94%	6%	288
NLACRC	97%	3%	250
RCEB	93%	7%	265
RCOC	98%	2%	366
RCRC	96%	4%	112
SARC	94%	6%	358
SCLARC	92%	8%	271
SDRC	97%	3%	272
SGPRC	93%	7%	258
TCRC	96%	4%	262
VMRC	94%	6%	207
WRC	97%	3%	238
CA Average	95%	5%	5,361
Weighted NCI-IDD Average	95%	5%	7,597

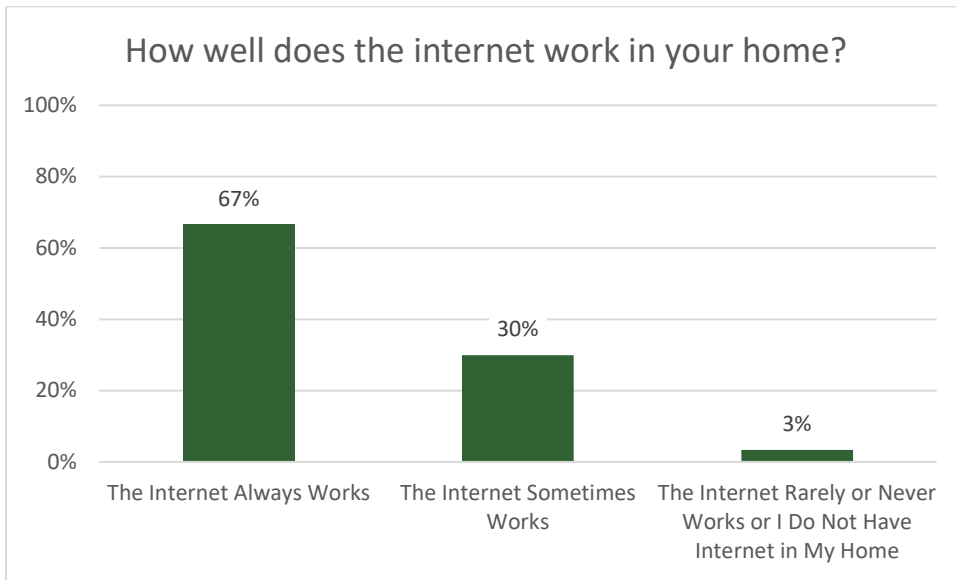


Table 52. How well does the internet work in your home?

New question in 2021-22

Regional Center	The Internet Always Works	The Internet Sometimes Works	The Internet Rarely or Never Works or I Do Not Have Internet in My Home	N
ACRC	72%	25%	3%	227
CVRC	60%	33%	7%	313
ELARC	69%	30%	2%	305
FDLRC	68%	29%	3%	264
FNRC	69%	28%	4%	194
GGRC	73%	25%	3%	253
HRC	73%	23%	3%	230
IRC	56%	40%	4%	220
KRC	62%	36%	2%	224
NBRC	59%	37%	4%	285
NLACRC	66%	30%	4%	250
RCEB	70%	28%	3%	268
RCOC	73%	25%	2%	365
RCRC	71%	25%	4%	112
SARC	67%	29%	4%	360
SCLARC	52%	43%	5%	265
SDRC	71%	28%	1%	276
SGPRC	68%	27%	5%	260
TCRC	66%	31%	2%	264
VMRC	66%	31%	3%	208
WRC	70%	26%	5%	239
CA Average	67%	30%	3%	5,385
Weighted NCI-IDD Average	68%	29%	3%	7,622

Workforce (New in 2021-22)

There is stable and sufficient workforce to meet demand. People are supported by staff who demonstrate respect for what is important to the person in their day-to-day life. Staff have the right skills to support people.

“You” and **“Respondent”** refers to the person (usually a parent or guardian) filling out the survey.

“Child” refers to the child receiving services whom the respondent is answering questions about in this survey.

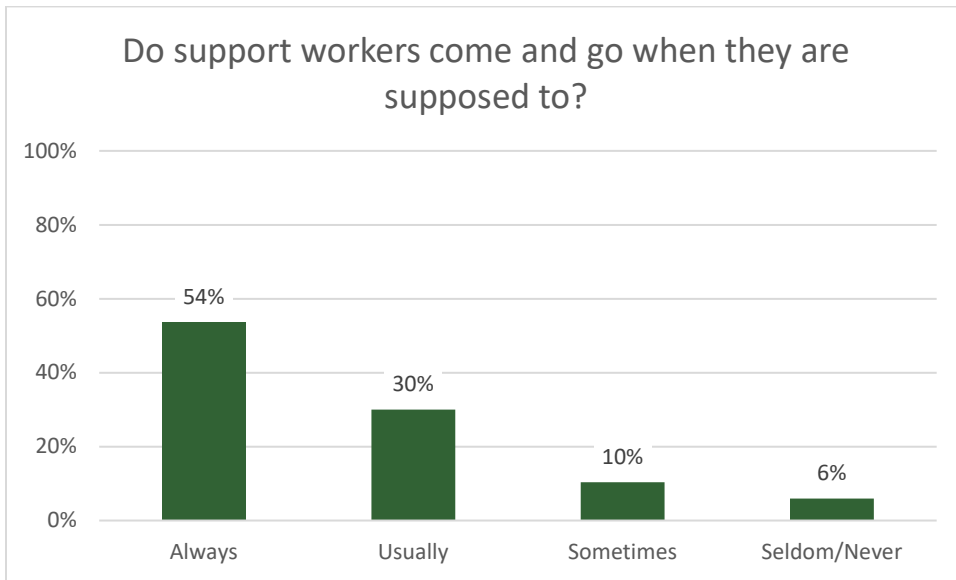


Table 53. Do support workers come and go when they are supposed to?

Regional Center	Always	Usually	Sometimes	Seldom/Never	N
ACRC	54%	34%	6%	5%	157
CVRC	61%	28%	8%	3%	218
ELARC	55%	31%	9%	5%	207
FDLRC	50%	27%	15%	9%	176
FNRC	50%	39%	6%	5%	129
GGRC	54%	32%	9%	5%	173
HRC	53%	29%	14%	4%	154
IRC	56%	30%	9%	6%	163
KRC	41%	34%	13%	12%	149
NBRC	54%	28%	12%	7%	185
NLACRC	54%	30%	8%	8%	178
RCEB	53%	30%	10%	8%	166
RCOC	55%	34%	8%	3%	290
RCRC	62%	25%	5%	8%	73
SARC	52%	27%	17%	5%	236
SCLARC	51%	25%	17%	7%	189
SDRC	57%	31%	9%	3%	210
SGPRC	57%	26%	8%	9%	192
TCRC	51%	33%	10%	6%	198
VMRC	56%	27%	12%	6%	138
WRC	53%	30%	10%	8%	160
CA Average	54%	30%	10%	6%	3,744
Weighted NCI-IDD Average	56%	30%	9%	5%	5,558

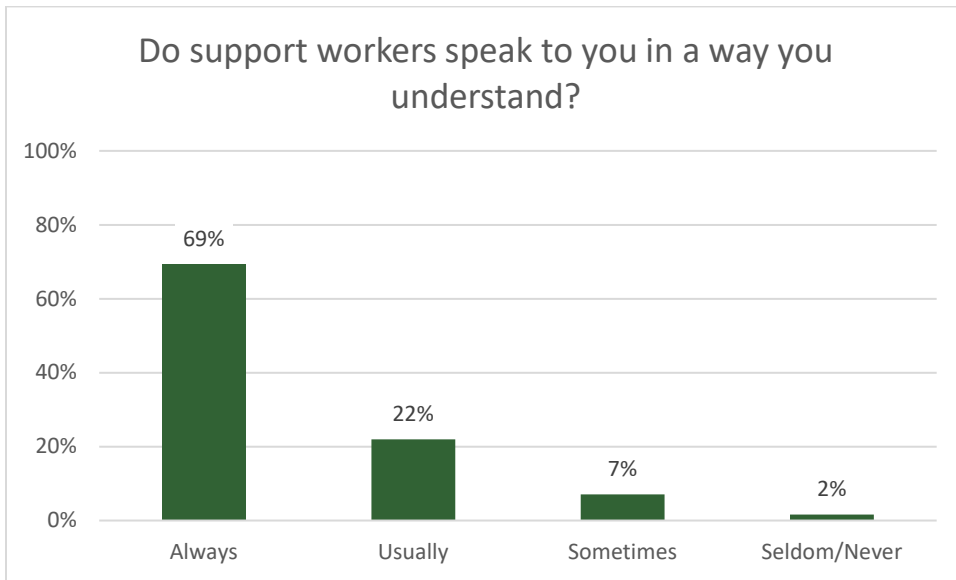


Table 54. Do support workers speak to you in a way you understand?

Regional Center	Always	Usually	Sometimes	Seldom/Never	N
ACRC	71%	24%	5%	0%	181
CVRC	76%	17%	7%	1%	275
ELARC	70%	22%	7%	2%	253
FDLRC	69%	21%	8%	3%	223
FNRC	69%	22%	8%	1%	152
GGRC	63%	31%	5%	1%	209
HRC	72%	17%	10%	1%	179
IRC	71%	21%	6%	2%	185
KRC	58%	28%	12%	2%	183
NBRC	76%	19%	4%	1%	228
NLACRC	63%	26%	10%	2%	207
RCEB	63%	27%	5%	5%	195
RCOC	67%	25%	7%	1%	312
RCRC	73%	18%	8%	1%	88
SARC	65%	23%	9%	3%	288
SCLARC	69%	19%	10%	1%	236
SDRC	79%	18%	4%	0%	228
SGPRC	68%	21%	8%	3%	217
TCRC	72%	22%	6%	0%	224
VMRC	73%	18%	5%	3%	165
WRC	71%	21%	7%	2%	190
CA Average	69%	22%	7%	2%	4,421
Weighted NCI-IDD Average	71%	22%	6%	1%	6,365

If your child does not communicate verbally, are there support workers who can communicate with them?

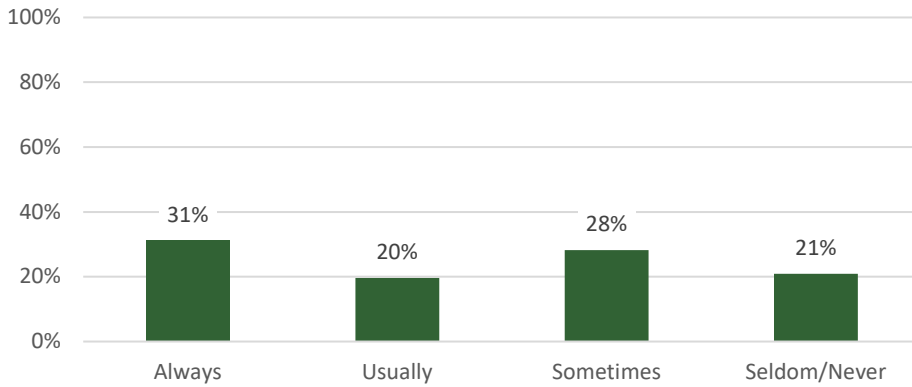


Table 55. If your family member does not communicate verbally (for example, uses gestures, sign language, or a communication aid), are there support workers who can communicate with them?

Regional Center	Always	Usually	Sometimes	Seldom/Never	N
ACRC	n/a	n/a	n/a	n/a	n/a
CVRC	50%	20%	20%	10%	20
ELARC	43%	11%	36%	11%	28
FDLRC	n/a	n/a	n/a	n/a	n/a
FNRC	n/a	n/a	n/a	n/a	n/a
GGRC	n/a	n/a	n/a	n/a	n/a
HRC	n/a	n/a	n/a	n/a	n/a
IRC	n/a	n/a	n/a	n/a	n/a
KRC	n/a	n/a	n/a	n/a	n/a
NBRC	n/a	n/a	n/a	n/a	n/a
NLACRC	n/a	n/a	n/a	n/a	n/a
RCEB	n/a	n/a	n/a	n/a	n/a
RCOC	23%	31%	29%	17%	35
RCRC	n/a	n/a	n/a	n/a	n/a
SARC	n/a	n/a	n/a	n/a	n/a
SCLARC	n/a	n/a	n/a	n/a	n/a
SDRC	n/a	n/a	n/a	n/a	n/a
SGPRC	n/a	n/a	n/a	n/a	n/a
TCRC	n/a	n/a	n/a	n/a	n/a
VMRC	n/a	n/a	n/a	n/a	n/a
WRC	n/a	n/a	n/a	n/a	n/a
CA Average	31%	20%	28%	21%	301
Weighted NCI-IDD Average	29%	25%	27%	18%	500

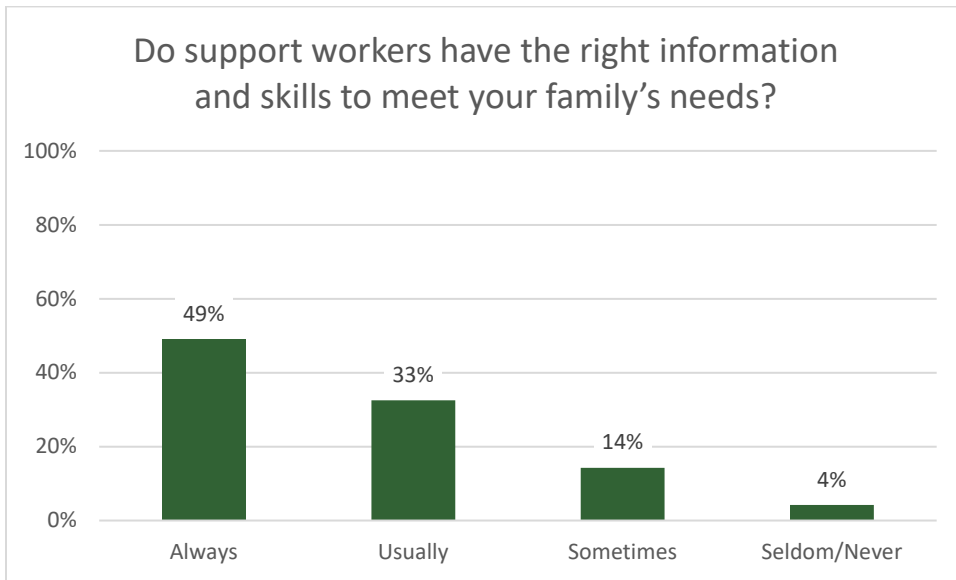


Table 56. Do support workers have the right information and skills to meet your family's needs?

Regional Center	Always	Usually	Sometimes	Seldom/Never	N
ACRC	48%	35%	12%	5%	166
CVRC	59%	23%	14%	4%	256
ELARC	53%	31%	13%	4%	238
FDLRC	48%	32%	16%	4%	202
FNRC	51%	33%	13%	4%	132
GGRC	41%	36%	18%	5%	192
HRC	58%	26%	13%	3%	168
IRC	50%	32%	15%	3%	177
KRC	45%	35%	16%	4%	158
NBRC	44%	38%	14%	3%	207
NLACRC	46%	36%	13%	5%	198
RCEB	44%	33%	16%	7%	180
RCOC	40%	42%	14%	4%	292
RCRC	55%	29%	14%	2%	84
SARC	47%	32%	17%	4%	265
SCLARC	52%	24%	18%	7%	216
SDRC	53%	35%	11%	1%	213
SGPRC	54%	27%	15%	5%	199
TCRC	50%	34%	10%	6%	212
VMRC	53%	31%	12%	4%	154
WRC	46%	36%	14%	4%	180
CA Average	49%	33%	14%	4%	4,092
Weighted NCI-IDD Average	48%	35%	13%	4%	5,979

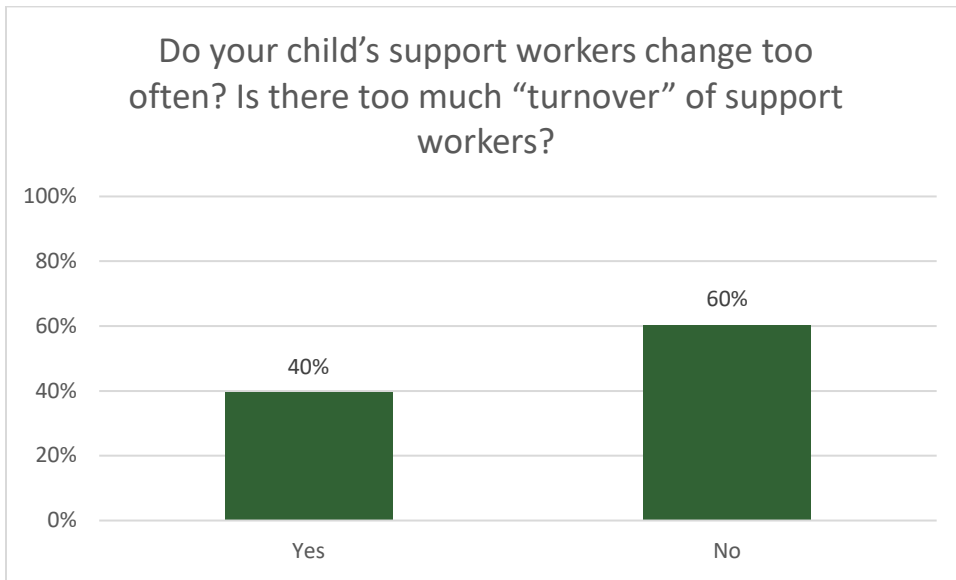


Table 57. Do your child's support workers change too often? Is there too much "turnover" of support workers?

New question in 2021-22

Regional Center	Yes	No	N
ACRC	30%	70%	146
CVRC	28%	72%	215
ELARC	38%	62%	213
FDLRC	46%	54%	175
FNRC	35%	65%	110
GGRC	43%	57%	175
HRC	39%	61%	155
IRC	31%	69%	154
KRC	50%	50%	155
NBRC	42%	58%	187
NLACRC	47%	53%	167
RCEB	38%	62%	156
RCOC	34%	66%	259
RCRC	50%	50%	74
SARC	40%	60%	237
SCLARC	48%	52%	167
SDRC	37%	63%	186
SGPRC	45%	55%	185
TCRC	43%	57%	183
VMRC	42%	58%	135
WRC	34%	66%	150
CA Average	40%	60%	3,586
Weighted NCI-IDD Average	37%	63%	5,365

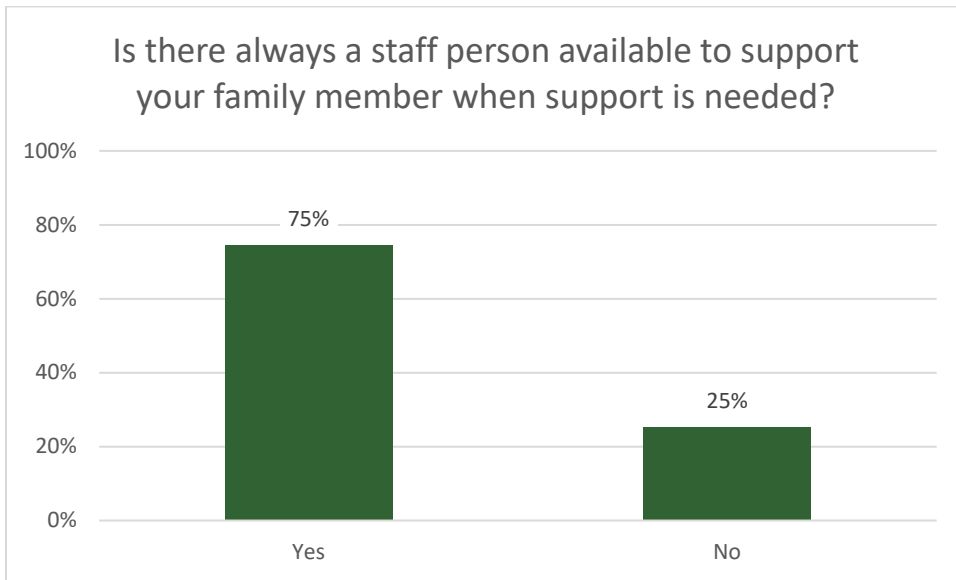


Table 58. Is there always a staff person available to support your family member when support is needed?

New question in 2021-22

Regional Center	Yes	No	N
ACRC	75%	25%	148
CVRC	87%	13%	211
ELARC	81%	19%	211
FDLRC	74%	26%	174
FNRC	67%	33%	123
GGRC	68%	32%	178
HRC	79%	21%	150
IRC	75%	25%	158
KRC	71%	29%	157
NBRC	71%	29%	192
NLACRC	77%	23%	176
RCEB	56%	44%	174
RCOC	72%	28%	261
RCRC	68%	32%	79
SARC	72%	28%	232
SCLARC	74%	26%	186
SDRC	81%	19%	190
SGPRC	81%	19%	175
TCRC	75%	25%	199
VMRC	85%	15%	124
WRC	73%	27%	162
CA Average	75%	25%	3,662
Weighted NCI-IDD Average	72%	28%	5,414

Choice, Decision Making and Control

Families and family members with disabilities determine the services and supports they receive and the individuals or agencies who provide them.

“You” and **“Respondent”** refers to the person (usually a parent or guardian) filling out the survey.

“Child” refers to the child receiving services whom the respondent is answering questions about in this survey.

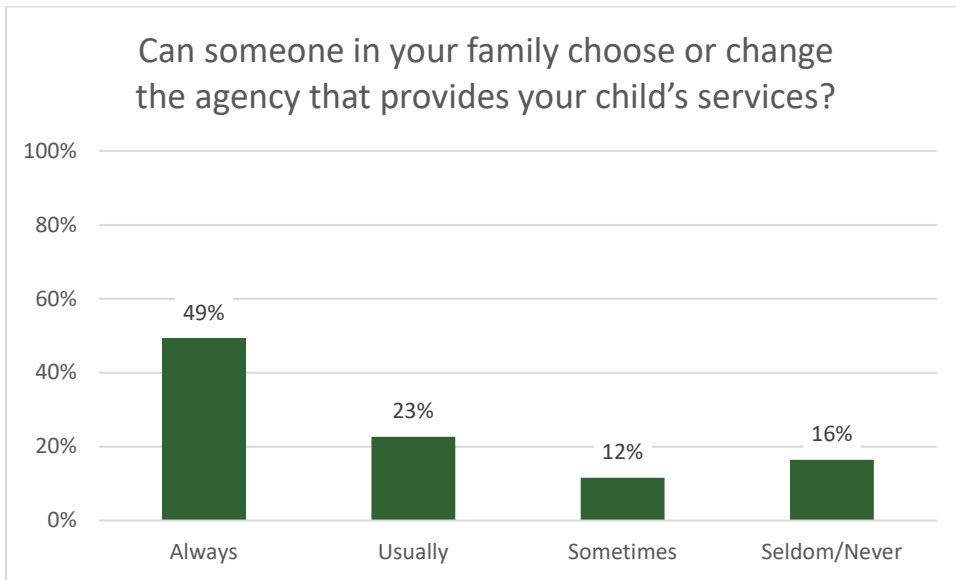


Table 59. Can someone in your family choose or change the agency that provides your child's services?

Regional Center	Always	Usually	Sometimes	Seldom/Never	N
ACRC	50%	23%	14%	12%	107
CVRC	57%	17%	10%	16%	145
ELARC	45%	23%	12%	20%	170
FDLRC	43%	23%	14%	20%	127
FNRC	60%	21%	4%	15%	84
GGRC	40%	30%	14%	16%	134
HRC	52%	22%	10%	16%	106
IRC	59%	18%	8%	15%	109
KRC	37%	30%	17%	15%	123
NBRC	38%	28%	16%	18%	151
NLACRC	52%	18%	11%	19%	150
RCEB	50%	18%	12%	20%	136
RCOC	48%	27%	14%	11%	244
RCRC	57%	16%	11%	16%	56
SARC	47%	22%	11%	19%	185
SCLARC	56%	9%	18%	17%	119
SDRC	59%	21%	8%	11%	166
SGPRC	45%	27%	10%	18%	143
TCRC	50%	29%	7%	14%	133
VMRC	58%	20%	3%	20%	92
WRC	47%	21%	13%	19%	135
CA Average	49%	23%	12%	16%	2,816
Weighted NCI-IDD Average	55%	22%	9%	14%	4,324

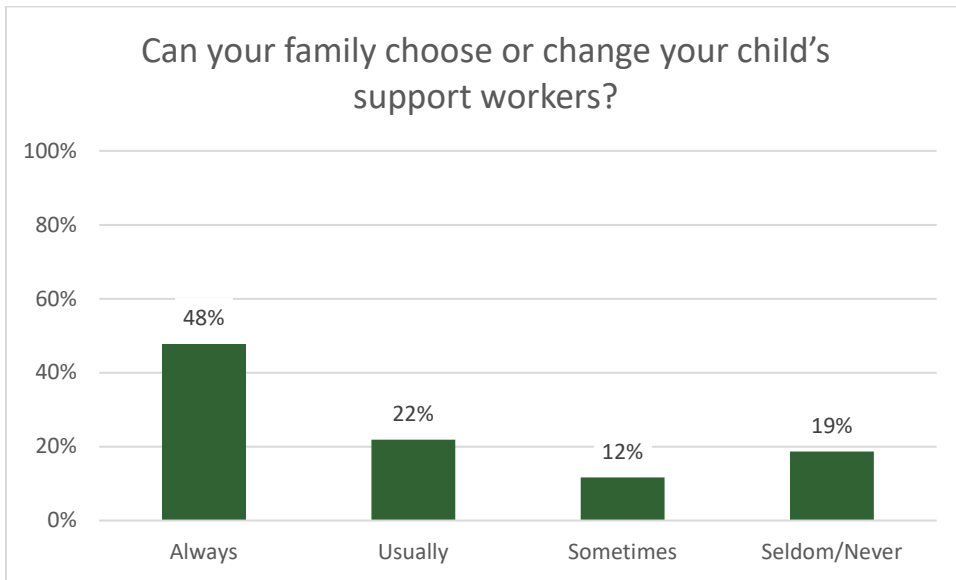


Table 60. Can your family choose or change your child's support workers?

Regional Center	Always	Usually	Sometimes	Seldom/Never	N
ACRC	45%	31%	8%	15%	99
CVRC	55%	18%	11%	16%	119
ELARC	44%	27%	13%	17%	166
FDLRC	48%	18%	12%	22%	117
FNRC	59%	21%	7%	13%	85
GGRC	40%	27%	15%	18%	131
HRC	51%	20%	10%	18%	98
IRC	52%	22%	9%	17%	105
KRC	40%	21%	15%	24%	115
NBRC	43%	21%	15%	22%	129
NLACRC	46%	20%	12%	22%	143
RCEB	47%	21%	10%	22%	126
RCOC	46%	26%	14%	13%	223
RCRC	53%	23%	8%	17%	53
SARC	44%	22%	11%	22%	179
SCLARC	48%	11%	17%	24%	120
SDRC	56%	18%	13%	13%	164
SGPRC	47%	26%	8%	19%	130
TCRC	51%	24%	9%	15%	140
VMRC	51%	18%	7%	24%	90
WRC	47%	20%	14%	20%	122
CA Average	48%	22%	12%	19%	2,655
Weighted NCI-IDD Average	52%	21%	10%	16%	4,217

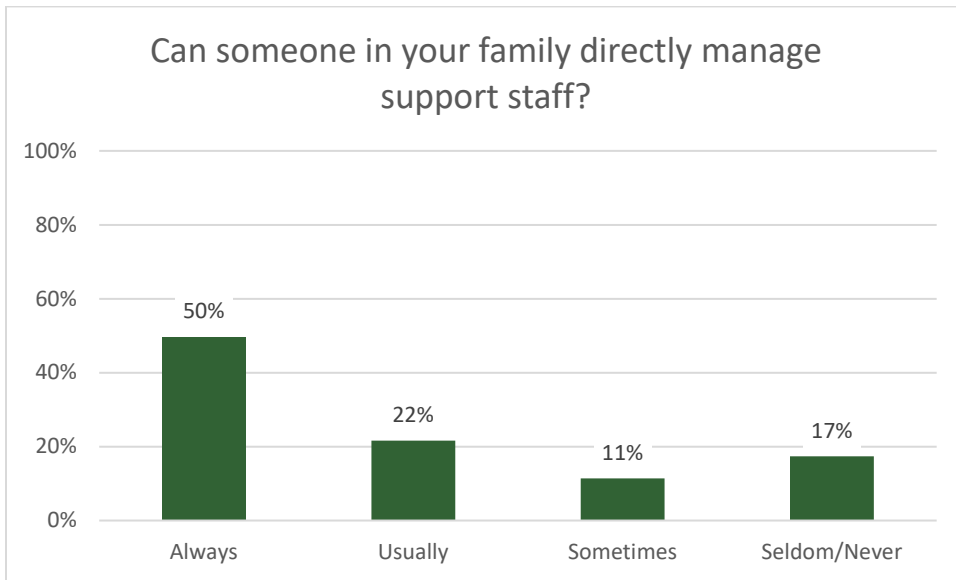


Table 61. Can someone in your family directly manage support staff?

Question changed in 2021-22

Regional Center	Always	Usually	Sometimes	Seldom/Never	N
ACRC	47%	28%	8%	17%	98
CVRC	53%	19%	10%	18%	115
ELARC	46%	24%	10%	19%	154
FDLRC	49%	10%	18%	23%	132
FNRC	59%	20%	7%	15%	92
GGRC	50%	25%	12%	13%	138
HRC	51%	17%	16%	16%	94
IRC	55%	21%	9%	14%	112
KRC	41%	24%	12%	24%	102
NBRC	48%	27%	8%	17%	139
NLACRC	50%	14%	15%	21%	139
RCEB	49%	23%	12%	16%	125
RCOC	48%	28%	11%	14%	213
RCRC	47%	25%	9%	19%	57
SARC	44%	26%	12%	19%	183
SCLARC	55%	8%	18%	19%	116
SDRC	52%	23%	11%	14%	157
SGPRC	53%	22%	9%	16%	123
TCRC	52%	26%	7%	15%	138
VMRC	47%	16%	12%	26%	86
WRC	50%	22%	13%	15%	125
CA Average	50%	22%	11%	17%	2,639
Weighted NCI-IDD Average	53%	22%	10%	15%	4,167

Did you, your child, or someone else in your family choose your child's case manager/service coordinator?

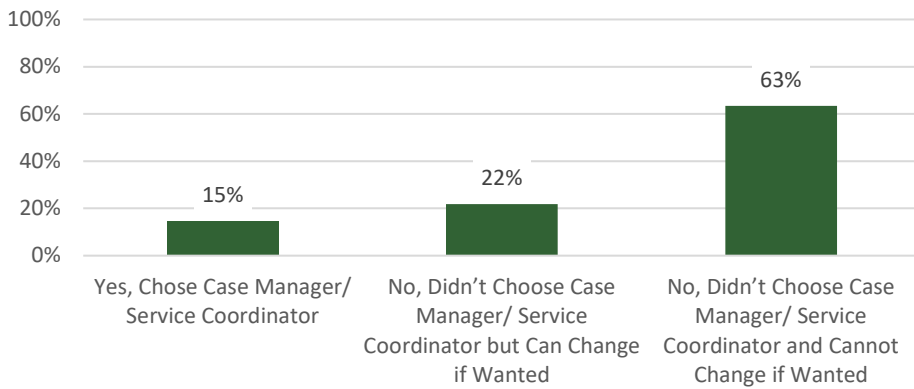


Table 62. Did you, your child, or someone else in your family choose your child's case manager/service coordinator?

Regional Center	Yes, Chose Case Manager/ Service Coordinator	No, Didn't Choose Case Manager/ Service Coordinator but Can Change if Wanted	No, Didn't Choose Case Manager/ Service Coordinator and Cannot Change if Wanted	N
ACRC	12%	16%	72%	153
CVRC	20%	18%	62%	173
ELARC	15%	17%	68%	217
FDLRC	12%	23%	65%	185
FNRC	8%	28%	64%	136
GGRC	20%	25%	55%	147
HRC	12%	20%	67%	153
IRC	19%	16%	64%	134
KRC	12%	24%	64%	147
NBRC	14%	23%	63%	180
NLACRC	20%	18%	61%	174
RCEB	12%	32%	56%	173
RCOC	13%	13%	74%	271
RCRC	14%	27%	58%	84
SARC	12%	32%	56%	223
SCLARC	21%	20%	60%	178
SDRC	15%	21%	64%	203
SGPRC	17%	20%	63%	175
TCRC	15%	22%	63%	189
VMRC	6%	29%	64%	143
WRC	19%	21%	60%	167
CA Average	15%	22%	63%	3,605
Weighted NCI-IDD Average	19%	20%	61%	5,440

Community Connections

Family members receiving services and supports from the state developmental disabilities system are meaningfully engaged as members of their communities and have strong relationships. Families can use supports in their community.

“You” and **“Respondent”** refers to the person (usually a parent or guardian) filling out the survey.

“Child” refers to the child receiving services whom the respondent is answering questions about in this survey.

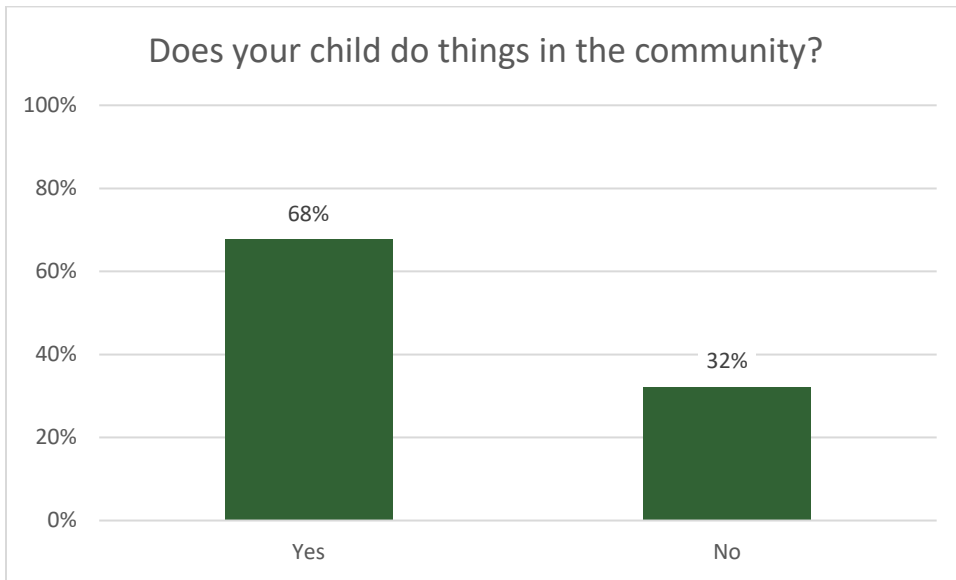


Table 63. Does your child do things in the community?

Question changed in 2021-22

Regional Center	Yes	No	N
ACRC	70%	30%	214
CVRC	55%	45%	297
ELARC	70%	30%	290
FDLRC	70%	30%	254
FNRC	75%	25%	187
GGRC	59%	41%	243
HRC	68%	32%	223
IRC	73%	27%	210
KRC	65%	35%	212
NBRC	65%	35%	274
NLACRC	74%	26%	241
RCEB	64%	36%	253
RCOC	71%	29%	359
RCRC	79%	21%	107
SARC	60%	40%	356
SCLARC	65%	35%	249
SDRC	75%	25%	265
SGPRC	69%	31%	240
TCRC	70%	30%	256
VMRC	65%	35%	201
WRC	75%	25%	233
CA Average	68%	32%	5,167
Weighted NCI-IDD Average	71%	29%	7,372

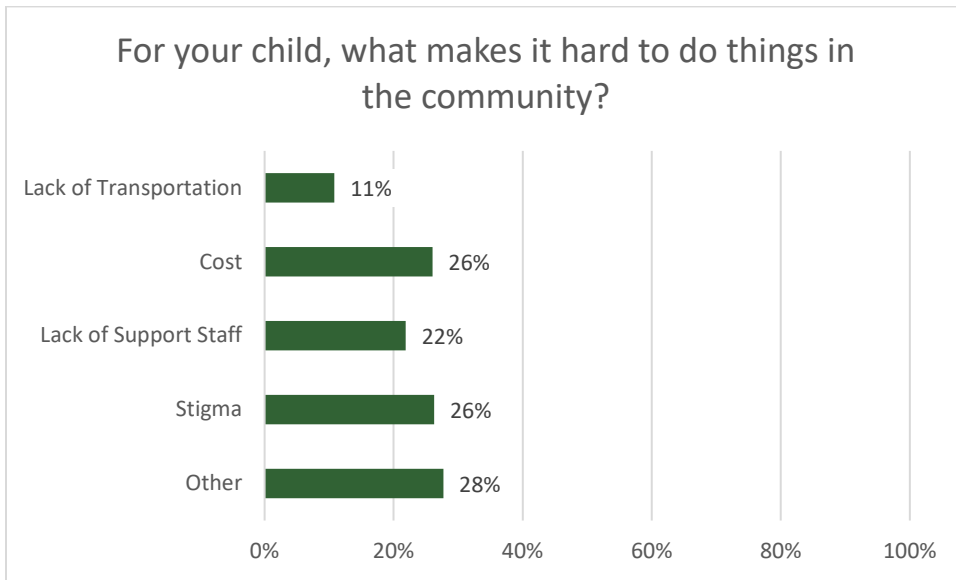


Table 64. For your child, what makes it hard to do things in the community?

Categories are not mutually exclusive, therefore N is not shown.

Regional Center	Lack of Transportation	Cost	Lack of Support Staff	Stigma	Other
ACRC	10%	30%	17%	26%	33%
CVRC	8%	23%	16%	25%	29%
ELARC	12%	24%	22%	22%	24%
FDLRC	15%	27%	22%	25%	20%
FNRC	7%	26%	21%	35%	41%
GGRC	17%	26%	36%	28%	26%
HRC	10%	25%	19%	21%	30%
IRC	9%	26%	14%	29%	25%
KRC	10%	27%	17%	30%	29%
NBRC	7%	30%	24%	30%	32%
NLACRC	8%	31%	19%	27%	24%
RCEB	12%	25%	27%	23%	29%
RCOC	8%	21%	29%	28%	31%
RCRC	12%	29%	24%	22%	33%
SARC	13%	24%	29%	30%	29%
SCLARC	14%	27%	20%	24%	15%
SDRC	5%	26%	20%	28%	29%
SGPRC	12%	25%	21%	23%	28%
TCRC	12%	30%	18%	27%	32%
VMRC	12%	27%	17%	21%	26%
WRC	18%	26%	20%	26%	22%
CA Average	11%	26%	22%	26%	28%
Weighted NCI-IDD Average	11%	26%	23%	27%	31%

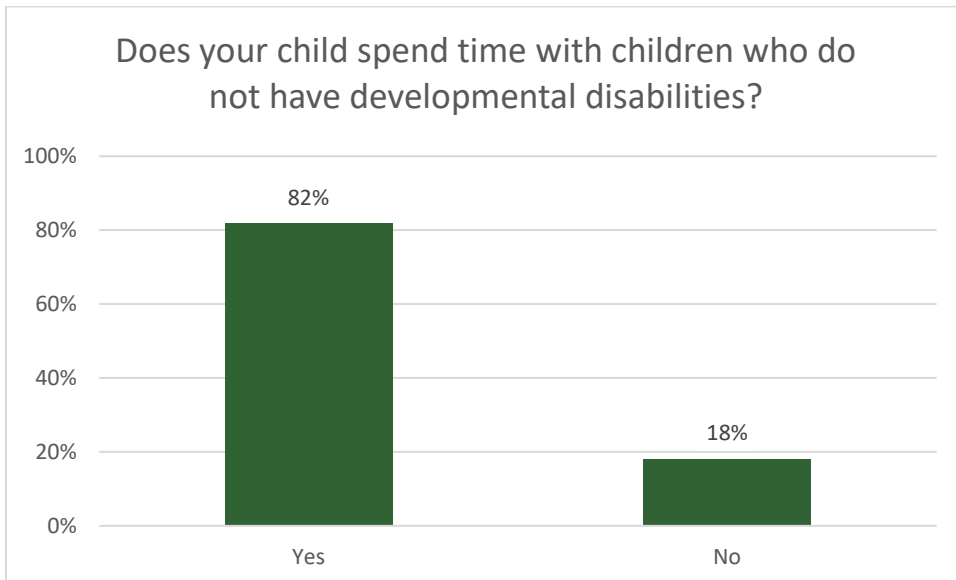


Table 65. Does your child spend time with children who do not have developmental disabilities?

Regional Center	Yes	No	N
ACRC	86%	14%	209
CVRC	84%	16%	299
ELARC	81%	19%	288
FDLRC	83%	17%	249
FNRC	92%	8%	192
GGRC	78%	22%	242
HRC	85%	15%	221
IRC	80%	20%	216
KRC	83%	17%	210
NBRC	84%	16%	274
NLACRC	84%	16%	240
RCEB	83%	17%	259
RCOC	75%	25%	352
RCRC	87%	13%	110
SARC	78%	22%	346
SCLARC	81%	19%	252
SDRC	85%	15%	267
SGPRC	77%	23%	244
TCRC	81%	19%	255
VMRC	82%	18%	207
WRC	80%	20%	232
CA Average	82%	18%	5,167
Weighted NCI-IDD Average	83%	17%	7,367

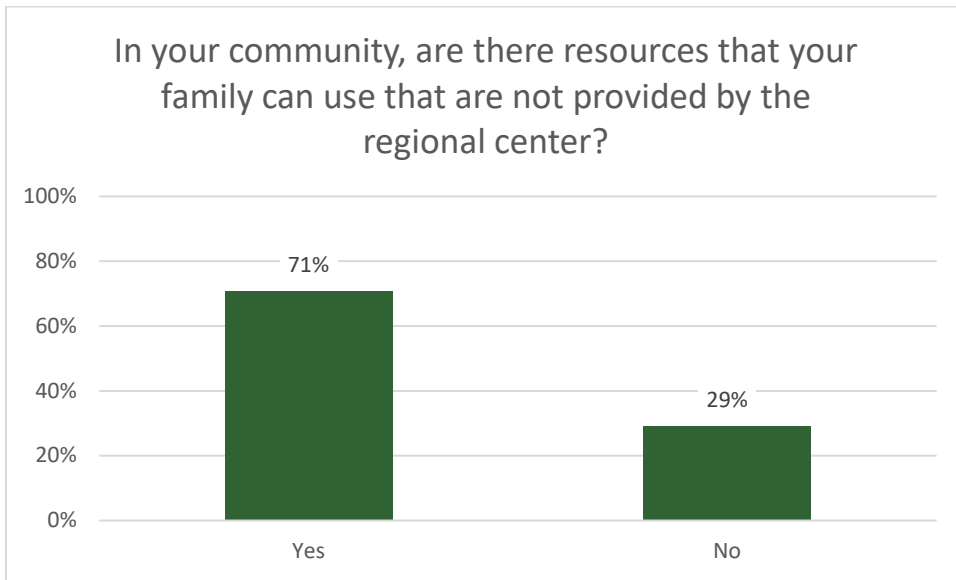


Table 66. In your community, are there resources that your family can use that are not provided by the regional center⁷ (for example, recreational programs, community housing, library programs, religious groups, etc.)?⁸

Regional Center	Yes	No	N
ACRC	69%	31%	149
CVRC	68%	32%	190
ELARC	69%	31%	207
FDLRC	75%	25%	177
FNRC	74%	26%	133
GGRC	71%	29%	167
HRC	77%	23%	151
IRC	75%	25%	134
KRC	73%	27%	144
NBRC	78%	22%	174
NLACRC	76%	24%	176
RCEB	68%	32%	180
RCOC	69%	31%	262
RCRC	78%	22%	76
SARC	68%	32%	247
SCLARC	67%	33%	158
SDRC	77%	23%	182
SGPRC	61%	39%	176
TCRC	78%	22%	181
VMRC	60%	40%	121
WRC	62%	38%	174
CA Average	71%	29%	3,561
Weighted NCI-IDD Average	72%	28%	5,154

⁷ Some NCI states provide services through a statewide ID/DD agency

⁸ Those who used direct entry saw the question “In the community, are there resources or support that your family can use that are not provided by the I/DD agency?” Those who used the paper tool saw the question “In the community, are there resources or support that your child can use that are not provided by the I/DD agency?”

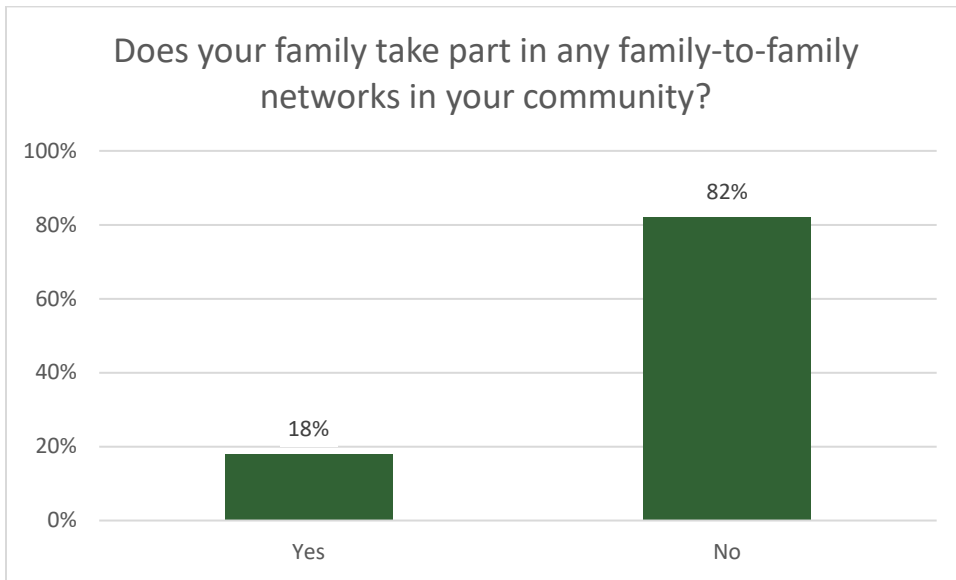


Table 67. Does your family take part in any family-to-family networks in your community?

Regional Center	Yes	No	N
ACRC	19%	81%	199
CVRC	14%	86%	259
ELARC	17%	83%	264
FDLRC	19%	81%	228
FNRC	16%	84%	158
GGRC	21%	79%	213
HRC	14%	86%	197
IRC	14%	86%	192
KRC	12%	88%	186
NBRC	21%	79%	253
NLACRC	16%	84%	216
RCEB	27%	73%	230
RCOC	18%	82%	319
RCRC	23%	77%	100
SARC	25%	75%	323
SCLARC	15%	85%	215
SDRC	17%	83%	237
SGPRC	15%	85%	227
TCRC	20%	80%	228
VMRC	10%	90%	169
WRC	18%	82%	195
CA Average	18%	82%	4,611
Weighted NCI-IDD Average	18%	82%	6,518

Health, Welfare, and Safety (New in 2021-22)

Families are supported to ensure the health, welfare, and safety of their family member receiving services and supports from the state developmental disabilities system.

“You” and **“Respondent”** refers to the person (usually a parent or guardian) filling out the survey.

“Child” refers to the child receiving services whom the respondent is answering questions about in this survey.

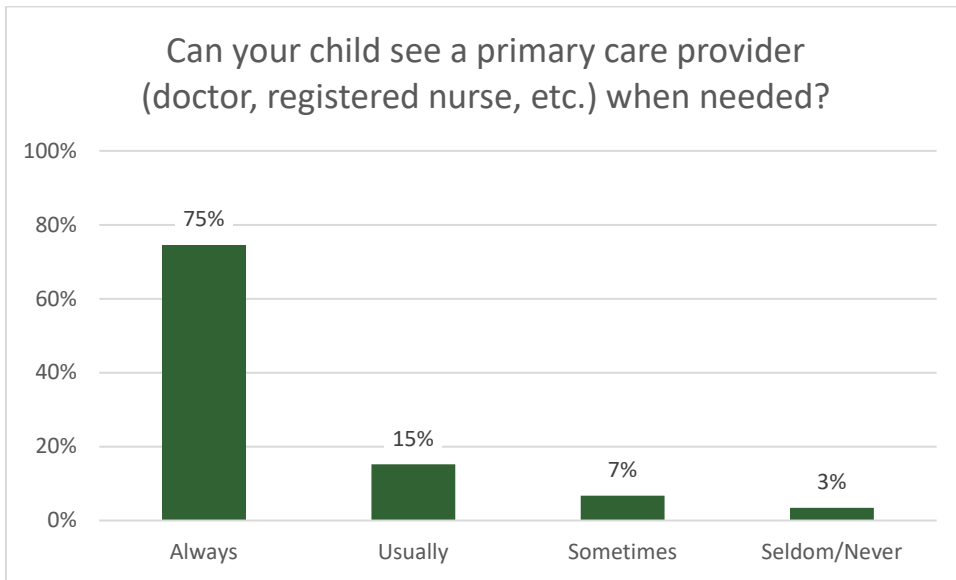


Table 68. Can your child see a primary care provider (doctor, registered nurse, etc.) when needed?

Question changed in 2021-22

Regional Center	Always	Usually	Sometimes	Seldom/Never	N
ACRC	78%	15%	5%	2%	219
CVRC	79%	11%	7%	3%	295
ELARC	70%	15%	11%	4%	291
FDLRC	73%	10%	13%	4%	252
FNRC	65%	24%	8%	3%	191
GGRC	73%	17%	8%	2%	245
HRC	73%	17%	6%	3%	217
IRC	70%	20%	6%	4%	214
KRC	76%	15%	6%	3%	215
NBRC	75%	14%	7%	4%	279
NLACRC	79%	13%	5%	3%	237
RCEB	82%	10%	6%	1%	258
RCOC	74%	19%	4%	3%	350
RCRC	68%	23%	5%	4%	110
SARC	72%	16%	8%	4%	353
SCLARC	70%	13%	12%	5%	248
SDRC	84%	9%	5%	3%	263
SGPRC	73%	16%	5%	6%	248
TCRC	77%	15%	4%	4%	254
VMRC	76%	18%	4%	3%	200
WRC	75%	16%	5%	3%	227
CA Average	75%	15%	7%	3%	5,169
Weighted NCI-IDD Average	77%	15%	5%	3%	7,369

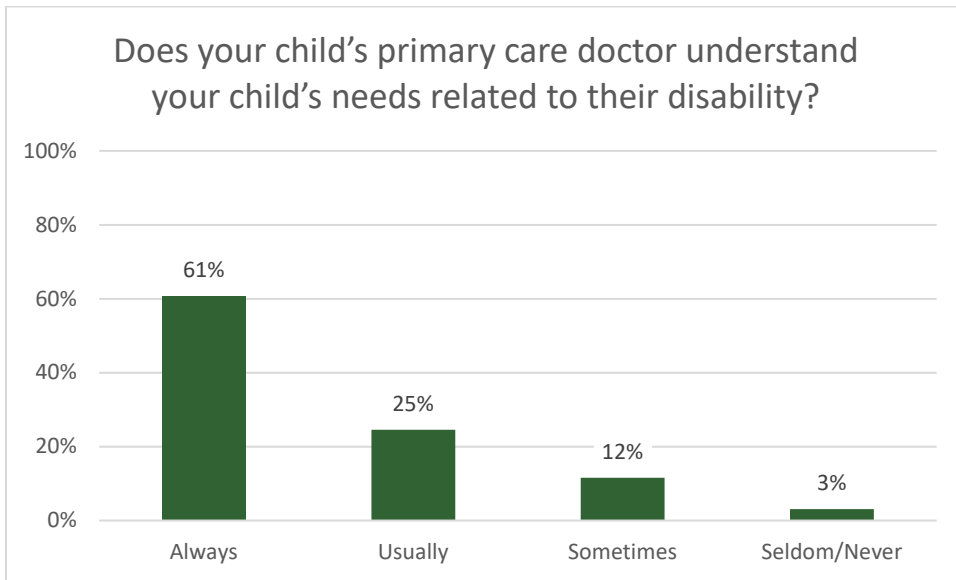


Table 69. Does your child's primary care doctor understand your child's needs related to their disability?

Regional Center	Always	Usually	Sometimes	Seldom/Never	N
ACRC	66%	24%	8%	1%	214
CVRC	67%	20%	8%	4%	299
ELARC	62%	23%	12%	3%	288
FDLRC	60%	26%	10%	4%	254
FNRC	49%	29%	17%	5%	185
GGRC	58%	29%	11%	2%	250
HRC	58%	28%	11%	3%	220
IRC	58%	25%	14%	3%	211
KRC	53%	27%	15%	5%	219
NBRC	61%	24%	11%	4%	281
NLACRC	59%	25%	13%	4%	242
RCEB	67%	17%	14%	2%	260
RCOC	63%	25%	10%	2%	363
RCRC	54%	29%	12%	5%	109
SARC	61%	25%	11%	3%	348
SCLARC	68%	15%	14%	4%	254
SDRC	64%	26%	8%	2%	266
SGPRC	56%	27%	12%	5%	249
TCRC	64%	24%	10%	2%	258
VMRC	60%	28%	10%	2%	200
WRC	58%	24%	14%	4%	233
CA Average	61%	25%	12%	3%	5,206
Weighted NCI-IDD Average	60%	26%	11%	3%	7,390

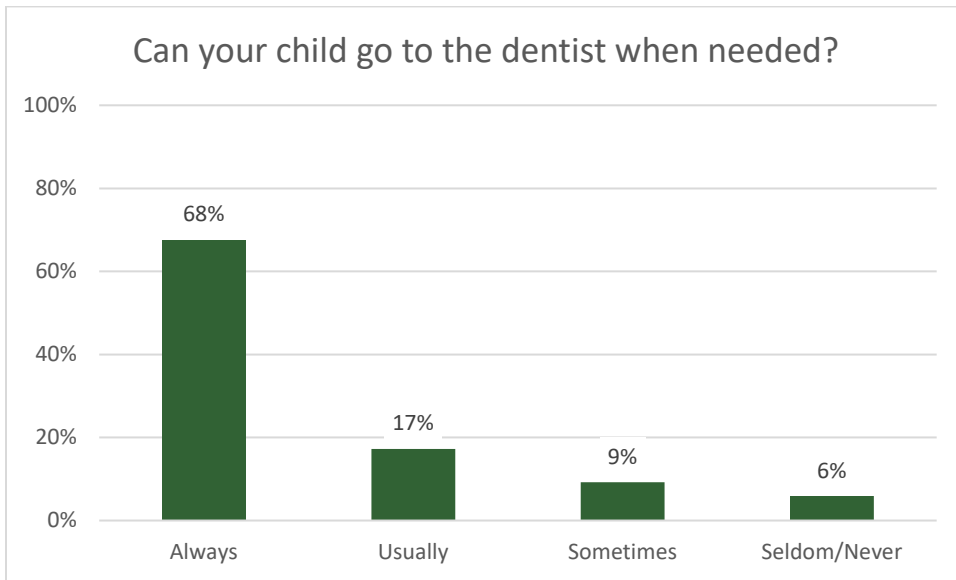


Table 70. Can your child go to the dentist when needed?

Regional Center	Always	Usually	Sometimes	Seldom/Never	N
ACRC	71%	16%	8%	6%	217
CVRC	60%	16%	15%	9%	302
ELARC	70%	18%	8%	5%	302
FDLRC	68%	17%	10%	5%	262
FNRC	57%	20%	14%	9%	189
GGRC	62%	23%	10%	5%	249
HRC	68%	18%	7%	7%	217
IRC	64%	20%	8%	8%	215
KRC	69%	18%	8%	5%	220
NBRC	65%	17%	9%	9%	275
NLACRC	76%	11%	9%	5%	244
RCEB	72%	14%	10%	5%	259
RCOC	71%	19%	6%	4%	356
RCRC	66%	22%	9%	3%	108
SARC	61%	23%	10%	6%	352
SCLARC	70%	12%	11%	7%	259
SDRC	75%	14%	7%	5%	272
SGPRC	64%	17%	11%	7%	256
TCRC	68%	20%	7%	4%	259
VMRC	71%	16%	7%	6%	206
WRC	72%	13%	11%	4%	233
CA Average	68%	17%	9%	6%	5,255
Weighted NCI-IDD Average	68%	18%	9%	6%	7,448

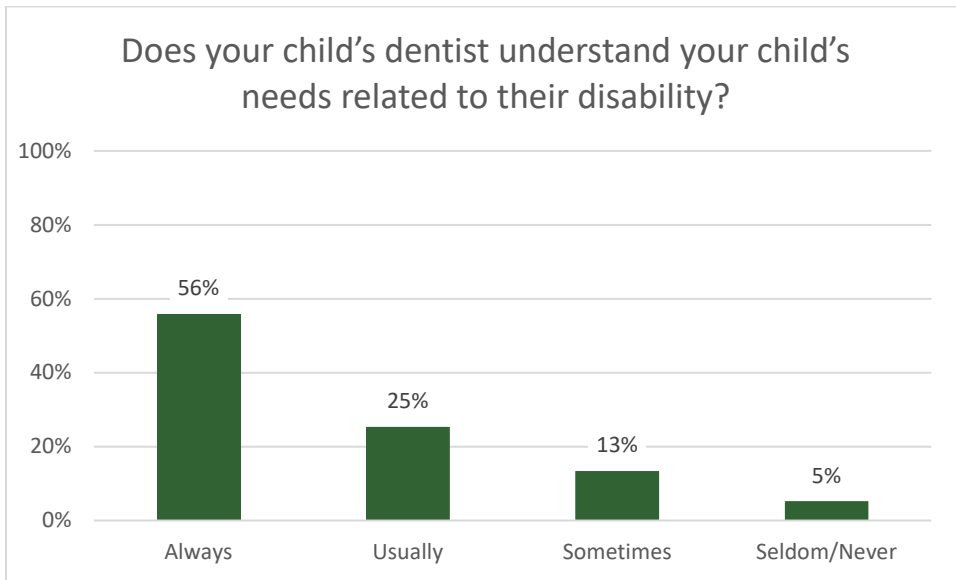


Table 71. Does your child's dentist understand your child's needs related to their disability?

Regional Center	Always	Usually	Sometimes	Seldom/Never	N
ACRC	52%	28%	14%	6%	202
CVRC	61%	19%	15%	5%	272
ELARC	63%	20%	13%	4%	283
FDLRC	56%	23%	17%	4%	238
FNRC	47%	28%	13%	12%	169
GGRC	59%	22%	16%	3%	232
HRC	54%	25%	13%	8%	197
IRC	55%	25%	17%	3%	201
KRC	50%	28%	14%	8%	197
NBRC	52%	27%	14%	8%	252
NLACRC	54%	26%	15%	5%	225
RCEB	56%	26%	10%	9%	245
RCOC	54%	32%	12%	1%	352
RCRC	63%	27%	7%	4%	105
SARC	52%	27%	14%	7%	329
SCLARC	61%	18%	15%	5%	240
SDRC	60%	25%	11%	4%	263
SGPRC	50%	27%	15%	7%	224
TCRC	59%	26%	12%	3%	250
VMRC	58%	28%	10%	4%	192
WRC	58%	25%	12%	4%	210
CA Average	56%	25%	13%	5%	4,881
Weighted NCI-IDD Average	56%	26%	13%	5%	6,917

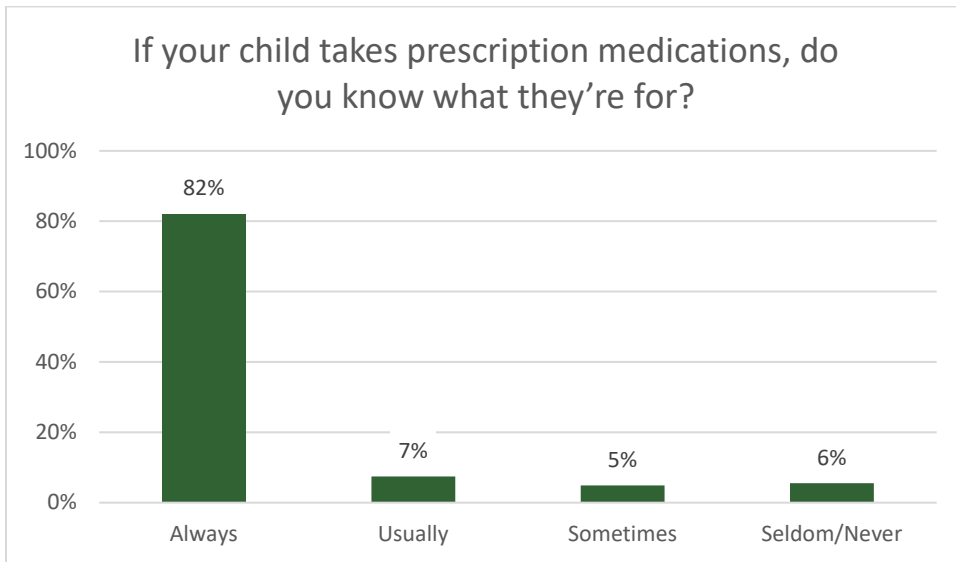


Table 72. If your child takes prescription medications, do you know what they're for?

Regional Center	Always	Usually	Sometimes	Seldom/Never	N
ACRC	91%	5%	3%	2%	119
CVRC	84%	7%	7%	2%	170
ELARC	74%	10%	7%	9%	162
FDLRC	78%	9%	8%	4%	119
FNRC	89%	7%	2%	2%	91
GGRC	83%	6%	5%	6%	144
HRC	76%	8%	7%	9%	107
IRC	79%	8%	6%	7%	106
KRC	84%	3%	5%	7%	115
NBRC	82%	6%	6%	6%	158
NLACRC	78%	10%	5%	8%	130
RCEB	82%	8%	5%	5%	142
RCOC	83%	10%	3%	4%	246
RCRC	86%	5%	3%	5%	59
SARC	83%	7%	4%	7%	196
SCLARC	79%	10%	7%	4%	126
SDRC	90%	4%	3%	3%	156
SGPRC	78%	9%	3%	11%	120
TCRC	84%	9%	4%	2%	140
VMRC	83%	4%	4%	9%	103
WRC	79%	7%	7%	7%	102
CA Average	82%	7%	5%	6%	2,812
Weighted NCI-IDD Average	85%	7%	4%	4%	4,469

Do you, your family member, or someone else in your family know what is needed to safely take the medications?

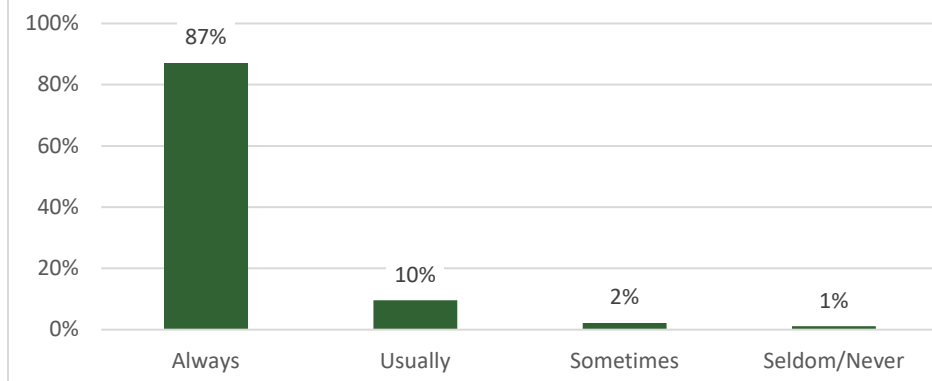


Table 73. Do you, your family member, or someone else in your family know what is needed to safely take the medications (when it should be taken, how much to take, and the potential side effects)?

Regional Center	Always	Usually	Sometimes	Seldom/Never	N
ACRC	91%	6%	3%	0%	116
CVRC	90%	5%	3%	1%	168
ELARC	82%	12%	4%	2%	156
FDLRC	88%	11%	1%	0%	121
FNRC	93%	5%	1%	1%	94
GGRC	84%	10%	2%	3%	147
HRC	90%	7%	3%	1%	106
IRC	87%	7%	4%	3%	107
KRC	88%	9%	2%	1%	113
NBRC	88%	11%	0%	1%	155
NLACRC	88%	9%	3%	0%	128
RCEB	85%	11%	2%	1%	142
RCOC	86%	11%	1%	2%	247
RCRC	92%	8%	0%	0%	59
SARC	83%	12%	3%	2%	191
SCLARC	85%	14%	1%	1%	131
SDRC	89%	8%	3%	0%	154
SGPRC	83%	12%	4%	2%	120
TCRC	91%	8%	1%	0%	141
VMRC	88%	10%	2%	0%	100
WRC	86%	9%	3%	2%	102
CA Average	87%	10%	2%	1%	2,799
Weighted NCI-IDD Average	89%	9%	2%	1%	4,452

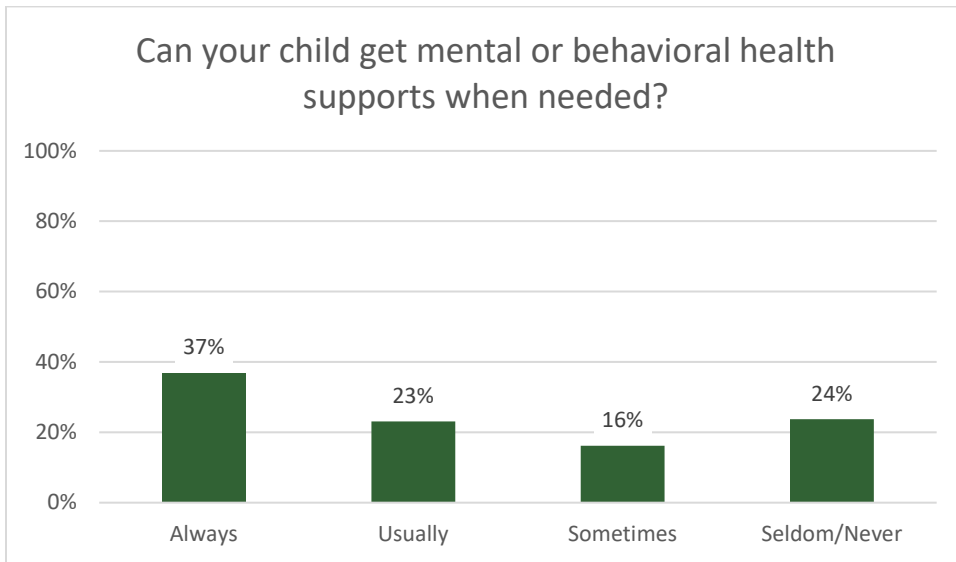


Table 74. Can your child get mental or behavioral health supports when needed? (Like see a therapist, go to group counseling).

New question in 2021-22.

Regional Center	Always	Usually	Sometimes	Seldom/Never	N
ACRC	39%	32%	15%	14%	170
CVRC	47%	12%	14%	27%	194
ELARC	39%	19%	17%	25%	244
FDLRC	32%	25%	18%	24%	185
FNRC	30%	18%	19%	33%	132
GGRC	31%	26%	21%	22%	188
HRC	45%	20%	19%	16%	168
IRC	37%	23%	18%	23%	154
KRC	35%	25%	14%	27%	168
NBRC	36%	20%	12%	32%	196
NLACRC	41%	27%	15%	17%	188
RCEB	36%	23%	17%	25%	200
RCOC	38%	28%	14%	20%	276
RCRC	42%	18%	9%	30%	92
SARC	34%	23%	16%	28%	253
SCLARC	36%	19%	18%	27%	181
SDRC	42%	23%	14%	21%	229
SGPRC	33%	27%	14%	26%	189
TCRC	35%	24%	20%	21%	196
VMRC	31%	29%	15%	25%	126
WRC	36%	22%	21%	21%	174
CA Average	37%	23%	16%	24%	3,906
Weighted NCI-IDD Average	39%	24%	15%	22%	5,569

Does your child’s mental or behavioral health professional understand your child’s needs related to their disability?

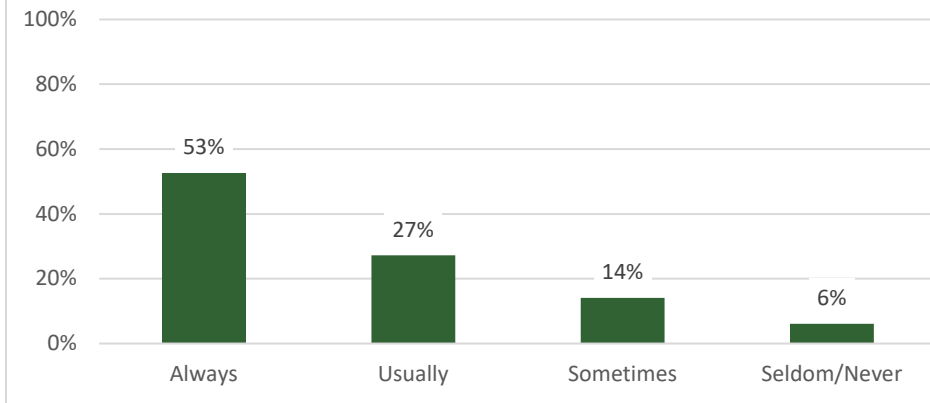


Table 75. Does your child’s mental or behavioral health professional understand your child’s needs related to their disability?

Regional Center	Always	Usually	Sometimes	Seldom/Never	N
ACRC	55%	29%	12%	4%	139
CVRC	65%	17%	10%	8%	164
ELARC	51%	27%	16%	6%	194
FDLRC	52%	25%	17%	6%	166
FNRC	41%	33%	19%	7%	83
GGRC	46%	33%	15%	7%	165
HRC	53%	28%	15%	4%	141
IRC	52%	30%	14%	3%	126
KRC	52%	23%	17%	8%	118
NBRC	55%	24%	14%	7%	149
NLACRC	54%	28%	14%	4%	155
RCEB	50%	30%	11%	9%	161
RCOC	49%	35%	13%	3%	239
RCRC	64%	20%	4%	11%	70
SARC	52%	26%	13%	9%	211
SCLARC	58%	17%	18%	6%	157
SDRC	55%	30%	12%	4%	165
SGPRC	47%	28%	16%	8%	137
TCRC	53%	28%	13%	5%	158
VMRC	58%	26%	11%	5%	92
WRC	48%	28%	17%	6%	132
CA Average	53%	27%	14%	6%	3,124
Weighted NCI-IDD Average	53%	28%	13%	6%	4,402

If you asked for crisis or emergency services during the past 12 months, were services provided when needed?

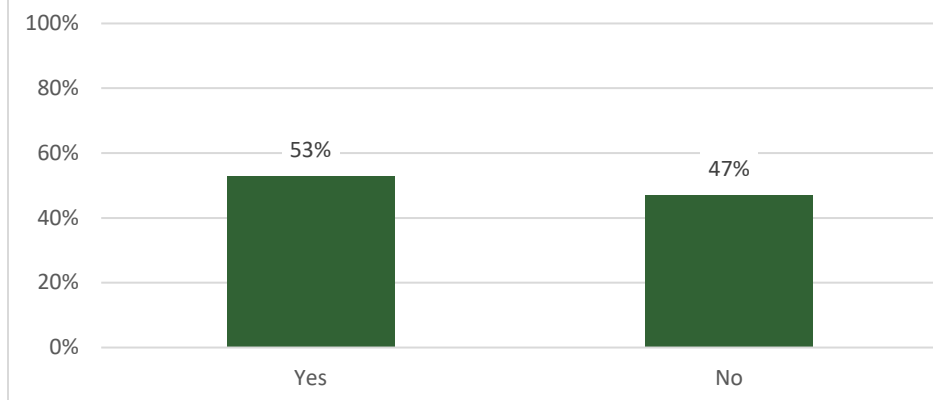


Table 76. If you asked for crisis or emergency services during the past 12 months, were services provided when needed?

Regional Center	Yes	No	N
ACRC	71%	29%	49
CVRC	51%	49%	99
ELARC	49%	51%	91
FDLRC	52%	48%	94
FNRC	46%	54%	41
GGRC	58%	42%	65
HRC	56%	44%	59
IRC	47%	53%	53
KRC	57%	43%	67
NBRC	47%	53%	77
NLACRC	52%	48%	82
RCEB	55%	45%	64
RCOC	51%	49%	96
RCRC	38%	62%	34
SARC	57%	43%	104
SCLARC	48%	52%	101
SDRC	54%	46%	78
SGPRC	56%	44%	70
TCRC	61%	39%	64
VMRC	48%	52%	56
WRC	57%	43%	58
CA Average	53%	47%	1,502
Weighted NCI-IDD Average	56%	44%	1,991

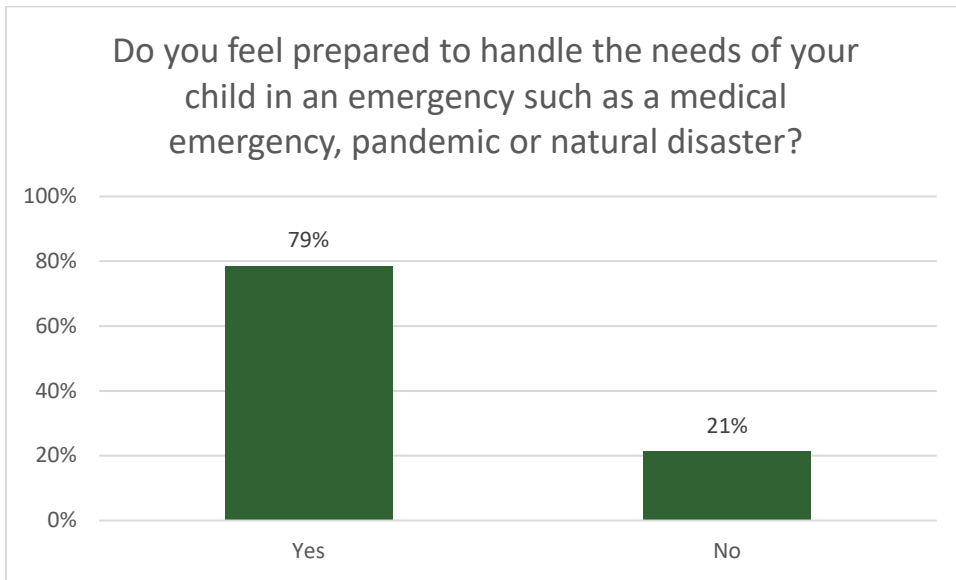


Table 77. Do you feel prepared to handle the needs of your child in an emergency such as a medical emergency, pandemic or natural disaster?

Regional Center	Yes	No	N
ACRC	85%	15%	188
CVRC	81%	19%	261
ELARC	82%	18%	263
FDLRC	75%	25%	224
FNRC	83%	17%	172
GGRC	73%	27%	205
HRC	76%	24%	195
IRC	81%	19%	193
KRC	82%	18%	198
NBRC	80%	20%	248
NLACRC	79%	21%	217
RCEB	70%	30%	207
RCOC	87%	13%	313
RCRC	86%	14%	102
SARC	75%	25%	294
SCLARC	74%	26%	219
SDRC	82%	18%	241
SGPRC	76%	24%	222
TCRC	77%	23%	227
VMRC	77%	23%	182
WRC	73%	27%	198
CA Average	79%	21%	4,572
Weighted NCI-IDD Average	81%	19%	6,600

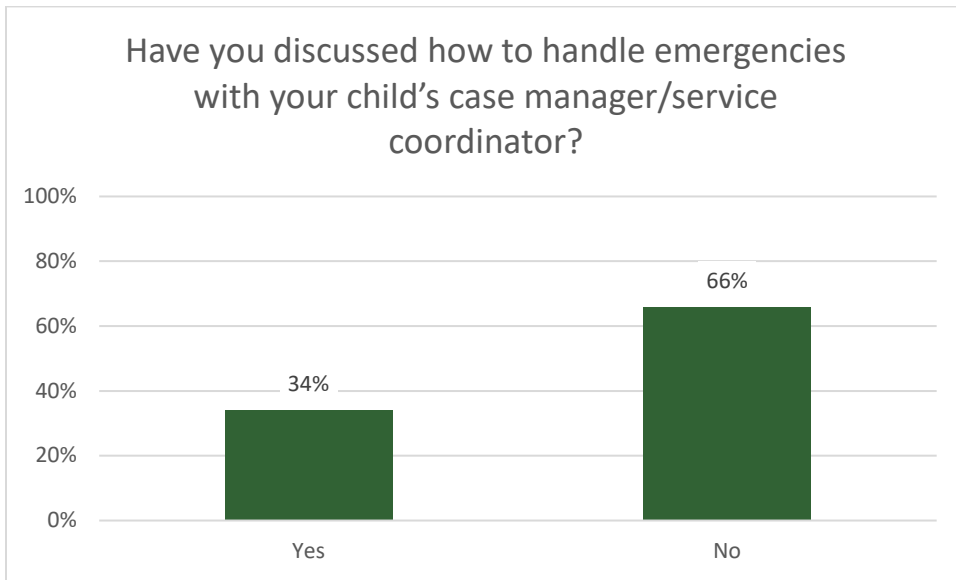


Table 78. Have you discussed how to handle emergencies (such as a medical emergency, pandemic or natural disaster) with your child's case manager/service coordinator?

Question changed in 2021-22

Regional Center	Yes	No	N
ACRC	40%	60%	201
CVRC	34%	66%	271
ELARC	39%	61%	270
FDLRC	30%	70%	242
FNRC	42%	58%	172
GGRC	21%	79%	225
HRC	27%	73%	199
IRC	44%	56%	199
KRC	32%	68%	202
NBRC	36%	64%	253
NLACRC	37%	63%	222
RCEB	23%	77%	238
RCOC	55%	45%	323
RCRC	44%	56%	108
SARC	27%	73%	324
SCLARC	35%	65%	235
SDRC	32%	68%	250
SGPRC	33%	67%	213
TCRC	29%	71%	237
VMRC	24%	76%	177
WRC	33%	67%	205
CA Average	34%	66%	4,769
Weighted NCI-IDD Average	37%	63%	6,830

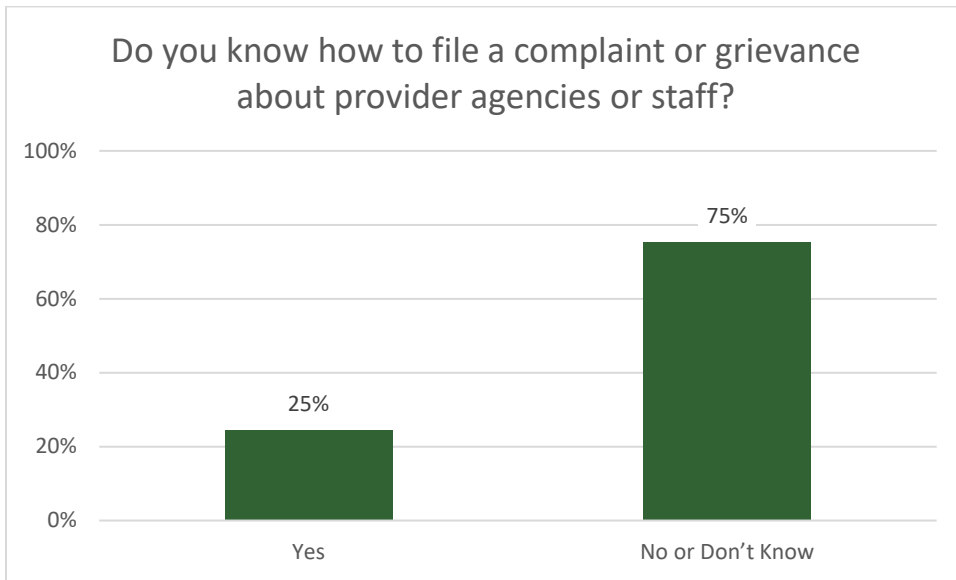


Table 79. Do you know how to file a complaint or grievance about provider agencies or staff?

Regional Center	Yes	No or Don't Know	N
ACRC	31%	69%	220
CVRC	23%	77%	301
ELARC	30%	70%	296
FDLRC	19%	81%	254
FNRC	30%	70%	194
GGRC	17%	83%	253
HRC	28%	72%	225
IRC	27%	73%	218
KRC	21%	79%	217
NBRC	20%	80%	279
NLACRC	29%	71%	246
RCEB	16%	84%	256
RCOC	32%	68%	359
RCRC	45%	55%	113
SARC	16%	84%	358
SCLARC	16%	84%	256
SDRC	25%	75%	270
SGPRC	24%	76%	249
TCRC	29%	71%	257
VMRC	29%	71%	202
WRC	24%	76%	232
CA Average	25%	75%	5,258
Weighted NCI-IDD Average	32%	68%	7,476

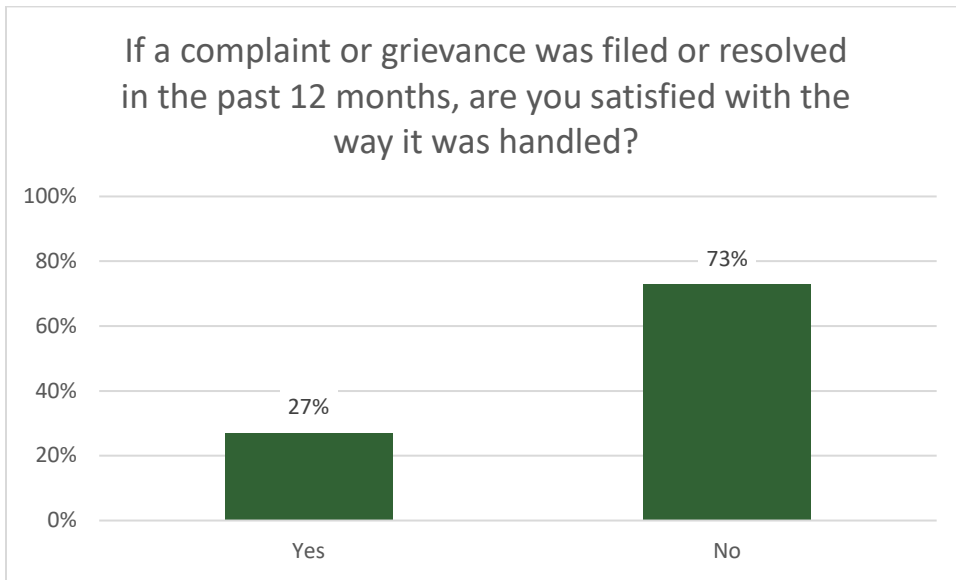


Table 80. If a complaint or grievance was filed or resolved in the past 12 months, are you satisfied with the way it was handled?

Regional Center	Yes	No	N
ACRC	n/a	n/a	n/a
CVRC	29%	71%	41
ELARC	37%	63%	38
FDLRC	21%	79%	33
FNRC	n/a	n/a	n/a
GGRC	13%	87%	23
HRC	38%	63%	24
IRC	20%	80%	20
KRC	33%	67%	24
NBRC	25%	75%	20
NLACRC	21%	79%	33
RCEB	34%	66%	32
RCOC	41%	59%	27
RCRC	n/a	n/a	n/a
SARC	20%	80%	50
SCLARC	21%	79%	38
SDRC	24%	76%	21
SGPRC	23%	77%	26
TCRC	25%	75%	32
VMRC	n/a	n/a	n/a
WRC	18%	82%	22
CA Average	27%	73%	550
Weighted NCI-IDD Average	31%	69%	704

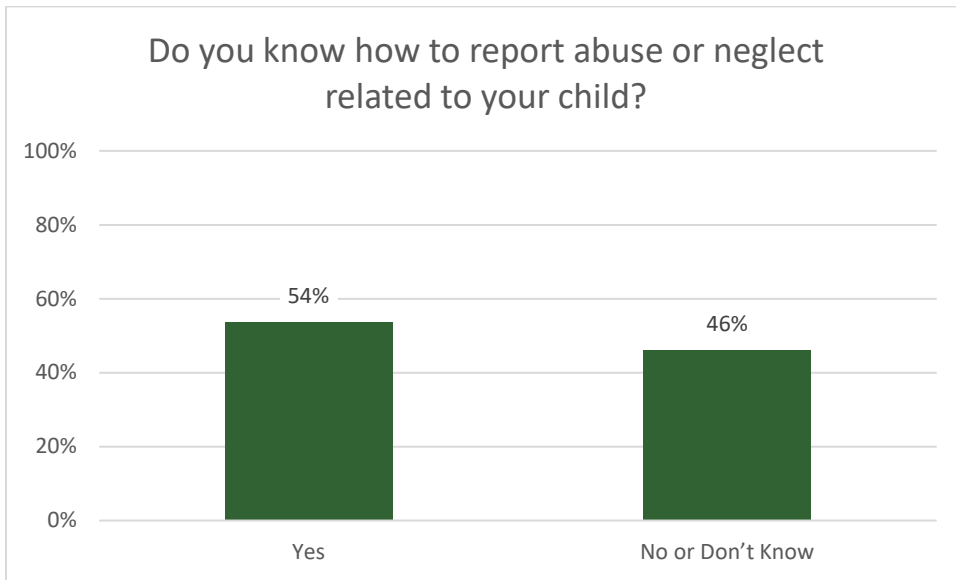


Table 81. Do you know how to report abuse or neglect related to your child?

Regional Center	Yes	No or Don't Know	N
ACRC	62%	38%	221
CVRC	63%	37%	304
ELARC	58%	42%	296
FDLRC	56%	44%	253
FNRC	69%	31%	193
GGRC	41%	59%	253
HRC	51%	49%	226
IRC	53%	47%	219
KRC	60%	40%	218
NBRC	48%	52%	282
NLACRC	56%	44%	245
RCEB	46%	54%	259
RCOC	60%	40%	358
RCRC	66%	34%	114
SARC	43%	57%	357
SCLARC	47%	53%	253
SDRC	54%	46%	273
SGPRC	51%	49%	251
TCRC	56%	44%	256
VMRC	53%	47%	202
WRC	49%	51%	230
CA Average	54%	46%	5,266
Weighted NCI-IDD Average	60%	40%	7,448

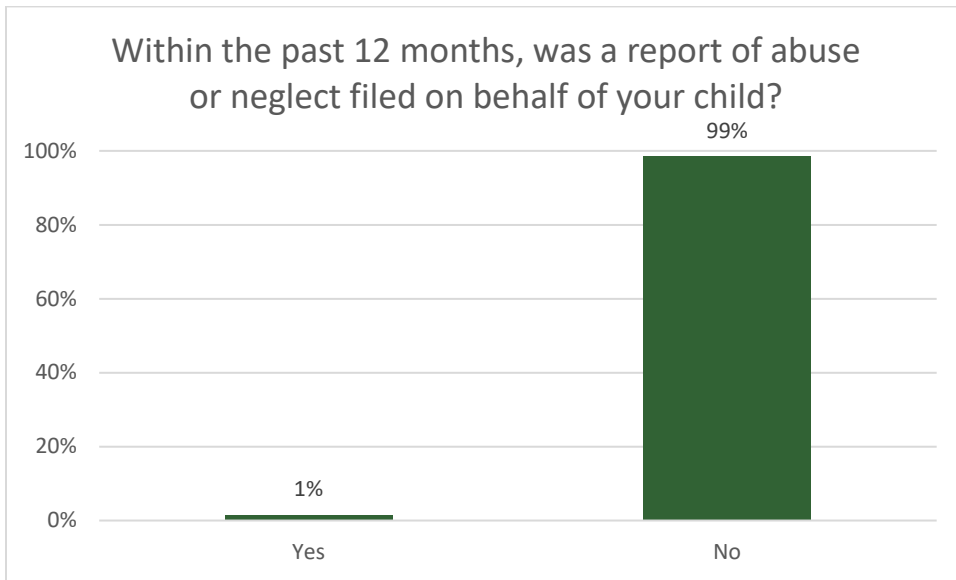


Table 82. Within the past 12 months, was a report of abuse or neglect filed on behalf of your child?

Regional Center	Yes	No	N
ACRC	2%	98%	217
CVRC	2%	98%	292
ELARC	1%	99%	295
FDLRC	2%	98%	245
FNRC	1%	99%	188
GGRC	1%	99%	236
HRC	2%	98%	216
IRC	1%	99%	207
KRC	3%	97%	208
NBRC	2%	98%	262
NLACRC	2%	98%	232
RCEB	1%	99%	248
RCOC	0%	100%	345
RCRC	1%	99%	109
SARC	0%	100%	341
SCLARC	3%	97%	245
SDRC	2%	98%	262
SGPRC	1%	99%	246
TCRC	2%	98%	242
VMRC	1%	99%	196
WRC	2%	98%	218
CA Average	1%	99%	5,053
Weighted NCI-IDD Average	2%	98%	7,186

If a report of abuse or neglect was filed on behalf of your child, if someone outside of your family reported abuse or neglect, were you notified of the report in a timely manner?

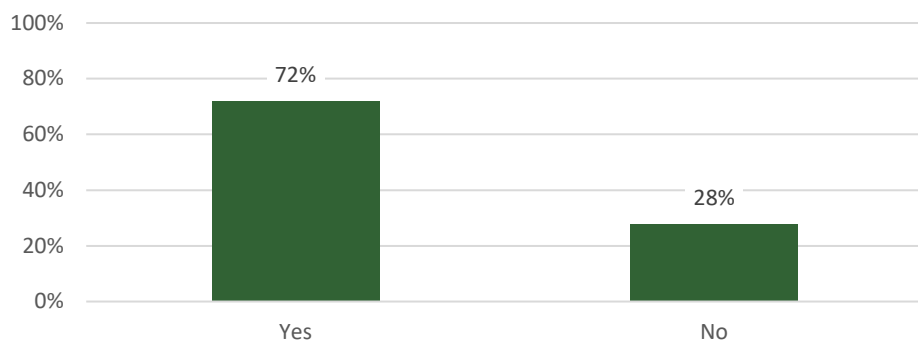


Table 83. If a report of abuse or neglect was filed on behalf of your child, if someone outside of your family reported abuse or neglect, were you notified of the report in a timely manner?

Regional Center	Yes	No	N
ACRC	n/a	n/a	n/a
CVRC	n/a	n/a	n/a
ELARC	n/a	n/a	n/a
FDLRC	n/a	n/a	n/a
FNRC	n/a	n/a	n/a
GGRC	n/a	n/a	n/a
HRC	n/a	n/a	n/a
IRC	n/a	n/a	n/a
KRC	n/a	n/a	n/a
NBRC	n/a	n/a	n/a
NLACRC	n/a	n/a	n/a
RCEB	n/a	n/a	n/a
RCOC	n/a	n/a	n/a
RCRC	n/a	n/a	n/a
SARC	n/a	n/a	n/a
SCLARC	n/a	n/a	n/a
SDRC	n/a	n/a	n/a
SGPRC	n/a	n/a	n/a
TCRC	n/a	n/a	n/a
VMRC	n/a	n/a	n/a
WRC	n/a	n/a	n/a
CA Average	72%	28%	50
Weighted NCI-IDD Average	75%	25%	118

Family Satisfaction

Services and supports lead to better lives for people with disabilities and their families.

“You” and **“Respondent”** refers to the person (usually a parent or guardian) filling out the survey.

“Child” refers to the child receiving services whom the respondent is answering questions about in this survey.

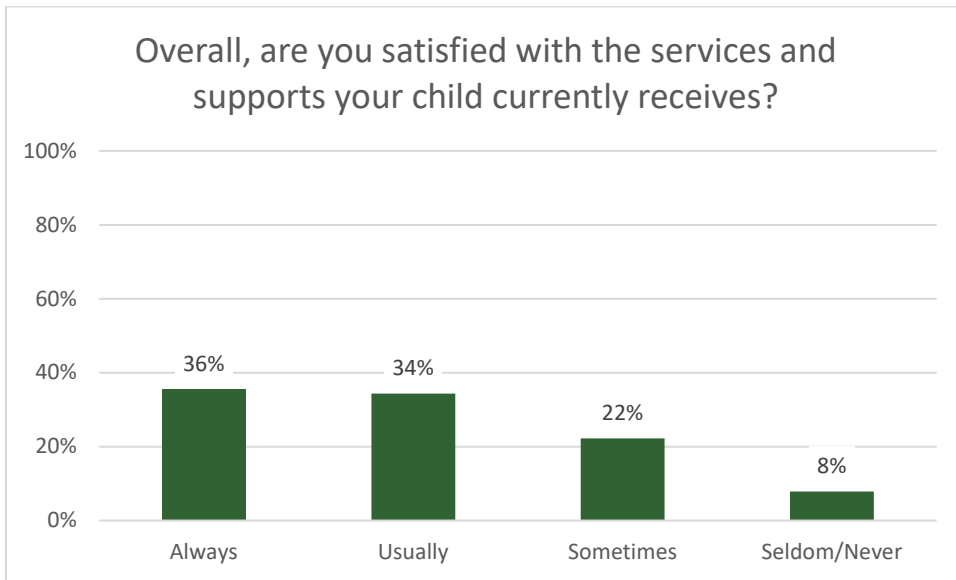


Table 84. Overall, are you satisfied with the services and supports your child currently receives?

Regional Center	Always	Usually	Sometimes	Seldom/Never	N
ACRC	34%	42%	16%	8%	209
CVRC	47%	29%	18%	6%	301
ELARC	41%	31%	22%	6%	289
FDLRC	36%	32%	23%	9%	247
FNRC	30%	37%	18%	14%	190
GGRC	25%	40%	29%	7%	245
HRC	40%	34%	20%	6%	220
IRC	39%	36%	20%	5%	209
KRC	34%	29%	22%	14%	209
NBRC	28%	38%	26%	8%	276
NLACRC	42%	31%	19%	9%	240
RCEB	30%	31%	28%	11%	255
RCOC	34%	42%	18%	6%	358
RCRC	40%	30%	21%	10%	111
SARC	31%	34%	28%	7%	348
SCLARC	36%	22%	30%	11%	253
SDRC	37%	41%	17%	4%	269
SGPRC	35%	37%	21%	8%	252
TCRC	39%	35%	20%	6%	264
VMRC	41%	32%	20%	8%	198
WRC	30%	35%	26%	8%	224
CA Average	36%	34%	22%	8%	5,170
Weighted NCI-IDD Average	36%	36%	21%	7%	7,373

Do you feel that services and supports have made a positive difference in the life of your family?

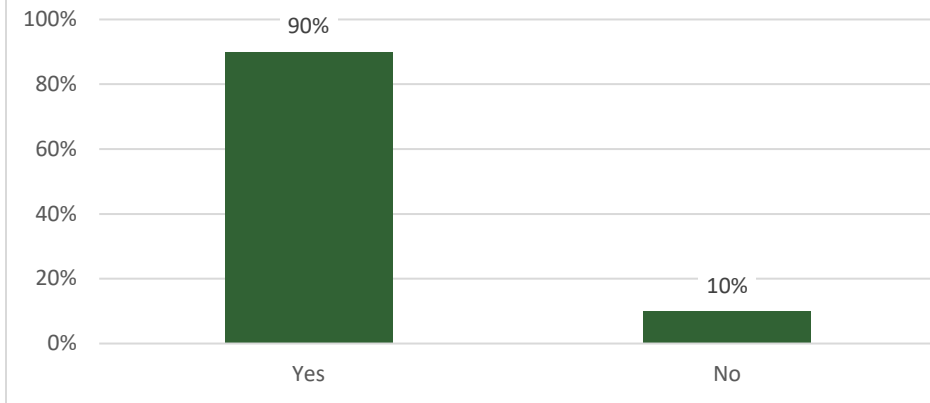


Table 85. Do you feel that services and supports have made a positive difference in the life of your family?

Regional Center	Yes	No	N
ACRC	93%	7%	192
CVRC	90%	10%	272
ELARC	92%	8%	268
FDLRC	91%	9%	229
FNRC	84%	16%	171
GGRC	93%	7%	221
HRC	89%	11%	205
IRC	94%	7%	200
KRC	81%	19%	195
NBRC	91%	9%	251
NLACRC	91%	9%	224
RCEB	82%	18%	225
RCOC	94%	6%	331
RCRC	91%	9%	106
SARC	88%	12%	304
SCLARC	85%	15%	228
SDRC	94%	6%	245
SGPRC	91%	9%	223
TCRC	94%	6%	250
VMRC	90%	10%	185
WRC	89%	11%	206
CA Average	90%	10%	4,734
Weighted NCI-IDD Average	91%	9%	6,807

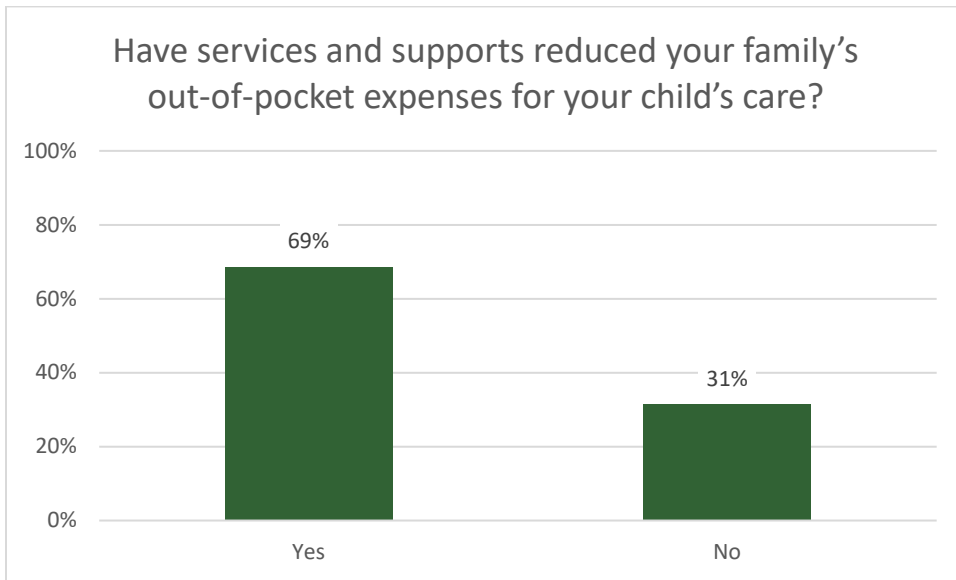


Table 86. Have services and supports reduced your family's out-of-pocket expenses for your child's care?

Regional Center	Yes	No	N
ACRC	67%	33%	184
CVRC	67%	33%	250
ELARC	67%	33%	252
FDLRC	67%	33%	224
FNRC	69%	31%	168
GGRC	79%	21%	217
HRC	66%	34%	189
IRC	77%	23%	177
KRC	60%	40%	192
NBRC	68%	32%	240
NLACRC	65%	35%	212
RCEB	67%	33%	224
RCOC	75%	25%	332
RCRC	77%	23%	102
SARC	71%	29%	304
SCLARC	53%	47%	207
SDRC	73%	27%	244
SGPRC	70%	30%	217
TCRC	76%	24%	223
VMRC	61%	39%	167
WRC	65%	35%	194
CA Average	69%	31%	4,521
Weighted NCI-IDD Average	71%	29%	6,564

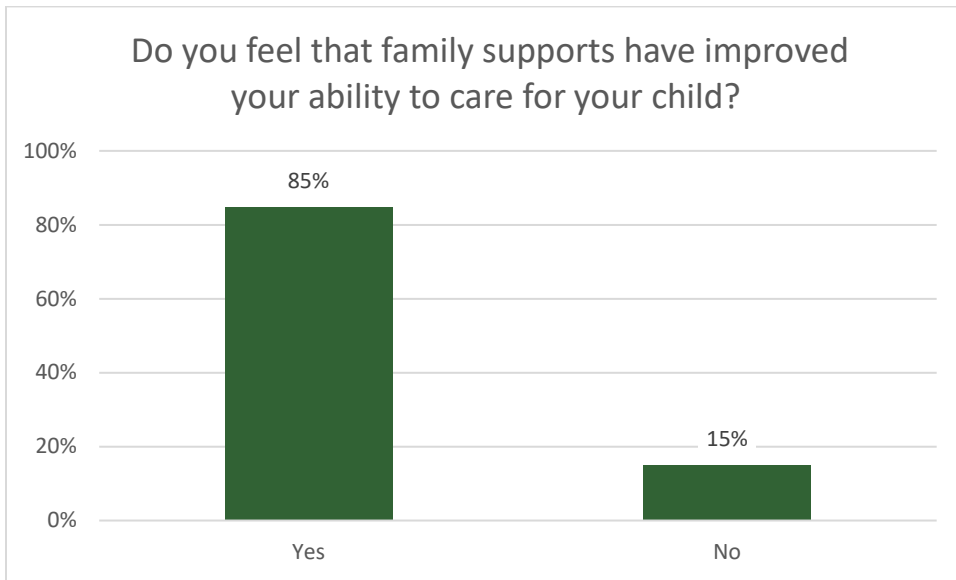


Table 87. Do you feel that family supports have improved your ability to care for your child?

Regional Center	Yes	No	N
ACRC	87%	13%	187
CVRC	87%	13%	244
ELARC	89%	11%	260
FDLRC	87%	13%	214
FNRC	76%	24%	164
GGRC	89%	11%	213
HRC	81%	19%	188
IRC	88%	12%	174
KRC	75%	25%	189
NBRC	85%	15%	223
NLACRC	85%	15%	211
RCEB	80%	20%	215
RCOC	90%	10%	314
RCRC	86%	14%	100
SARC	85%	15%	300
SCLARC	79%	21%	201
SDRC	87%	13%	241
SGPRC	84%	16%	216
TCRC	90%	10%	223
VMRC	82%	18%	170
WRC	83%	17%	193
CA Average	85%	15%	4,443
Weighted NCI-IDD Average	86%	14%	6,463

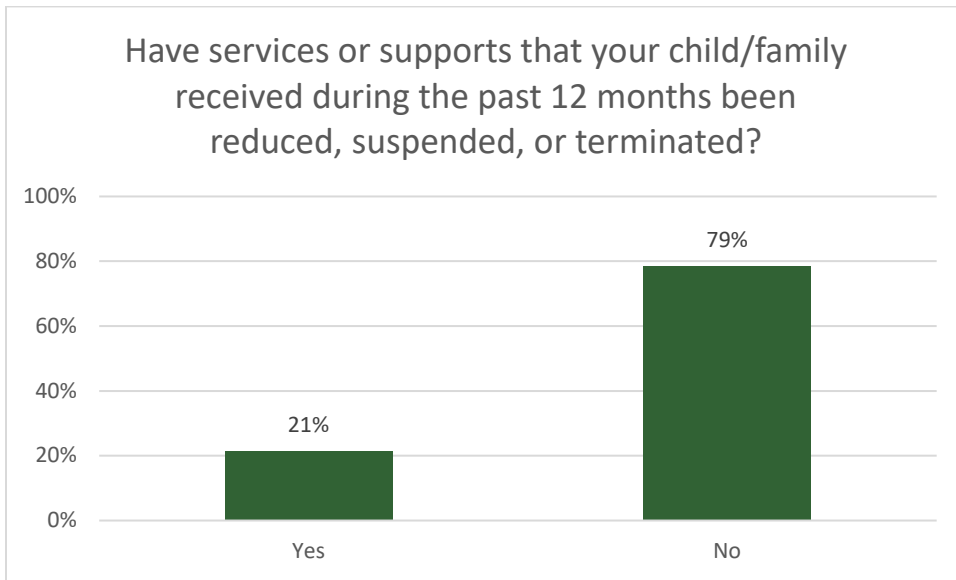


Table 88. Have services or supports that your child/family received during the past 12 months been reduced, suspended, or terminated?

Regional Center	Yes	No	N
ACRC	21%	79%	193
CVRC	20%	80%	248
ELARC	32%	68%	256
FDLRC	26%	74%	211
FNRC	17%	83%	163
GGRC	16%	84%	213
HRC	18%	82%	184
IRC	18%	82%	184
KRC	21%	79%	178
NBRC	18%	82%	224
NLACRC	23%	77%	212
RCEB	23%	77%	221
RCOC	21%	79%	315
RCRC	23%	77%	97
SARC	23%	77%	311
SCLARC	24%	76%	214
SDRC	18%	82%	250
SGPRC	24%	76%	213
TCRC	22%	78%	221
VMRC	18%	82%	168
WRC	22%	78%	195
CA Average	21%	79%	4,474
Weighted NCI-IDD Average	21%	79%	6,553

If services or supports received by the family were reduced, suspended or terminated during the past year, did the change in services affect child negatively?

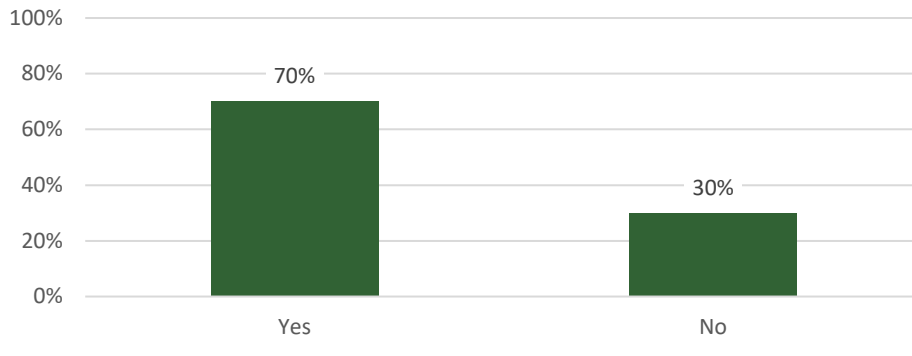


Table 89. If services or supports received by the family were reduced, suspended or terminated during the past year, did the change in services affect child negatively?

Regional Center	Yes	No	N
ACRC	74%	26%	31
CVRC	69%	31%	39
ELARC	63%	37%	63
FDLRC	72%	28%	50
FNRC	82%	18%	22
GGRC	77%	23%	30
HRC	65%	35%	23
IRC	61%	39%	23
KRC	81%	19%	31
NBRC	61%	39%	31
NLACRC	70%	30%	37
RCEB	61%	39%	41
RCOC	71%	29%	58
RCRC	68%	32%	19
SARC	71%	29%	62
SCLARC	69%	31%	42
SDRC	76%	24%	41
SGPRC	71%	29%	41
TCRC	65%	35%	37
VMRC	73%	27%	22
WRC	78%	22%	32
CA Average	70%	30%	775
Weighted NCI-IDD Average	71%	29%	1,136

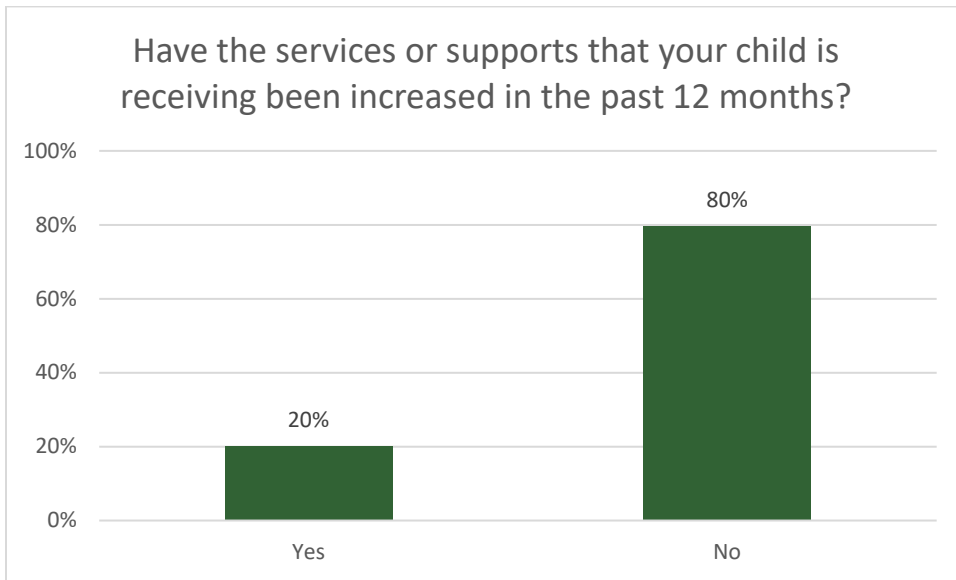


Table 90. Have the services or supports that your child is receiving been increased in the past 12 months?

Regional Center	Yes	No	N
ACRC	17%	83%	189
CVRC	19%	81%	236
ELARC	15%	85%	257
FDLRC	23%	77%	228
FNRC	20%	80%	159
GGRC	36%	64%	204
HRC	20%	80%	192
IRC	27%	73%	175
KRC	19%	81%	190
NBRC	16%	84%	238
NLACRC	15%	85%	220
RCEB	18%	82%	227
RCOC	16%	84%	326
RCRC	20%	80%	90
SARC	20%	80%	299
SCLARC	17%	83%	217
SDRC	24%	76%	248
SGPRC	16%	84%	229
TCRC	24%	76%	215
VMRC	21%	79%	158
WRC	23%	77%	205
CA Average	20%	80%	4,505
Weighted NCI-IDD Average	20%	80%	6,518

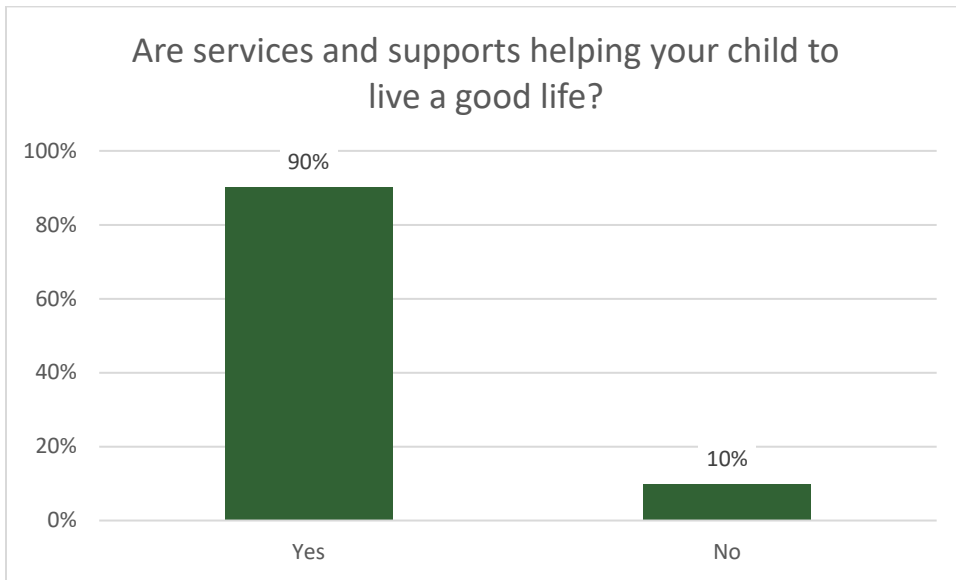


Table 91. Are services and supports helping your child to live a good life?

Regional Center	Yes	No	N
ACRC	91%	9%	179
CVRC	91%	9%	259
ELARC	93%	7%	246
FDLRC	90%	10%	215
FNRC	89%	11%	143
GGRC	89%	11%	208
HRC	91%	9%	182
IRC	92%	8%	184
KRC	82%	18%	181
NBRC	90%	10%	227
NLACRC	92%	8%	206
RCEB	87%	13%	203
RCOC	93%	7%	308
RCRC	87%	13%	98
SARC	90%	10%	289
SCLARC	85%	15%	210
SDRC	93%	7%	242
SGPRC	90%	10%	214
TCRC	93%	7%	226
VMRC	91%	9%	160
WRC	88%	12%	192
CA Average	90%	10%	4,375
Weighted NCI-IDD Average	91%	9%	6,371

COVID-19 Supplement

*The COVID-19 Supplement is intended to support an ongoing understanding of the continuing effects of the pandemic on people’s lives and services. **Note: the COVID-19 Supplement was state optional, one state chose not to administer the Supplement.***

“You” and **“Respondent”** refers to the person (usually a parent or guardian) filling out the survey.

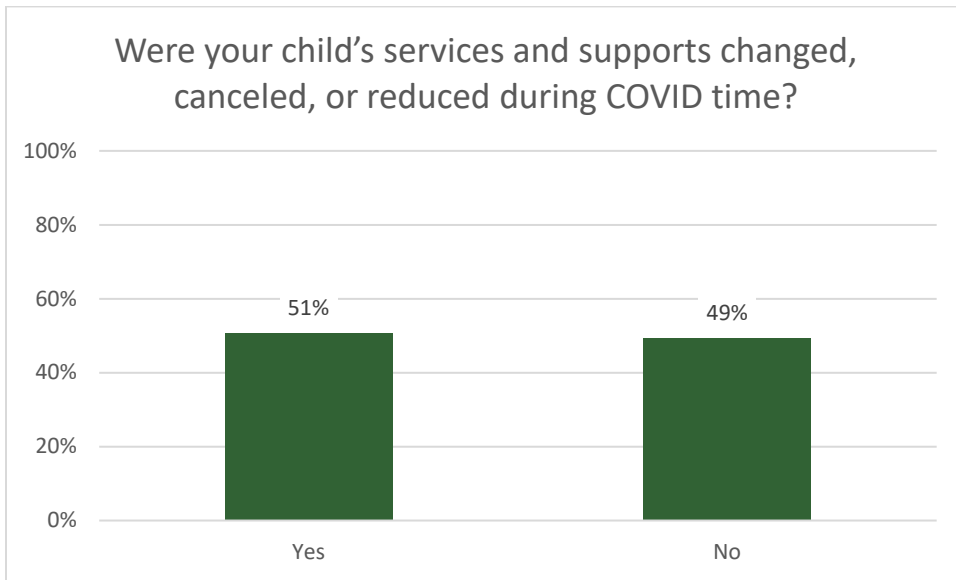


Table 92. Were your child's services and supports changed, canceled, or reduced during COVID time?

Regional Center	Yes	No	N
ACRC	50%	50%	203
CVRC	43%	57%	256
ELARC	50%	50%	262
FDLRC	59%	41%	213
FNRC	58%	42%	163
GGRC	43%	57%	212
HRC	48%	52%	202
IRC	49%	51%	190
KRC	56%	44%	201
NBRC	55%	45%	244
NLACRC	46%	54%	223
RCEB	50%	50%	226
RCOC	54%	46%	329
RCRC	62%	38%	101
SARC	54%	46%	315
SCLARC	42%	58%	221
SDRC	50%	50%	245
SGPRC	57%	43%	224
TCRC	50%	50%	236
VMRC	40%	60%	174
WRC	51%	49%	203
CA Average	51%	49%	4,646
Weighted NCI-IDD Average	54%	46%	5,689

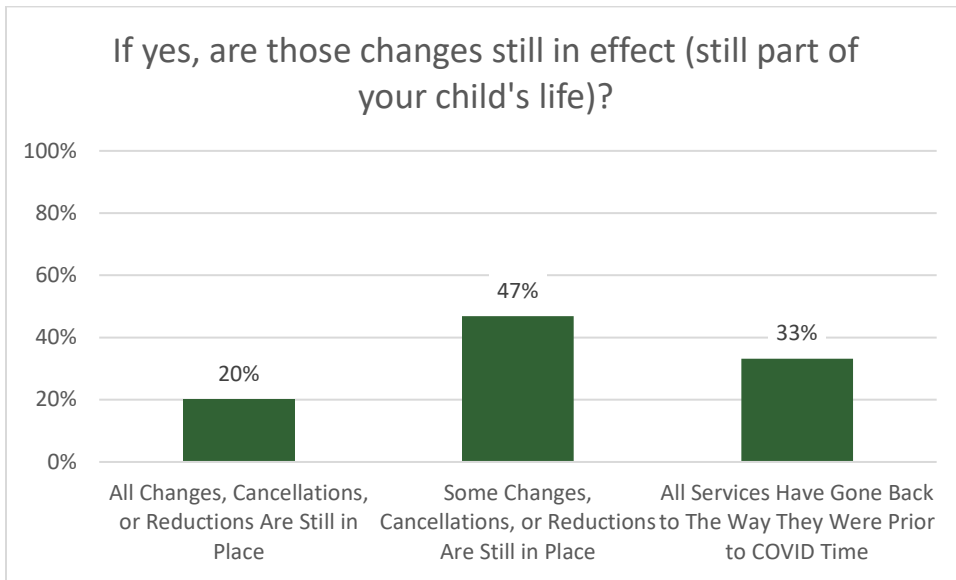


Table 93. If yes, are those changes still in effect (still part of your child's life)?

Regional Center	All Changes, Cancellations, or Reductions Are Still in Place	Some Changes, Cancellations, or Reductions Are Still in Place	All Services Have Gone Back to The Way They Were Prior to COVID Time	N
ACRC	21%	48%	31%	90
CVRC	18%	52%	31%	97
ELARC	29%	48%	23%	112
FDLRC	23%	44%	33%	112
FNRC	14%	49%	37%	84
GGRC	23%	50%	27%	88
HRC	23%	49%	29%	84
IRC	16%	53%	31%	88
KRC	19%	39%	42%	93
NBRC	8%	46%	46%	117
NLACRC	29%	43%	28%	89
RCEB	25%	42%	32%	102
RCOC	14%	52%	34%	163
RCRC	17%	62%	22%	60
SARC	23%	48%	30%	151
SCLARC	25%	47%	29%	77
SDRC	17%	44%	39%	112
SGPRC	23%	47%	30%	117
TCRC	18%	45%	37%	107
VMRC	18%	32%	50%	56
WRC	21%	43%	36%	90
CA Average	20%	47%	33%	2,089
Weighted NCI-IDD Average	18%	47%	36%	2,755

If some or all of your child's services have reopened or restarted: Did your family get enough information about the services reopening/restarting?

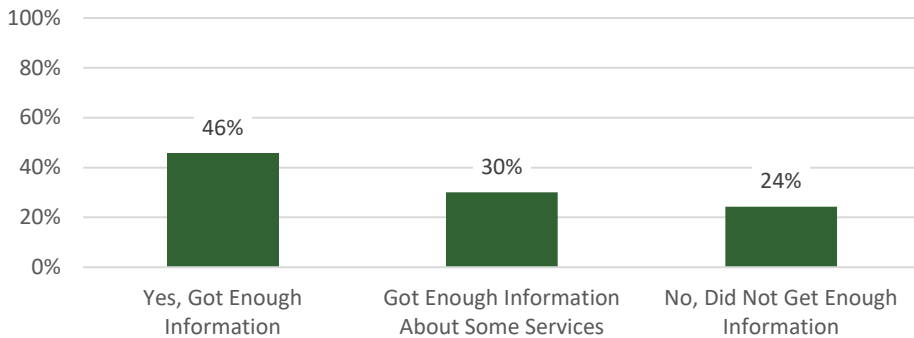


Table 94. If some or all of your child's services have reopened or restarted: Did your family get enough information about the services reopening/restarting?

Regional Center	Yes, Got Enough Information	Got Enough Information About Some Services	No, Did Not Get Enough Information	N
ACRC	48%	36%	16%	67
CVRC	43%	26%	30%	69
ELARC	43%	31%	26%	74
FDLRC	48%	25%	27%	81
FNRC	54%	26%	20%	65
GGRC	42%	30%	28%	60
HRC	45%	41%	14%	56
IRC	37%	34%	29%	62
KRC	37%	37%	25%	67
NBRC	48%	24%	28%	93
NLACRC	43%	30%	27%	60
RCEB	49%	25%	25%	71
RCOC	50%	26%	24%	125
RCRC	57%	35%	9%	46
SARC	31%	34%	34%	108
SCLARC	42%	27%	31%	48
SDRC	58%	30%	12%	90
SGPRC	43%	38%	19%	81
TCRC	47%	33%	20%	79
VMRC	44%	30%	26%	43
WRC	48%	17%	35%	63
CA Average	46%	30%	24%	1,508
Weighted NCI-IDD Average	54%	27%	19%	2,066

If some or all of your child's services have reopened or restarted: Do you feel that service providers are following COVID-19 safety precautions?

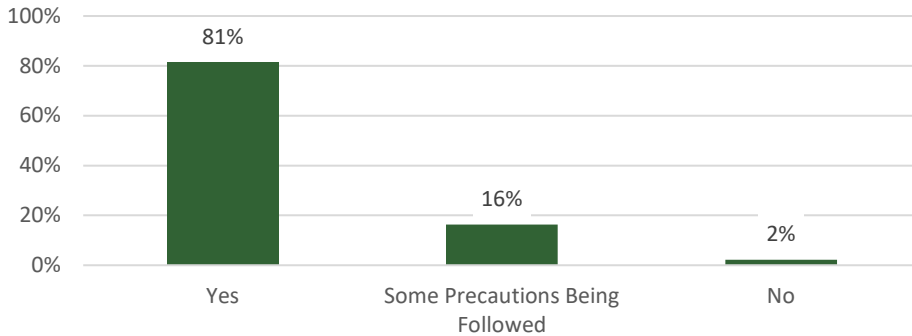


Table 95. If some or all of your child's services have reopened or restarted: Do you feel that service providers are following COVID-19 safety precautions?

Regional Center	Yes	Some Precautions Being Followed	No	N
ACRC	77%	23%	0%	65
CVRC	80%	17%	3%	64
ELARC	81%	15%	4%	67
FDLRC	84%	13%	3%	77
FNRC	85%	10%	4%	67
GGRC	77%	22%	2%	60
HRC	81%	17%	2%	54
IRC	92%	8%	0%	60
KRC	77%	18%	5%	62
NBRC	82%	15%	3%	95
NLACRC	75%	22%	3%	59
RCEB	88%	10%	1%	69
RCOC	81%	16%	3%	120
RCRC	89%	11%	0%	46
SARC	74%	22%	3%	98
SCLARC	81%	19%	0%	47
SDRC	83%	16%	1%	86
SGPRC	83%	16%	1%	77
TCRC	79%	21%	0%	75
VMRC	87%	13%	0%	38
WRC	82%	15%	3%	60
CA Average	81%	16%	2%	1,446
Weighted NCI-IDD Average	83%	15%	2%	2,009

If staff come into your home to support your child: Do you feel that the staff follow recommendations to keep the household safe and healthy?

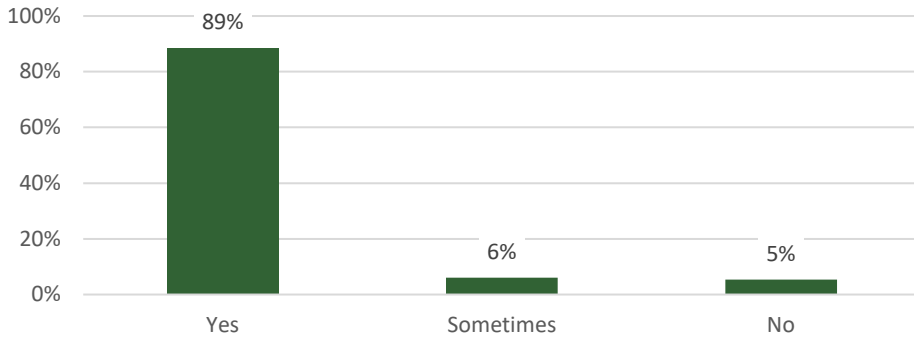


Table 96. If staff come into your home to support your child: Do you feel that the staff follow recommendations to keep the household safe and healthy?

Regional Center	Yes	Sometimes	No	N
ACRC	87%	8%	4%	157
CVRC	87%	5%	8%	228
ELARC	90%	4%	5%	208
FDLRC	82%	10%	9%	188
FNRC	92%	3%	5%	130
GGRC	88%	7%	5%	174
HRC	86%	11%	3%	154
IRC	91%	6%	2%	162
KRC	87%	8%	6%	145
NBRC	92%	2%	5%	186
NLACRC	89%	5%	6%	187
RCEB	85%	8%	7%	171
RCOC	92%	5%	2%	266
RCRC	94%	1%	5%	83
SARC	87%	5%	8%	248
SCLARC	90%	3%	7%	181
SDRC	91%	7%	2%	210
SGPRC	89%	7%	5%	184
TCRC	89%	8%	3%	198
VMRC	89%	3%	8%	133
WRC	83%	10%	6%	162
CA Average	89%	6%	5%	3,757
Weighted NCI-IDD Average	90%	6%	4%	4,687

Do you feel that the people in your household have the personal protective equipment (PPE) they need to stay healthy and safe when going out in the community?

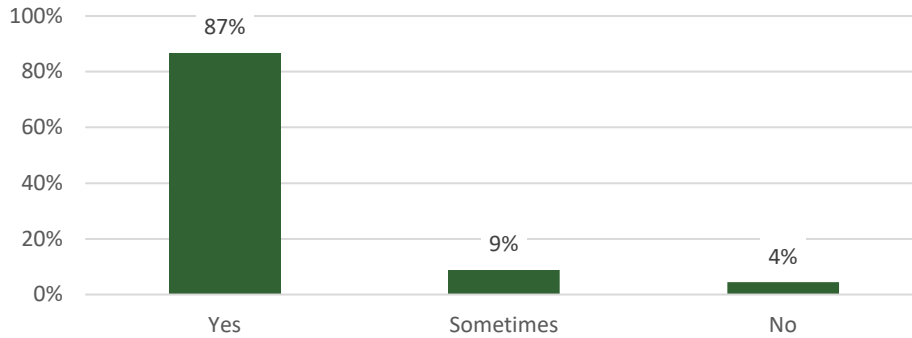


Table 97. Do you feel that the people in your household have the personal protective equipment (PPE) they need to stay healthy and safe when going out in the community?

Regional Center	Yes	Sometimes	No	N
ACRC	86%	8%	6%	199
CVRC	86%	8%	6%	269
ELARC	87%	8%	4%	273
FDLRC	87%	9%	5%	235
FNRC	87%	9%	5%	176
GGRC	88%	9%	3%	221
HRC	87%	9%	4%	203
IRC	89%	9%	3%	192
KRC	83%	8%	10%	200
NBRC	87%	10%	3%	260
NLACRC	89%	7%	4%	209
RCEB	88%	9%	3%	230
RCOC	88%	9%	3%	315
RCRC	90%	9%	2%	105
SARC	85%	8%	7%	318
SCLARC	83%	11%	7%	226
SDRC	88%	9%	3%	245
SGPRC	85%	9%	6%	236
TCRC	89%	8%	3%	236
VMRC	87%	8%	5%	189
WRC	85%	12%	3%	204
CA Average	87%	9%	4%	4,744
Weighted NCI-IDD Average	88%	8%	4%	5,785

In preparation for the future, have you made or updated an emergency plan with your child's case manager or with other staff?

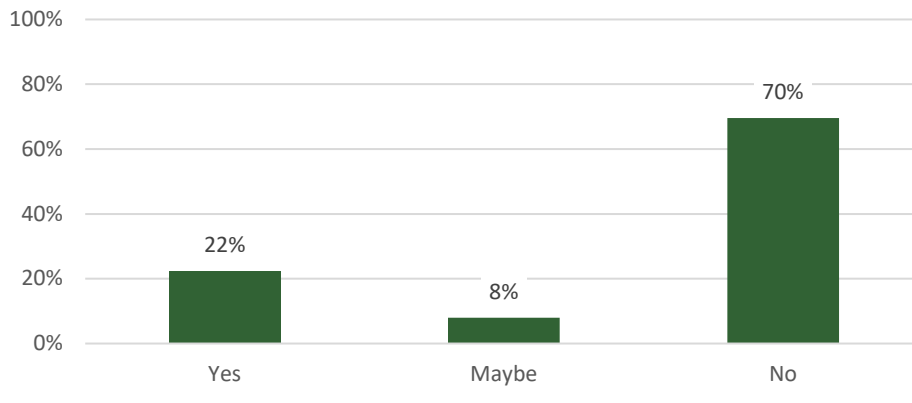


Table 98. In preparation for the future, have you made or updated an emergency plan with your child's case manager or with other staff?

Regional Center	Yes	Maybe	No	N
ACRC	30%	7%	62%	181
CVRC	25%	7%	68%	244
ELARC	24%	10%	66%	246
FDLRC	16%	8%	76%	204
FNRC	29%	11%	60%	146
GGRC	15%	8%	77%	204
HRC	26%	4%	70%	187
IRC	34%	6%	60%	179
KRC	21%	7%	72%	180
NBRC	26%	10%	64%	236
NLACRC	21%	8%	71%	203
RCEB	13%	8%	79%	224
RCOC	32%	11%	58%	294
RCRC	33%	5%	63%	88
SARC	15%	9%	76%	297
SCLARC	22%	7%	71%	221
SDRC	24%	7%	69%	229
SGPRC	18%	10%	72%	209
TCRC	19%	6%	75%	208
VMRC	17%	11%	72%	169
WRC	19%	5%	76%	186
CA Average	22%	8%	70%	4,338
Weighted NCI-IDD Average	24%	8%	68%	5,302

California Specific Questions

“You” and **“Respondent”** refers to the person (usually a parent or guardian) filling out the survey.

“Child” refers to the child receiving services whom the respondent is answering questions about in this survey.

Total Out-of-Pocket Expenses Related to Family Member's Care in the Past Year

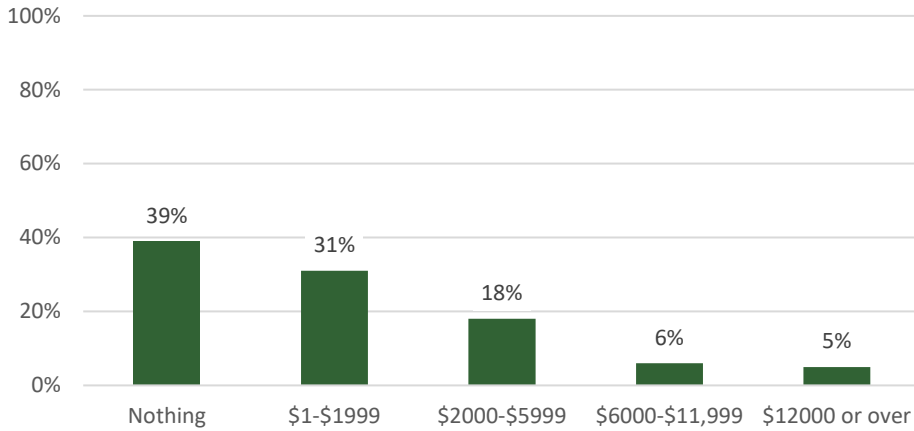


Table 99. Total Out-of-Pocket Expenses Related to Family Member's Care in the Past Year

Regional Center	Nothing	\$1-\$1999	\$2000-\$5999	\$6000-\$11,999	\$12000 or over	N
ACRC	36%	36%	20%	4%	4%	225
CVRC	53%	26%	14%	3%	4%	305
ELARC	45%	29%	19%	4%	3%	299
FDLRC	43%	28%	19%	5%	5%	261
FNRC	32%	36%	22%	8%	2%	193
GGRC	29%	32%	18%	9%	13%	256
HRC	42%	29%	18%	4%	6%	233
IRC	42%	37%	17%	2%	2%	215
KRC	48%	33%	11%	7%	1%	221
NBRC	40%	34%	17%	4%	5%	273
NLACRC	43%	26%	21%	3%	6%	248
RCEB	31%	31%	23%	7%	8%	261
RCOC	27%	36%	23%	8%	6%	355
RCRC	44%	34%	16%	4%	2%	108
SARC	34%	26%	19%	11%	10%	358
SCLARC	56%	29%	10%	3%	2%	258
SDRC	31%	36%	20%	8%	5%	272
SGPRC	36%	35%	20%	6%	3%	249
TCRC	39%	33%	19%	5%	4%	270
VMRC	46%	32%	15%	6%	2%	196
WRC	32%	27%	23%	10%	9%	236
CA Average	39%	31%	18%	6%	5%	5,295

Services Paid for Out-of-Pocket in the Past Year

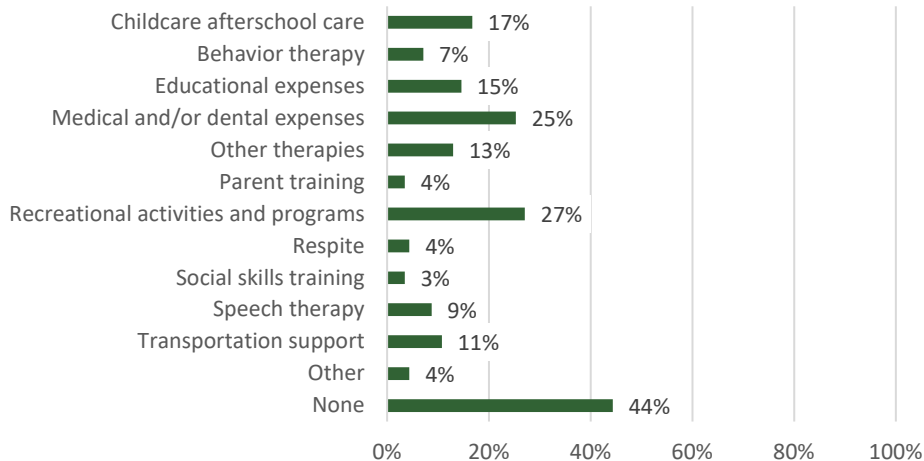


Table 100a. Services Paid for Out-Of-Pocket in The Past Year

Categories are not mutually exclusive, therefore N is not shown.

Regional Center	Child or Afterschool Care	Behavioral Therapy	Educational Expenses	Medical And or Dental	Other Therapies	Parent Training
ACRC	17%	7%	18%	27%	11%	3%
CVRC	9%	3%	8%	13%	7%	2%
ELARC	15%	6%	14%	22%	8%	3%
FDLRC	14%	7%	18%	19%	13%	4%
FNRC	19%	3%	19%	33%	11%	6%
GGRC	27%	10%	21%	33%	23%	5%
HRC	17%	11%	10%	26%	12%	3%
IRC	12%	6%	8%	18%	9%	5%
KRC	15%	7%	12%	20%	8%	2%
NBRC	15%	4%	10%	23%	15%	1%
NLACRC	18%	8%	13%	22%	16%	2%
RCEB	16%	13%	17%	30%	17%	6%
RCOC	14%	8%	16%	32%	18%	2%
RCRC	21%	4%	13%	23%	7%	2%
SARC	24%	13%	18%	31%	20%	10%
SCLARC	10%	2%	7%	14%	3%	1%
SDRC	20%	10%	14%	27%	15%	2%
SGPRC	15%	5%	16%	26%	11%	3%
TCRC	23%	5%	17%	29%	14%	2%
VMRC	9%	6%	8%	26%	5%	2%
WRC	21%	8%	27%	36%	19%	5%
CA Average	17%	7%	15%	25%	13%	4%

Table 100b. Services Paid for Out-of-Pocket in the Past Year (continued)

Categories are not mutually exclusive, therefore N is not shown.

Regional Center	Recreational Activities and Programs	Respite	Social Skills Training	Speech Therapy	Transportation Support	Other	None
ACRC	31%	6%	3%	5%	12%	5%	43%
CVRC	14%	2%	0%	8%	9%	4%	59%
ELARC	25%	3%	2%	7%	10%	2%	55%
FDLRC	29%	3%	5%	7%	10%	4%	49%
FNRC	38%	6%	4%	5%	15%	9%	39%
GGRC	37%	10%	5%	14%	15%	6%	34%
HRC	26%	3%	5%	9%	9%	3%	46%
IRC	20%	2%	1%	6%	6%	1%	53%
KRC	20%	3%	1%	6%	11%	1%	54%
NBRC	28%	5%	3%	5%	11%	5%	43%
NLACRC	29%	3%	4%	11%	8%	5%	44%
RCEB	30%	6%	5%	15%	11%	5%	38%
RCOC	35%	5%	4%	12%	12%	5%	32%
RCRC	27%	5%	1%	3%	11%	5%	44%
SARC	26%	5%	8%	15%	12%	4%	39%
SCLARC	10%	2%	2%	3%	7%	3%	62%
SDRC	31%	5%	4%	11%	11%	6%	34%
SGPRC	24%	6%	4%	10%	10%	5%	44%
TCRC	33%	5%	3%	5%	9%	5%	38%
VMRC	19%	5%	2%	6%	11%	4%	49%
WRC	36%	3%	3%	14%	18%	5%	36%
CA Average	27%	4%	3%	9%	11%	4%	44%

Does your regional center keep you informed, in your preferred language, about programs or services it offers?

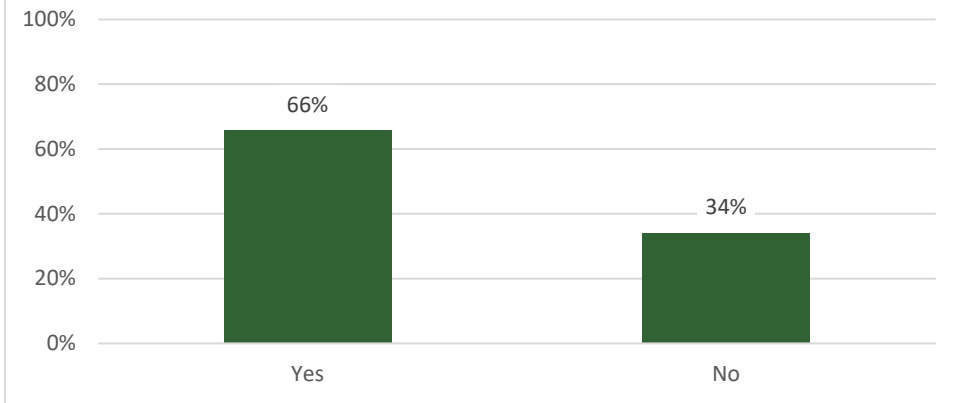


Table 101. Does your regional center keep you informed, in your preferred language, about programs or services it offers? (For example, updates about new programs or services they offer)

Regional Center	Yes	No	N
ACRC	75%	25%	212
CVRC	66%	34%	279
ELARC	65%	35%	289
FDLRC	66%	34%	250
FNRC	60%	40%	178
GGRC	55%	45%	231
HRC	79%	21%	217
IRC	69%	31%	209
KRC	55%	45%	220
NBRC	53%	47%	258
NLACRC	74%	26%	231
RCEB	50%	50%	244
RCOC	79%	21%	334
RCRC	68%	32%	103
SARC	59%	41%	314
SCLARC	62%	38%	260
SDRC	68%	32%	239
SGPRC	76%	24%	245
TCRC	69%	31%	247
VMRC	71%	29%	197
WRC	62%	38%	224
CA Average	66%	34%	4,983

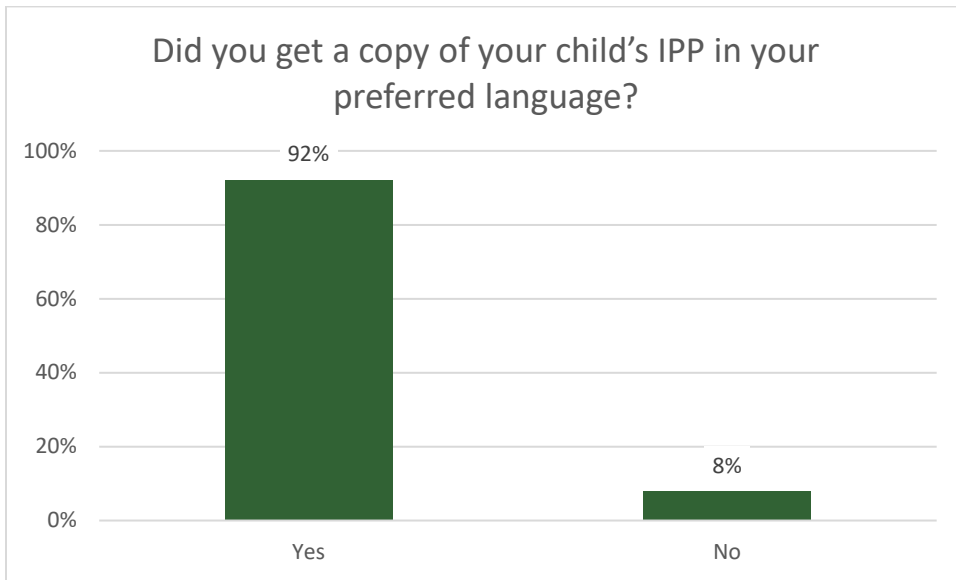


Table 102. Did you get a copy of your child's IPP in your preferred language?

Regional Center	Yes	No	N
ACRC	98%	2%	144
CVRC	97%	3%	144
ELARC	91%	9%	178
FDLRC	91%	9%	128
FNRC	97%	3%	124
GGRC	91%	9%	112
HRC	94%	6%	110
IRC	92%	8%	100
KRC	89%	11%	116
NBRC	95%	5%	160
NLACRC	89%	11%	144
RCEB	86%	14%	121
RCOC	92%	8%	215
RCRC	93%	7%	61
SARC	90%	10%	206
SCLARC	87%	13%	134
SDRC	96%	4%	179
SGPRC	92%	8%	146
TCRC	94%	6%	136
VMRC	94%	6%	125
WRC	87%	13%	110
CA Average	92%	8%	2,894

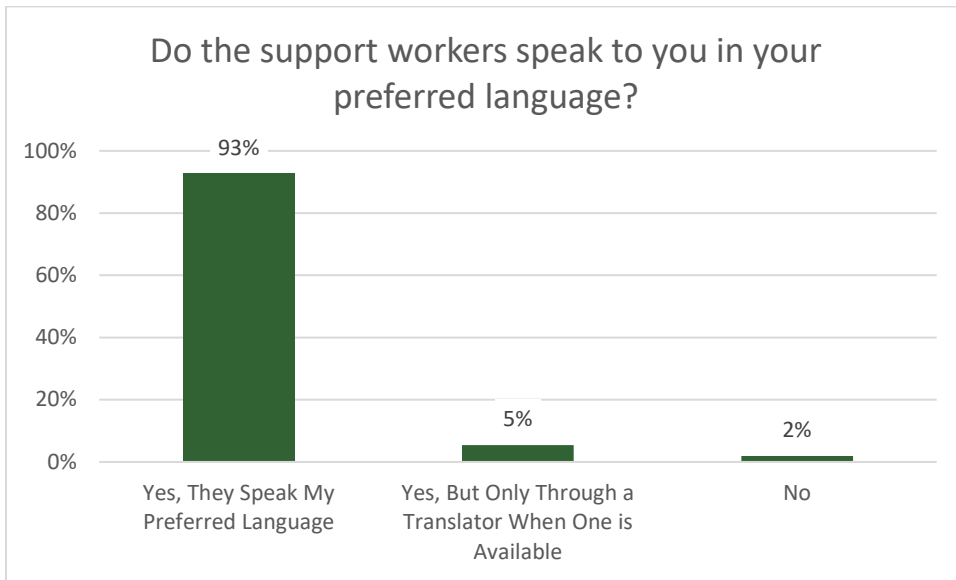


Table 103. Do the support workers speak to you in your preferred language?

Regional Center	Yes, They Speak My Preferred Language	Yes, But Only Through a Translator When One is Available	No	N
ACRC	94%	6%	0%	180
CVRC	93%	6%	0%	271
ELARC	93%	4%	2%	251
FDLRC	92%	5%	4%	220
FNRC	96%	3%	1%	148
GGRC	93%	3%	3%	208
HRC	96%	4%	0%	175
IRC	95%	3%	2%	184
KRC	97%	2%	1%	183
NBRC	94%	6%	0%	227
NLACRC	93%	6%	1%	204
RCEB	88%	7%	5%	196
RCOC	93%	5%	2%	305
RCRC	91%	9%	0%	86
SARC	88%	6%	6%	284
SCLARC	91%	8%	1%	232
SDRC	95%	4%	0%	228
SGPRC	90%	6%	4%	216
TCRC	96%	4%	0%	219
VMRC	83%	15%	2%	166
WRC	94%	4%	3%	189
CA Average	93%	5%	2%	4,375

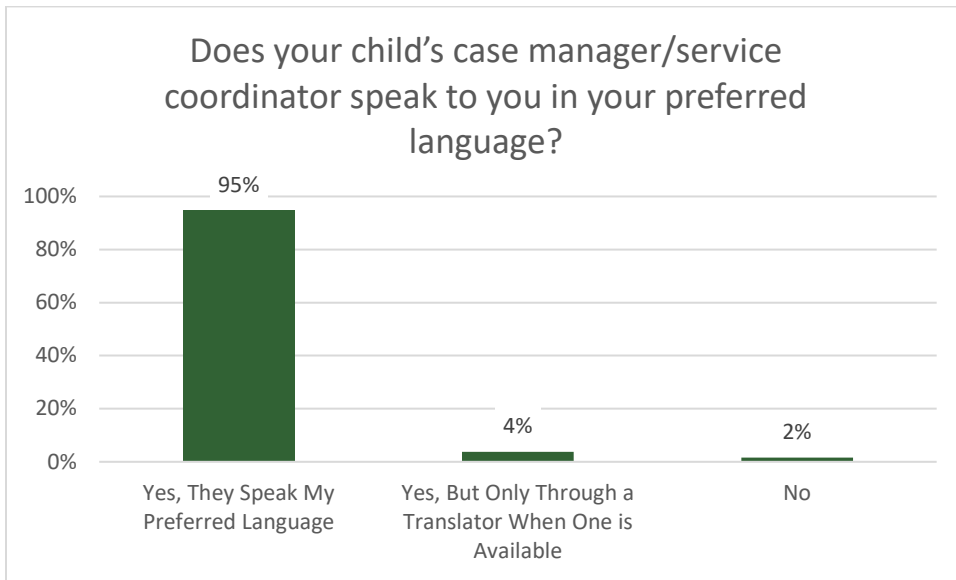


Table 104. Does your child’s case manager/service coordinator speak to you in your preferred language?

Regional Center	Yes, They Speak My Preferred Language	Yes, But Only Through a Translator When One is Available	No	N
ACRC	94%	5%	0%	211
CVRC	94%	5%	1%	296
ELARC	95%	3%	2%	291
FDLRC	96%	1%	2%	247
FNRC	98%	1%	1%	183
GGRC	94%	3%	3%	237
HRC	97%	3%	0%	214
IRC	97%	1%	1%	208
KRC	96%	2%	1%	206
NBRC	96%	3%	0%	268
NLACRC	97%	2%	1%	229
RCEB	94%	5%	2%	253
RCOC	95%	4%	1%	360
RCRC	91%	8%	1%	105
SARC	92%	4%	4%	342
SCLARC	96%	4%	0%	256
SDRC	96%	4%	0%	267
SGPRC	94%	4%	2%	248
TCRC	98%	2%	0%	258
VMRC	82%	14%	5%	198
WRC	96%	2%	3%	227
CA Average	95%	4%	2%	5,107

If your support workers and/or case manager/service coordinator do not speak to you in your preferred language is a translator provided when needed?

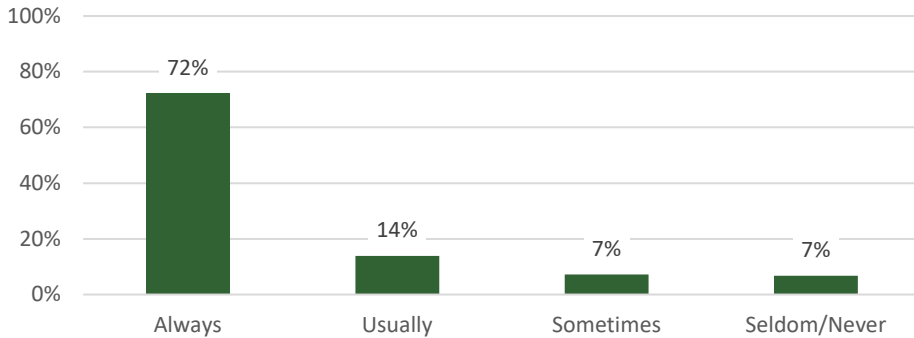


Table 105. If your support workers and/or case manager/service coordinator do not speak to you in your preferred language is a translator provided when needed?

Regional Center	Always	Usually	Sometimes	Seldom/Never	N
ACRC	77%	13%	7%	3%	104
CVRC	76%	15%	5%	4%	187
ELARC	72%	12%	10%	7%	177
FDLRC	63%	15%	12%	10%	147
FNRC	73%	19%	5%	3%	63
GGRC	71%	16%	9%	4%	108
HRC	74%	12%	8%	6%	108
IRC	76%	11%	6%	7%	108
KRC	67%	16%	5%	13%	102
NBRC	74%	10%	7%	8%	143
NLACRC	63%	22%	7%	8%	117
RCEB	76%	12%	5%	7%	129
RCOC	60%	23%	6%	10%	167
RCRC	90%	5%	0%	5%	40
SARC	71%	6%	13%	11%	180
SCLARC	73%	16%	7%	5%	187
SDRC	85%	6%	5%	4%	124
SGPRC	72%	19%	6%	4%	142
TCRC	77%	13%	4%	6%	139
VMRC	71%	14%	9%	6%	111
WRC	74%	11%	10%	5%	91
CA Average	72%	14%	7%	7%	2,677



Table 106. Does your child’s case manager/service coordinator support you in a way that is respectful to your culture?

Regional Center	Always	Usually	Sometimes	Seldom/Never	N
ACRC	83%	14%	1%	1%	203
CVRC	87%	9%	3%	1%	287
ELARC	81%	17%	2%	0%	278
FDLRC	80%	13%	5%	3%	235
FNRC	85%	14%	1%	0%	170
GGRC	76%	21%	3%	0%	216
HRC	85%	12%	0%	2%	210
IRC	86%	13%	1%	1%	191
KRC	77%	19%	2%	2%	201
NBRC	86%	13%	1%	0%	256
NLACRC	82%	13%	4%	1%	224
RCEB	80%	18%	2%	1%	235
RCOC	84%	14%	1%	1%	348
RCRC	89%	7%	2%	2%	102
SARC	79%	14%	5%	2%	332
SCLARC	82%	12%	4%	1%	251
SDRC	90%	9%	1%	0%	261
SGPRC	79%	18%	1%	3%	234
TCRC	90%	7%	1%	1%	249
VMRC	85%	14%	1%	0%	188
WRC	79%	17%	2%	2%	216
CA Average	83%	14%	2%	1%	4,890

Do support workers for your child provide services in a way that is respectful of your culture?

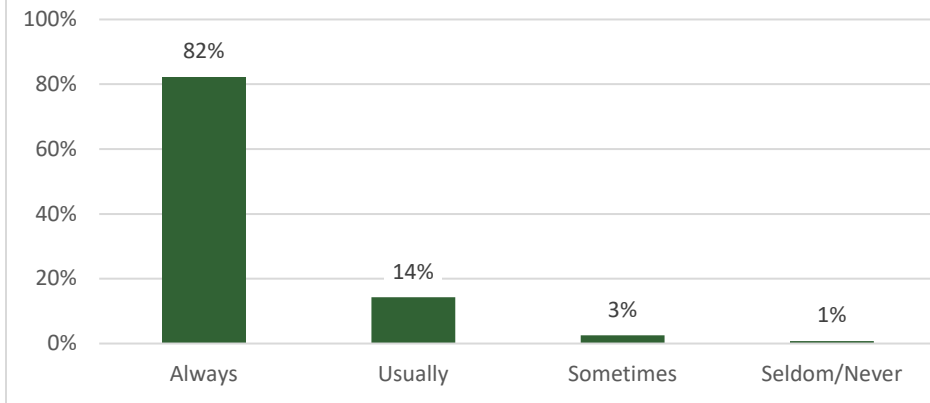


Table 107. Do support workers for your child provide services in a way that is respectful of your culture?

Regional Center	Always	Usually	Sometimes	Seldom/Never	N
ACRC	86%	12%	3%	0%	181
CVRC	89%	9%	2%	1%	270
ELARC	78%	18%	4%	0%	249
FDLRC	81%	13%	4%	2%	214
FNRC	84%	16%	0%	1%	140
GGRC	75%	21%	4%	0%	197
HRC	84%	12%	2%	2%	177
IRC	83%	16%	1%	1%	176
KRC	76%	20%	3%	1%	172
NBRC	85%	13%	1%	0%	223
NLACRC	82%	13%	4%	1%	207
RCEB	78%	16%	5%	1%	190
RCOC	81%	14%	3%	1%	305
RCRC	93%	5%	2%	0%	85
SARC	84%	12%	4%	0%	285
SCLARC	81%	15%	4%	0%	227
SDRC	89%	11%	0%	0%	228
SGPRC	76%	19%	2%	3%	207
TCRC	87%	12%	0%	1%	219
VMRC	85%	14%	1%	0%	164
WRC	78%	17%	3%	2%	190
CA Average	82%	14%	3%	1%	4,309

How often does your child spend time with children who are not siblings and do not have a developmental disability?

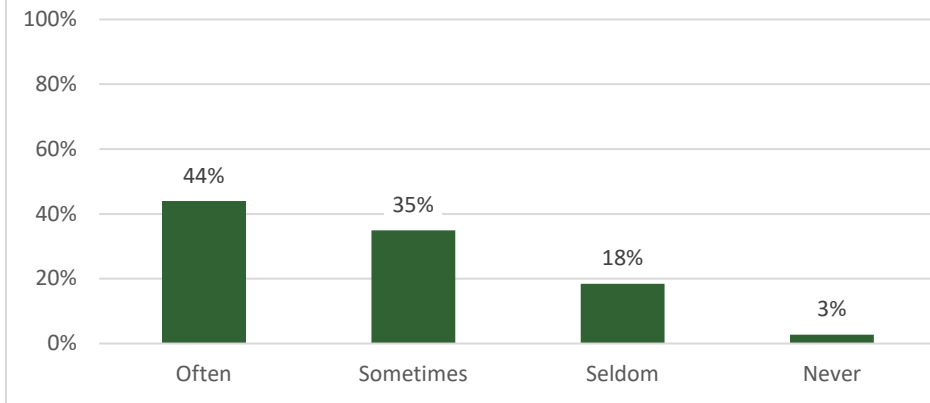


Table 108. How often does your child spend time with children who are not siblings and do not have a developmental disability?

Regional Center	Often	Sometimes	Seldom	Never	N
ACRC	45%	38%	16%	2%	173
CVRC	51%	34%	13%	2%	241
ELARC	47%	31%	18%	3%	226
FDLRC	43%	34%	19%	4%	197
FNRC	47%	30%	22%	1%	176
GGRC	32%	35%	27%	6%	185
HRC	44%	39%	16%	2%	183
IRC	39%	37%	23%	2%	166
KRC	42%	37%	17%	5%	167
NBRC	43%	35%	21%	1%	227
NLACRC	46%	34%	16%	5%	194
RCEB	44%	36%	16%	3%	215
RCOC	34%	37%	24%	5%	260
RCRC	55%	30%	13%	2%	94
SARC	38%	34%	25%	3%	261
SCLARC	47%	39%	12%	2%	198
SDRC	50%	32%	16%	2%	218
SGPRC	43%	35%	19%	3%	181
TCRC	50%	34%	15%	1%	206
VMRC	45%	37%	17%	2%	166
WRC	45%	35%	19%	1%	182
CA Average	44%	35%	18%	3%	4,118

Do you believe your plans for how to handle your child's needs during a natural disaster (such as a wildfire or earthquake) will be effective?

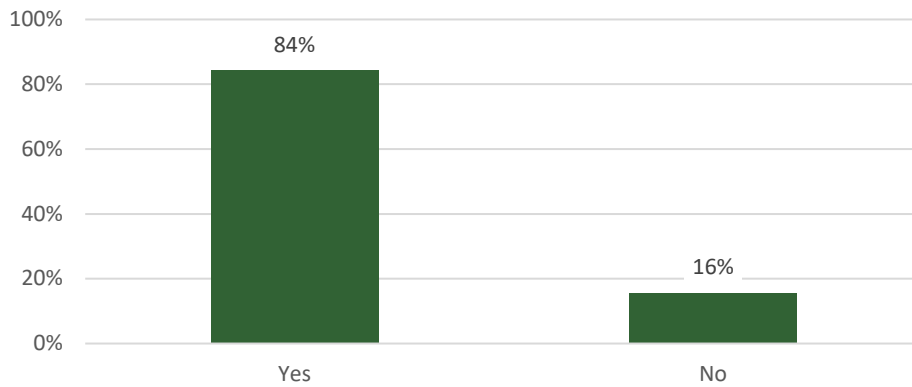


Table 109. Do you believe your plans for how to handle your child's needs during a natural disaster (such as a wildfire or earthquake) will be effective?

Regional Center	Yes	No	N
ACRC	92%	8%	125
CVRC	85%	15%	150
ELARC	90%	10%	165
FDLRC	81%	19%	139
FNRC	93%	7%	123
GGRC	71%	29%	101
HRC	83%	17%	96
IRC	88%	12%	116
KRC	84%	16%	110
NBRC	90%	10%	162
NLACRC	85%	15%	141
RCEB	79%	21%	118
RCOC	89%	11%	208
RCRC	91%	9%	78
SARC	79%	21%	135
SCLARC	81%	19%	128
SDRC	89%	11%	151
SGPRC	77%	23%	130
TCRC	82%	18%	133
VMRC	79%	21%	98
WRC	76%	24%	124
CA Average	84%	16%	2,733

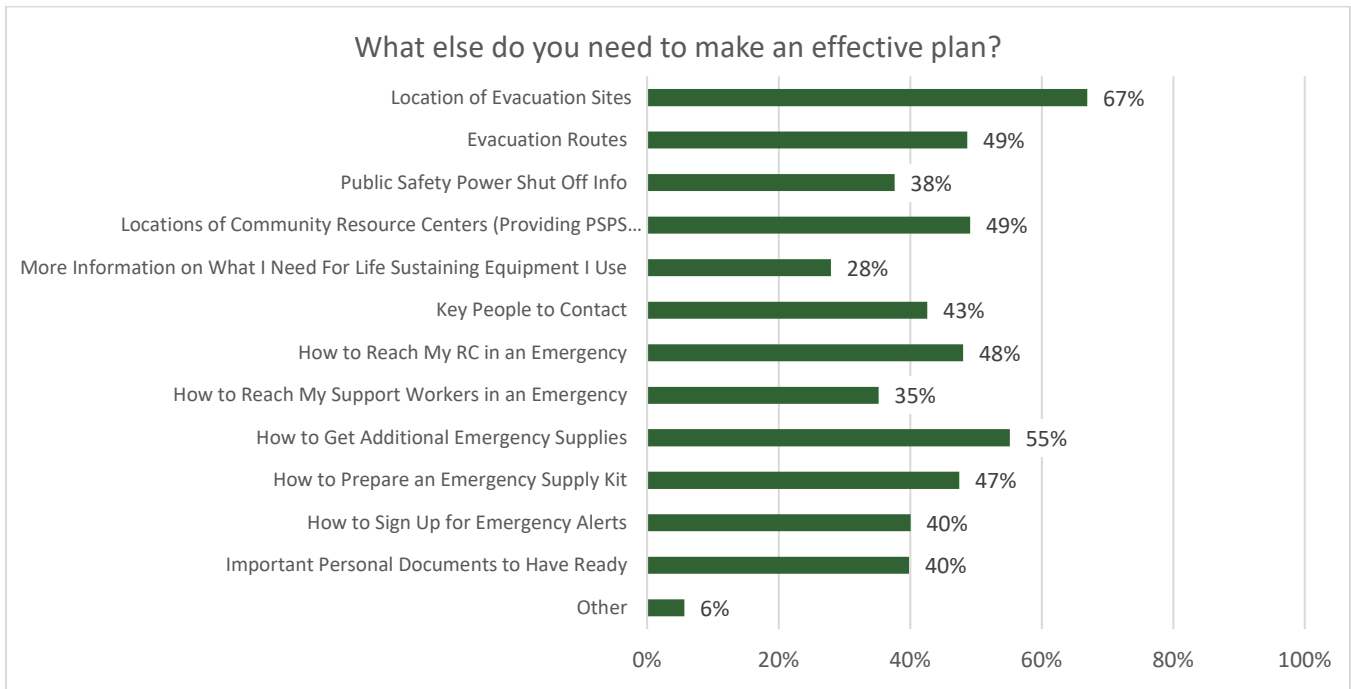


Table 110. What else do you need to make an effective plan?

Regional Center	Location of Evacuation Sites	Evacuation Routes	Public Safety Power Shut Off Info	Locations of Community Resource Centers (Providing PSPS Temporary Resources)	More Information on What I Need For Life Sustaining Equipment I Use	Key People to Contact
ACRC	57%	43%	26%	37%	15%	45%
CVRC	63%	47%	36%	43%	29%	43%
ELARC	65%	50%	43%	55%	32%	41%
FDLRC	70%	56%	40%	51%	26%	48%
FNRC	52%	47%	26%	35%	14%	42%
GGRC	76%	55%	44%	55%	31%	51%
HRC	72%	49%	39%	53%	35%	44%
IRC	69%	42%	37%	52%	27%	42%
KRC	69%	53%	40%	47%	30%	41%
NBRC	61%	49%	29%	46%	21%	37%
NLACRC	69%	43%	41%	50%	25%	41%
RCEB	75%	55%	41%	53%	35%	44%
RCOC	69%	46%	35%	51%	29%	41%
RCRC	55%	42%	26%	38%	13%	33%
SARC	65%	55%	42%	52%	33%	48%
SCLARC	70%	44%	37%	47%	31%	40%
SDRC	62%	42%	37%	50%	28%	39%
SGPRC	66%	42%	39%	51%	33%	45%
TCRC	64%	50%	31%	43%	19%	37%
VMRC	73%	54%	46%	50%	27%	44%
WRC	70%	52%	40%	52%	32%	42%
CA Average	67%	49%	38%	49%	28%	43%

Table 110b. What else do you need to make an effective plan? (continued)

Regional Center	How to Reach My RC in an Emergency	How to Reach My Support Workers in an Emergency	How to Get Additional Emergency Supplies	How to Prepare an Emergency Supply Kit	How to Sign Up for Emergency Alerts	Important Personal Documents to Have Ready	Other
ACRC	35%	24%	49%	40%	27%	30%	8%
CVRC	43%	34%	55%	49%	45%	42%	9%
ELARC	52%	36%	54%	45%	40%	38%	5%
FDLRC	52%	35%	55%	52%	40%	40%	5%
FNRC	48%	25%	48%	33%	36%	35%	10%
GGRC	59%	46%	62%	53%	42%	53%	5%
HRC	49%	43%	56%	52%	39%	40%	4%
IRC	39%	34%	54%	45%	42%	37%	3%
KRC	46%	38%	63%	48%	43%	40%	8%
NBRC	50%	31%	50%	44%	31%	27%	6%
NLACRC	49%	35%	55%	45%	35%	38%	6%
RCEB	55%	38%	54%	53%	43%	41%	2%
RCOC	46%	33%	58%	41%	41%	37%	4%
RCRC	33%	26%	53%	43%	32%	30%	11%
SARC	54%	38%	57%	55%	49%	49%	6%
SCLARC	54%	41%	54%	47%	45%	44%	6%
SDRC	45%	30%	53%	44%	37%	34%	7%
SGPRC	46%	38%	56%	47%	40%	38%	3%
TCRC	46%	32%	55%	50%	38%	43%	4%
VMRC	44%	31%	53%	52%	43%	42%	8%
WRC	46%	35%	56%	47%	37%	44%	5%
CA Average	48%	35%	55%	47%	40%	40%	6%

Do you know what to do if you disagree with your regional center about services and/or eligibility?

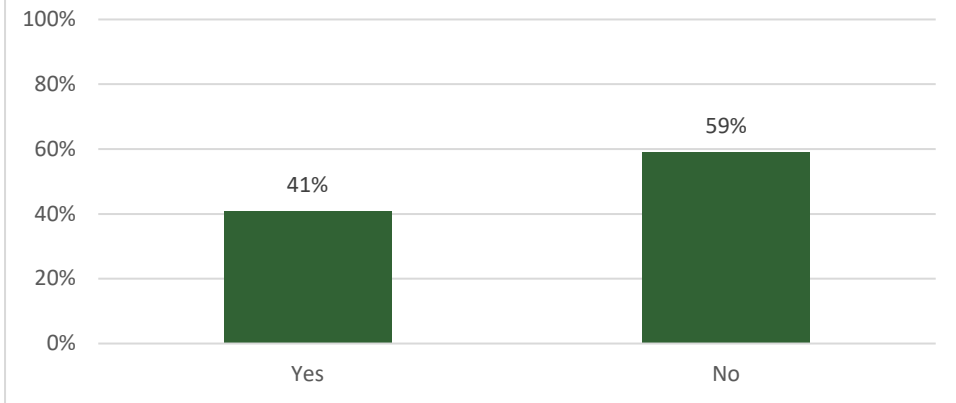


Table 111. Do you know what to do if you disagree with your regional center about services and/or eligibility? (For example, how to request a Fair Hearing)

Regional Center	Yes	No	N
ACRC	50%	50%	157
CVRC	40%	60%	237
ELARC	50%	50%	229
FDLRC	35%	65%	194
FNRC	43%	57%	145
GGRC	31%	69%	169
HRC	45%	55%	165
IRC	41%	59%	168
KRC	37%	63%	165
NBRC	36%	64%	203
NLACRC	40%	60%	190
RCEB	27%	73%	195
RCOC	55%	45%	272
RCRC	60%	40%	90
SARC	29%	71%	255
SCLARC	27%	73%	181
SDRC	42%	58%	200
SGPRC	46%	54%	186
TCRC	43%	57%	192
VMRC	46%	54%	143
WRC	44%	56%	174
CA Average	41%	59%	3,912

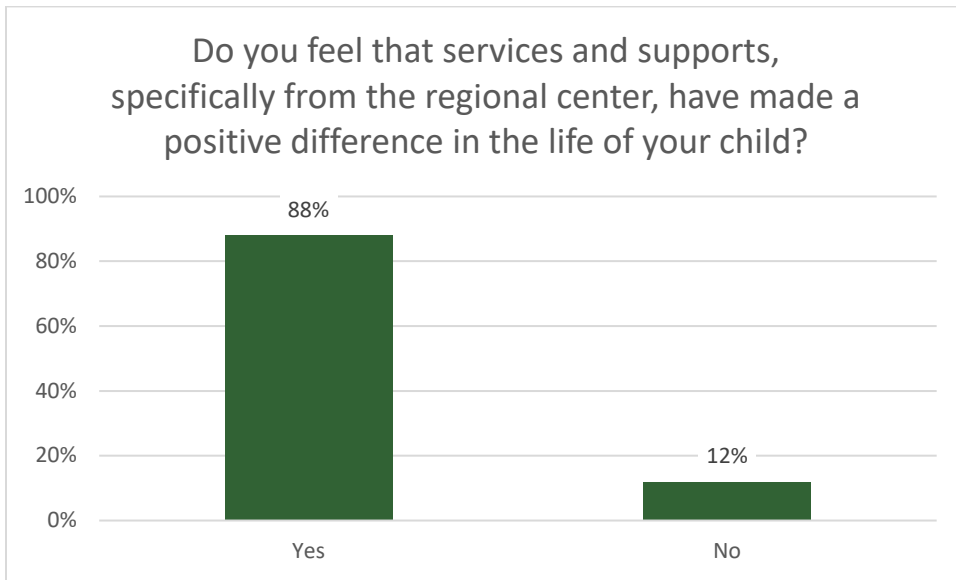


Table 112. Do you feel that services and supports, specifically from the regional center, have made a positive difference in the life of your child?

Regional Center	Yes	No	N
ACRC	92%	8%	193
CVRC	89%	11%	274
ELARC	91%	9%	262
FDLRC	88%	12%	233
FNRC	82%	18%	170
GGRC	90%	10%	221
HRC	89%	11%	201
IRC	91%	9%	200
KRC	81%	19%	193
NBRC	88%	12%	247
NLACRC	89%	11%	224
RCEB	80%	20%	229
RCOC	93%	7%	327
RCRC	88%	12%	107
SARC	85%	15%	312
SCLARC	82%	18%	222
SDRC	90%	10%	250
SGPRC	87%	13%	226
TCRC	93%	7%	245
VMRC	91%	9%	185
WRC	86%	14%	207
CA Average	88%	12%	4,731

II. NCI History and Activities

This section briefly describes the history of the National Core Indicators and NCI surveys.

Overview of National Core Indicators—Intellectual and Developmental Disabilities

In December 1996, the National Association of State Directors of Developmental Disabilities Services (NASDDDS), in collaboration with the Human Services Research Institute (HSRI), launched the Core Indicators Project (CIP). The aim of the project was to support state developmental disabilities authorities in the development and implementation of performance and outcome indicators—and related data collection strategies—so that they could measure service delivery system performance. This effort, now called National Core Indicators-Intellectual and Developmental Disabilities (NCI-IDD), strives to provide states with valid and reliable tools to help improve system performance and better serve people with intellectual and developmental disabilities and their families. Moreover, NASDDDS’ active sponsorship of NCI-IDD facilitates pooled knowledge, expertise, and resources among the states.

In 1997, 15 states convened to discuss the scope and content of a potential performance measurement framework. Directors and staff from these 15 states worked to identify the major domains and sub-domains of performance, indicators, measures, and data sources. The original 61 indicators, developed through a consensus process, were intended to provide a system-level “snapshot” of how well each state was performing. The states were guided by a set of criteria that was designed to select indicators that were:

1. Measurable
2. Related to issues the states had some ability to influence
3. Important to all individuals they served, regardless of level of disability or residential setting

During this initial phase, data collection protocols were developed and field-tested, including a face-to-face Adult In-Person Survey (for individuals age 18 and older who were receiving services) and a mail-out Adult Family Survey (for families who have an adult family member living at home). Seven states volunteered to pilot test the indicators. Eight additional states served on the Steering Committee.

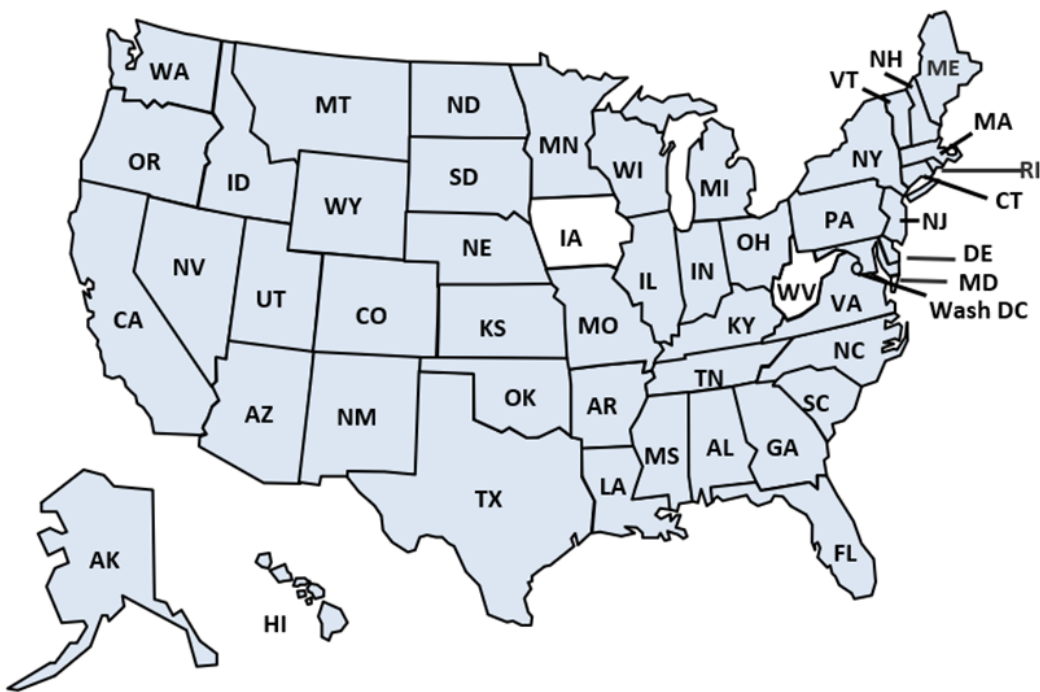
Since the initial field test, NCI-IDD has expanded its scope to include outcomes of services for children with intellectual and developmental disabilities and their families. In addition, NCI-IDD continues to develop and refine the indicators and expand state participation. For more

information about NCI-IDD states, technical reports, and other resources please visit the NCI-IDD website at <https://idd.nationalcoreindicators.org/>.

State Participation

During the 2021-22 data collection cycle, 48 states, the District of Columbia and 22 sub-state entities participated in NCI-IDD. State participation is entirely voluntary, and participating states are highlighted on the map below. Not all states participate in all surveys each year.

Figure 1. NCI State Participation 2021-22



The Core Indicators

The Core Indicators are the standard measures used across states to assess the outcomes of services provided to individuals and families. Indicators address key areas of concern, including employment, respect/rights, service planning, community inclusion, choice, and health and safety. An example of a Core Indicator would be, “The proportion of people who have a paid job in the community.” To see the entire list of Core Indicators, please visit the Indicators page on the NCI-IDD website at <https://www.nationalcoreindicators.org/indicators>.

Each survey instrument is designed to measure certain Core Indicators. While most indicators correspond to a single survey question, a few refer to clusters of related questions. For example,

the indicator that measures Community Inclusion (the proportion of people who regularly participate in everyday integrated activities in their communities) is measured by several survey questions that ask about several separate community activities.

The current set of performance indicators includes approximately 100 individual, family, system, and health and safety outcomes—outcomes that are important to understanding the overall health of public developmental disabilities agencies. Indicators are organized across five broad domains: Individual Outcomes; Health, Welfare, and Rights; Staff Stability and Competency; Family Outcomes; and System Performance. Each domain is broken down into sub-domains, as shown in the following table. Four data sources are used to assess outcomes: the Adult In-Person Survey, three Family Surveys, a Staff Stability Survey (e.g., staff turnover), and system data from state administrative records (e.g., mortality rates).

The indicators have remained generally consistent over the last several years and thus can be used to analyze system-level trends over time. However, the NCI-IDD program is a dynamic effort that allows for measures to be added, dropped, or changed to reflect current and future priorities of participating states.

The data collection tools used to gather indicator data are regularly refined and tested to ensure they remain valid, reliable, and applicable to current issues within the field. Details on the design and testing of this tool are provided in the next section of this report.

Sub-Domains and Concern Statements

The following table lists the sub-domains under the “Family Outcomes” domain.

Figure 2. Family Survey Sub-Domains and Concern Statements

Sub-Domain	Concern Statement
Information and Planning	Families have the information and support needed to take part in planning supports and services for their family member receiving services and supports from the state DD system.
Access & Support Delivery	Families receive services and supports that are appropriate to the needs of the family and the family member receiving services and supports from the state DD system.
Workforce	There is stable and sufficient workforce to meet demand. People are supported by staff who demonstrate respect for what is important to the person in their day-to-day life. Staff have the right skills to support people.
Choice & Decision-making	Families and their family members receiving services and supports from the state DD system are involved in making choices about supports, services, and providers.
Community Connections	Family members receiving services and supports from the state DD system are meaningfully engaged as members of their communities and have strong relationships. Families can use supports in their community.
Health, Welfare, And Safety	Families are supported to ensure the health, welfare, and safety of their family member receiving services and supports from the state DD system.
Satisfaction	Services and supports lead to better lives for people with disabilities and their families.

How NCI-IDD Data Are Used

The Core Indicators provide information for quality management and are intended to be used in conjunction with other state data sources, such as risk management information, regional level performance data, results of provider monitoring processes, and administrative information gathered at the individual service coordination level. States typically use the indicator data to inform strategic planning, produce legislative reports, and prioritize quality improvement initiatives. Some states use NCI-IDD as a data source for supplemental performance measures in their home and community-based services (HCBS) waiver quality management systems and include the information in support of evidentiary reports to the Centers for Medicare & Medicaid Services (CMS). Many states share the indicator data with stakeholder groups such as Quality Councils and use the stakeholder feedback to help set priorities and establish policy direction. It is also important to note that states do not use the information in a punitive way to sanction service providers, nor do they use the results to remediate individual issues (unless specifically requested by the participant or required by law as in the case of suspected abuse, neglect, or mistreatment).

For more information on how to use these data for quality improvement, please see this handbook: [Using National Core Indicators for Quality Improvement Initiatives](#).⁹

Caution and Limitations

This report does not provide benchmarks for acceptable or unacceptable levels of performance. Rather, it is up to each state to decide whether its score or percentage is an acceptable performance level. Moreover, the NCI-IDD Average should not be interpreted as defining “acceptable” levels of performance or satisfaction. Instead, it represents a multi-state “norm” that describes average levels of performance or satisfaction across the participating states.

In some instances, there are few significant differences among regional centers; this denotes that the majority of states and regional centers are performing similarly. Instances in which several regional center results are especially high (considerably above the average level) indicate the levels of performance or satisfaction achieved in those regional centers might define a level of performance that may serve as a guidepost for other states.

Data from previous years are not presented in this report. Comparisons of results from year to year should be made with caution: even slight changes in wording or response options of certain questions may affect comparability of results from one year to the next; the mix of participating states differs slightly each year and may affect the NCI-IDD Averages; and states and regional centers draw new samples each year rather than following the same group of individuals.

⁹ Located on the National Core Indicators website: <https://www.nationalcoreindicators.org> →Resources →Using the Data

III. Methodology

This section describes the protocol used by states to select families to participate in the survey, administer the survey, and convey the resulting data for analysis. It also includes information on the statistical methods used by NCI staff to aggregate and analyze the data.

Sampling & Administration

States were asked to administer the Child Family Survey by selecting a random sample of at least 1,000 families who:

1. Had a child¹⁰ with an intellectual or developmental disability living in the home; and
2. The child with an intellectual or developmental disability living in the home received at least one direct service or support other than service coordination.

California selects a random sample of at least 2,000 families per regional center. California has chosen to enhance data collection by focusing on obtaining a sample from each RC that has proportionate representation from five ethno-racial groups (i.e., African American/Black, Asian, Hispanic, White and Other).¹¹

Beginning in 2016-17, states had a choice of mailing paper surveys to families selected in their sample, sending a URL link for families to complete surveys online (referred to as “direct entry”), or a combination of both modes. Prior to that, states only had the option to mail paper surveys. All states (AK, CA, IN, LA, MO, OR, WI) had at least a portion of surveys completed via direct entry for the 2021-22 data collection cycle.

Weighting

Statistically, the term “average” refers to a calculated central or middle value of a set of numbers. In NCI-IDD reports, we use the “NCI-IDD average” to demonstrate the typical performance of all the states that conducted the survey. Prior to the 2016-17 survey cycle, the NCI-IDD average was calculated as the simple arithmetic mean of all state means (an approach known as “average of averages”). The approach has since been enhanced to consider the relative numbers of people receiving services through participating states’ systems. The NCI-IDD averages contained in this report are “weighted” means; their calculations reflect the relative population sizes of participating states and the sample sizes.

Applying statistical weights allows a state that provides services to a larger number of people (but is represented in the data by a sample of the same size as other states) to have a higher influence on the overall NCI-IDD average—that is, the state’s contribution to the NCI-IDD average is proportional to its service population. The weights used in calculations for this report were

¹⁰ Some states include people up to age 21 who were receiving child services

¹¹ See “Response Rates” for information on total surveys mailed and received by regional centers as well as each regional center’s margin of error.

developed using each participating state’s number of survey respondents and its total survey-eligible population.

Data Entry and Analysis

Each state entered its survey responses into the Online Data Entry Survey Application (ODESA). All raw data files were reviewed for completeness, invalid responses were eliminated, and quality checks were performed. The data files were then cleaned and merged to create the national dataset.

Data were considered invalid, and therefore excluded, based on the following two criteria:

1. The respondent indicated the individual with an intellectual or developmental disability receiving services lived outside of the family home.
2. Demographic information was entered into the file, but no survey questions were answered.

Response Rates

During 2021-22, seven states, including California, administered the Child Family Survey and submitted a valid sample size for comparison—a sample that would yield a 95% confidence level with +/- 7% (7.49% or less) margin of error; their data are included in the NCI-IDD Averages in this report.

The following table shows response rates for California regional centers and across NCI-IDD states.

Figure 3. Child Family Survey: Regional Center Response Rates

State	Total Population	Surveys Sent	Usable Surveys	Response Rate ¹²	Margin of Error	Paper	Direct Entry
ACRC	7,997	2,000	232	12%	6.34%	66.8%	33.2%
CVRC	4,453	2,000	322	16%	5.26%	81.4%	18.6%
ELARC	3,641	2,000	315	16%	5.28%	70.5%	29.5%
FDLRC	3,074	2,000	273	14%	5.66%	68.9%	31.1%
FNRC	1,698	1,698	202	12%	6.47%	77.7%	22.3%
GGRC	1,460	1,460	268	18%	5.41%	61.2%	38.8%
HRC	4,074	2,000	241	12%	6.12%	66.8%	33.2%
IRC	9,595	2,000	227	11%	6.43%	71.4%	28.6%
KRC	2,263	2,000	238	12%	6.01%	71.8%	28.2%
NBRC	1,817	1,817	293	16%	5.24%	80.2%	19.8%
NLACRC	7,827	2,000	255	13%	6.04%	76.5%	23.5%
RCEB	4,059	2,000	275	14%	5.71%	65.8%	34.2%
RCOC	3,073	2,000	378	19%	4.72%	71.4%	28.6%
RCRC	993	993	117	12%	8.51%	82.1%	17.9%
SARC	3,832	2,000	374	19%	4.81%	71.9%	28.1%
SCLARC	4,848	1,999	281	14%	5.67%	75.8%	24.2%
SDRC	8,382	2,000	279	14%	5.77%	66.7%	33.3%
SGPRC	2,780	2,000	269	13%	5.68%	73.2%	26.8%
TCRC	4,040	2,000	279	14%	5.66%	72.4%	27.6%
VMRC	4,665	2,000	217	11%	6.50%	75.6%	24.4%
WRC	2,281	2,000	251	13%	5.84%	70.1%	29.9%
CA ¹³	86,852	39,967	5,589	14%	1.27%	72.1%	27.9%
NCI-IDD States ¹⁴	126,624	--	7,902	15.2%	--	66%	34%

¹² State response rates are calculated as following: the number of complete surveys divided by total surveys sent in that state (type “RR1” as defined by the American Association for Public Opinion Research). For more details on the definition, please see the AAPOR report: https://www.aapor.org/AAPOR_Main/media/publications/Standard-Definitions20169theditionfinal.pdf

¹³ CA total include 20 surveys from unknown regional centers.

¹⁴ Includes California; consistent with past years, the overall response rate and margin of error were calculated as the average of state averages, and the overall paper submission and direct entry submission rates were calculated as averages weighted by state total service population sizes (column 2 of this table).