

SAN ANDREAS REGIONAL CENTER'S PURCHASE OF SERVICE DATA REVIEW

PURCHASE OF SERVICE EXPENDITURES AND DEMOGRAPHICS



FISCAL YEAR 2023-2024

Make note of these key terms

Fiscal Year: A year that starts on July 1 and ends on June 30.

•**Purchase of Service Costs:** The cost of services that the regional center has approved and paid for on behalf of individuals.

•**Consumer Count:** The total number of people who received services during the fiscal year.

•**Service Expenditures:** Payments made by the regional center to vendors/ service providers for their services.

•**Authorized Services:** Services that have been approved, which set aside the funds needed to pay for them.

•**Per Capita:** The average amount per person

More key terms

- ▶ **Per Capita**– on average per person
- ▶ **Ethnicity/Race Categories:** Ethnicity or race categories in this report are those used by the United States Census Bureau as follows:
 - ▶ **American Indian or Alaska Native:** A person having origins in any of the original peoples of North and South America (including Central America), and who maintains tribal affiliation or community attachment.
 - ▶ **Asian:** A person having origins in any of the original peoples of the Far East, Southeast Asia, or the Indian subcontinent including, for example, Cambodia, China, India, Japan, Korea, Malaysia, Pakistan, the Philippine Islands, Thailand, and Vietnam.
 - ▶ **Black or African American:** A person having origins in any of the black racial groups of Africa.

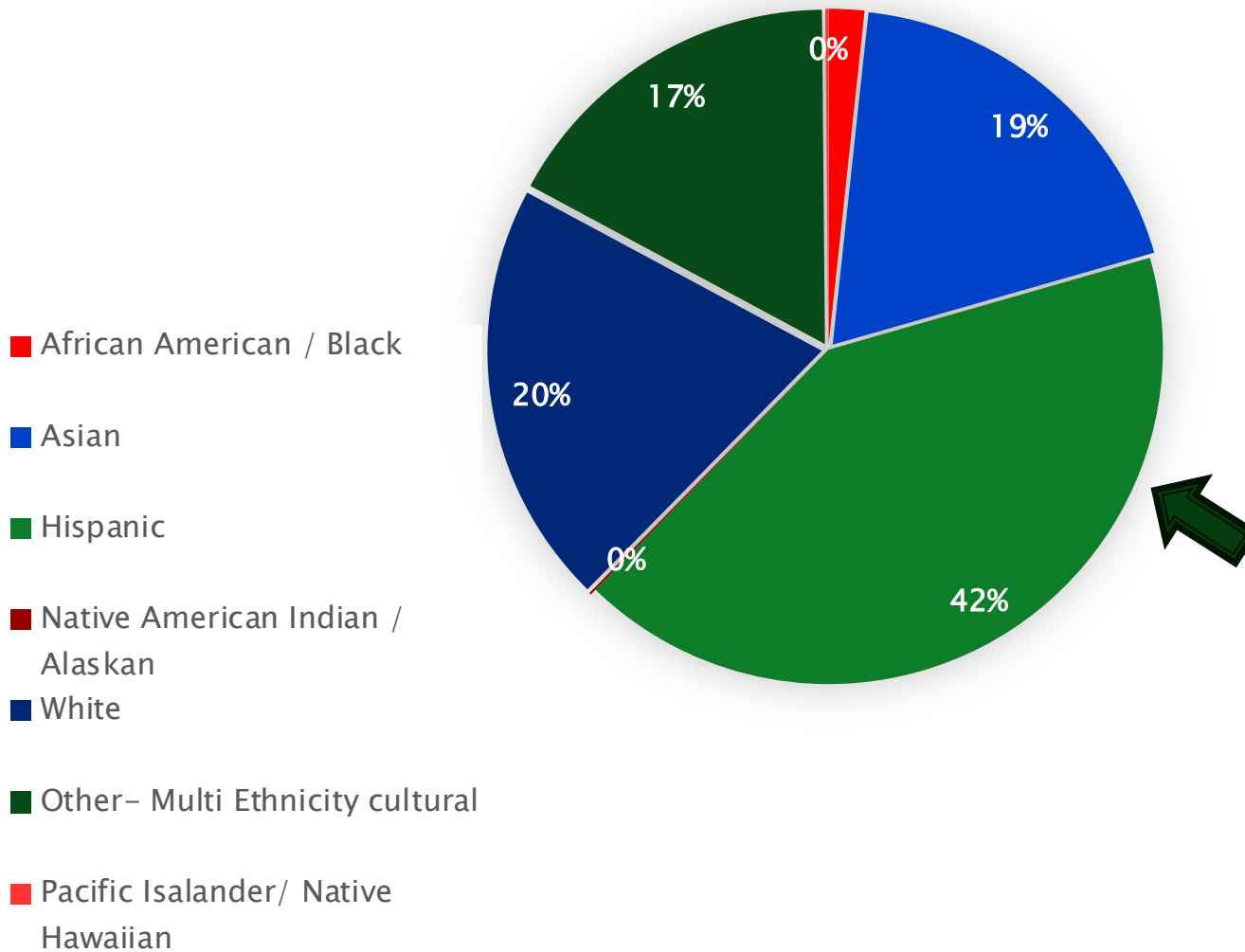
Key terms continued

- ▶ **Asian:** A person having origins in any of the original peoples of the Far East, Southeast Asia, or the Indian subcontinent including, for example, Cambodia, China, India, Japan, Korea, Malaysia, Pakistan, the Philippine Islands, Thailand, and Vietnam.
- ▶ **Black or African American:** A person having origins in any of the black racial groups of Africa.
- ▶ **Hispanic or Latino:** A person of Cuban, Mexican, Puerto Rican, South or Central American, or other Spanish culture or origin, regardless of race.
- ▶ **Native Hawaiian or Other Pacific Islander:** A person having origins in any of the original peoples of Hawaii, Guam, Samoa, or other Pacific Islands.
- ▶ **White:** A person having origins in any of the original peoples of Europe, the Middle East, or North Africa
- ▶ **Other** – Includes all other responses not included in the "White", "Black or African American", "American Indian and Alaska Native", "Asian" and "Native Hawaiian and Other Pacific Islander" race categories described above and includes those who fall in multiple categories.

POS by Ethnic Background

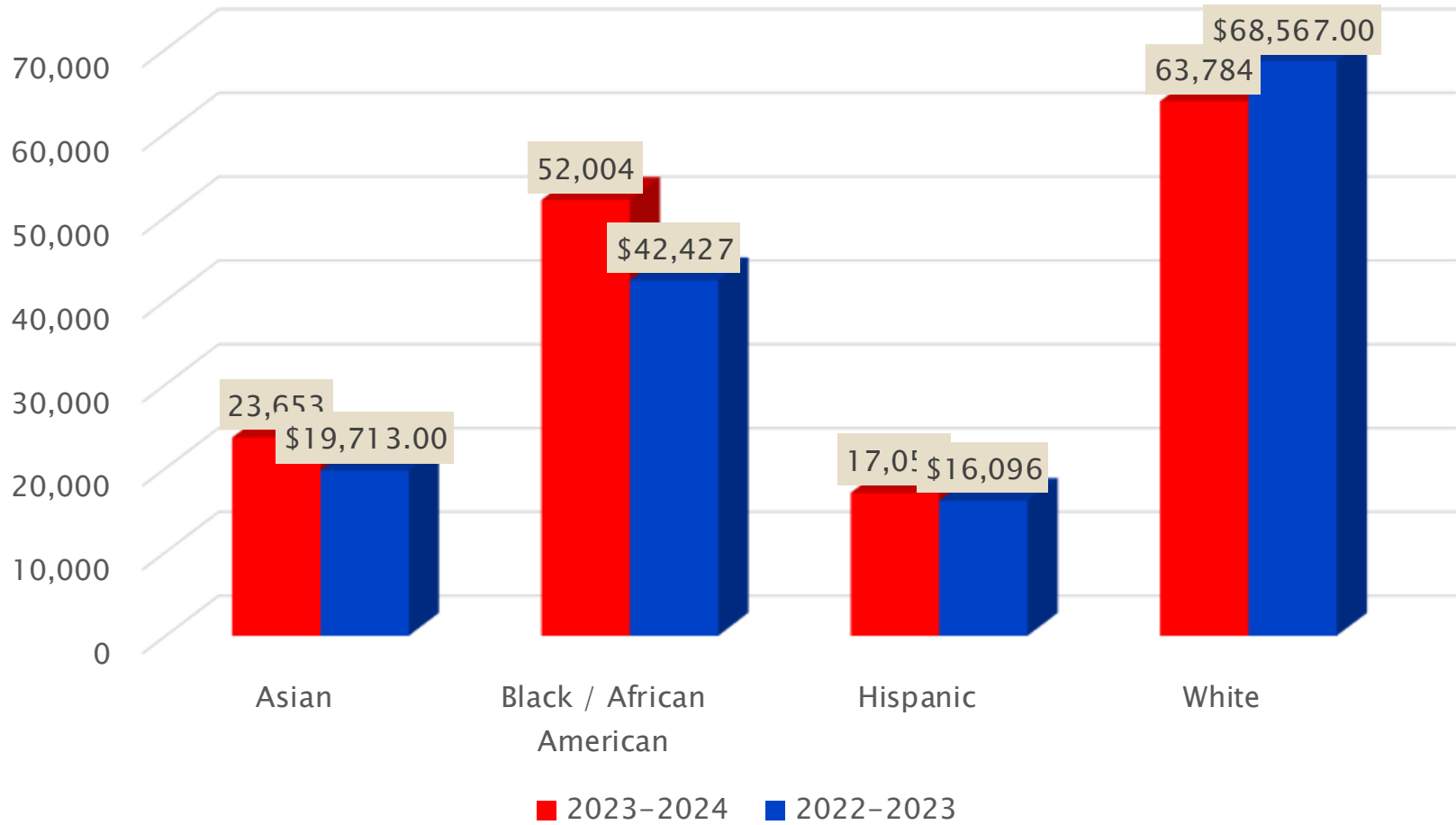
Ethnicity or Race	Count	Total Expenditures	Total Authorized	Per Capita Expenditures	Per Capita Authorized	Utilized
American Indian or Alaska Native	23	\$2,031,198	\$2,337,096	\$88,313	\$101,613	86.9%
Asian	4,430	\$104,782,071	\$134,812,044	\$23,653	\$30,432	77.7%
Black/African American	402	\$20,905,564	\$26,317,177	\$52,004	\$65,466	79.4%
Hispanic	9,797	\$167,051,516	\$219,547,218	\$17,051	\$22,410	76.1%
Native Hawaiian or Other Pacific Islander	34	\$1,168,125	\$1,500,730	\$34,357	\$44,139	77.8%
White	4,814	\$307,053,956	\$386,200,999	\$63,784	\$80,225	79.5%
Other Ethnicity or Race/Multi-Cultural	3,997	\$58,327,057	\$77,115,294	\$14,593	\$19,293	75.6%
Total	23,497	\$661,319,487	\$847,830,557	\$28,145	\$36,083	78.0%

SARC Individuals by Ethnicity



Total Annual Capita per Expenditures

Utilized services



POS By Language

Language	Count	Total Expenditures	Total Authorized	Per Capita Expenditures	Per Capita Authorized	Utilized
English	16,251	\$539,694,245	\$688,653,564	\$33,210	\$42,376	78.4%
Spanish	5,410	\$72,300,920	\$97,243,778	<u>\$13,364</u>	\$17,975	74.4%
Vietnamese	880	\$18,971,109	\$23,735,556	\$19,886	\$24,880	81.8%
Chinese	347	\$9,125,810	\$11,685,638	\$26,299	33,676	78.1%

Many ethnicities identify as English-Speaking

POS by DIAGNOSIS

	Individuals Count	Total Expenditures	Total Authorized Services	Per Capita Expenditures	Per Capita Authorized Services	Utilized
Autism	7,688	\$188,448,213	\$245,367,244	\$24,512	\$31,916	76.8%
Cerebral Palsy	1,365	\$94,817,590	\$116,748,558	\$69,463	\$85,530	81.2%
Epilepsy	1,506	\$121,207,311	\$147,577,089	\$80,483	\$97,993	82.1%
Fifth Category	2,020	\$73,511,420	\$96,008,500	\$36,392	\$47,529	76.6%
Intellectual Disability	8,092	\$430,131,009	\$540,580,253	\$53,155	\$66,804	79.6%
Other	6,711	\$20,973,637	\$30,203,623	\$3,125	\$4,501	69.4%

NEXT STEPS?

- ▶ We want to hear from you.
- ▶ We will now take a few questions and then ask you to provide us with feedback.

Please take time to participate in the questions that follow as your participation and feedback are important in helping us to serve you better.

Thank you!

Questions

1. Are there any challenges you face when trying to access or use the services you need based on your language, culture, or diagnosis? If so, what can we do to make it easier for you?
2. Do you feel as though service coordinators make sure they ask questions in a way that respects your culture?
3. How useful is the information you get in your language?
4. What can we do to make the materials easier for you to understand based on your language, culture, or diagnosis?

5. Do you feel you get enough help when addressing your language needs in order to understand the services available to you? Are there any areas where you need more support?
6. If you don't understand what your services coordinator is saying, are you offered a translator in your native language?
7. Have you ever used translation services? Did they help you? If not, why?
8. Do you feel your voice is heard in planning or decision-making about your services? How can we make sure you have more input in the services you receive while respecting your culture, native language, and diagnosis?



Thank you for
your time and input

